

together.[®]



A different name. The same great service.

We are Together.

Since 2015, this new name has united several finance brands, including Blemain Finance, Cheshire and Lancashire Mortgage, Auction Finance, Bridging Finance, and others. With so many brands, you can understand why it made sense to bring them... well, together.

With all our people and all our services under one name, it's easier for our customers to know who they're dealing with. And you have the reassurance that our collective expertise is being pooled to create an even better experience.

The new name doesn't change our commitment to quality service, or the products we offer.

What changed?

- We created a new website, **togetherness.com**, and migrated our email addresses to match.
- Some telephone numbers were updated.
- A new set of recorded messages will help you find the right person when you call us.
- All letters you receive from us now carry this branding. If you write to us, please include your account number as a reference so it reaches the right team promptly.
- Payment arrangements (e.g. Direct Debits) were automatically updated to reflect our name change.

We hope this explains everything you needed to know, but if you have any questions, we're happy to help. Call Customer Care on 0161 333 1961.

Yours sincerely

Sharon Dawson

Sharon Dawson
Head of Customer Operations