

FY 2017 18 Results

Investor Presentation
7th September 2018





Management team participants

Gary Beckett, Group Managing Director and Chief Treasury Officer



- Gary is one of the longest serving colleagues at Together, joining the Group in 1994. He has overseen much of the organic growth of the Group, undertaking a number of roles within the Finance, Operations and Risk and Compliance functions
- Group CFO between 2001 and February 2018, Gary contributed to the strategic development of the Group, with specific responsibility for financial reporting, taxation and treasury. From 1st March 2018 he took on the role of Group Managing Director and Chief Treasury Officer, and along with continuing to oversee Treasury and Investor Relations, will additionally support the Group CEO in developing and implementing the Group's strategy as Together continues to expand
- Gary created the group structure in 1996, led the original private equity buy in during 2006 and buy out in 2016, and arranged the Groups inaugural RCF Syndication, Securitisation Programme, RMBS, Senior Note issuance facilities and PIK Toggle Note issuance
- Gary is a qualified Chartered Accountant

Mike Davies, Director of Corporate Affairs



- Mike joined Together in 2017 to lead the Group's Investor Relations Programme
- He was previously Managing Partner of the Financial Institutions Group at international communications consultancy, Instinctif Partners, where his experience included advising Shawbrook, Arrow Global, Hastings and Pollen Street Capital
- Earlier in his career, Mike led Investor Relations at 3i Group, The Rank Group and Invensys, during the group's £2.7bn equity, debt and bond refinancing in 2004
- Mike is a former investment banker and a qualified Chartered Accountant



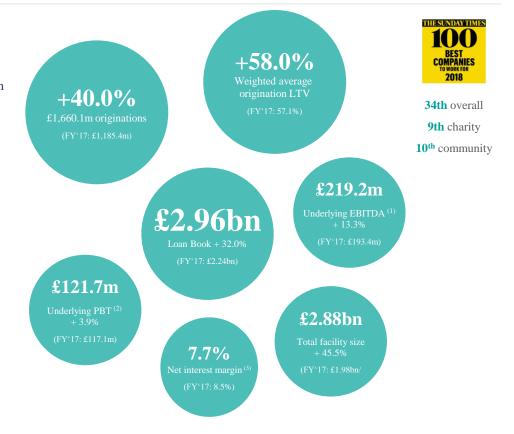
Key highlights

Continued strong progress

- Record lending volumes at conservative LTVs as loan book grows to £3.0bn (FY '17: £2.2bn)
- Average monthly lending up 40.0% at £138.3m (FY '17: £98.8m)
 - Record monthly lending in June of £169.2m
- Underlying EBITDA up 13.3% at £219.2m (FY '17: £193.4m)
 - Q4 up 9.5% at £58.6m (Q3: £53.5m)
- Underlying PBT up 3.9% at £121.7m (FY '17: £117.1m)
 - Q4 up 4.6% at £30.2m (Q3: £28.9m)
- Accelerate investment in IT infrastructure, marketing, distribution, people resource and governance to support future growth

Increased scale, diversity and maturity of funding

- Launched debut public £275m RMBS Together ABS
- Extended 2024 bonds with a successful £150m tap, refinanced £255m Lakeside ABS facility on improved terms and increased RCF to £72m
- Successful launch of £525m Highfield ABS warehouse facility for small balance term commercial real estate in June 18
- Ratings upgrades by S&P and Fitch



Originations £m



Loan book £m



Underlying EBITDA⁽¹⁾£m



Underlying PBT (2) £m



- Underlying EBITDA for the FY-17 adjusted for £14.8m of exceptional costs relating to the refinancing of the senior secured notes
- Underlying PBT for the FY-17 adjusted for £14.8m of exceptional costs relating to the refinancing of the senior secured notes and £8.2m on completion of the acquisition of the minority interest shares Based on a rolling 12 months

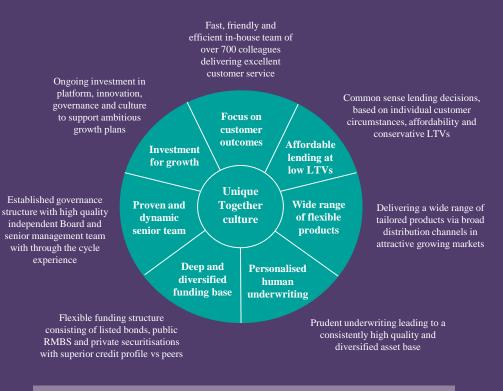


A unique and successful model

Based on over 40 years' experience

Strategy

- Committed to building long term value
- Focusing on profitable underserved market segments
- Increasing lending volumes and growing loan book without compromising quality
- Enhancing platform to support future growth objectives



Collegiate, family culture where colleagues are recruited for fit and provided with support, training and innovation to play their part in delivering positive customer outcomes, resulting in long service and customer advocacy

Helping customers to achieve their financial objectives...



...including those with...

Complex / multiple income sources	Employed, self-employed, pensions, partnerships, rental income, benefits
Diverse types of property	Bricks and mortar, non-standard construction, high rise, conversions, self-build
Specialist mortgage solutions	Right to buy, multiple occupation, auction purchases, unencumbered property
Imperfect credit	Thin or impaired credit files

... via our diverse product offering and broad multi-channel distribution



Enhancing our platform to support our future growth ambitions

Focused strategic investment programme

People and culture

 Achieved 34th place in the Sunday Times Top 100 Companies To Work For, as well as recognition for our commitment to corporate social responsibility with the 'Giving Something Back' award



- Strengthened and realigned senior management team to reflect Group's future growth objectives, including
 - Appointment of John Lowe as Group Finance Director;
 - Gary Beckett taking new role as Group Managing Director and Chief Treasury Officer;
 - New Marketing Director, Head of Digital Strategy and Head of Innovation
- Launched 'Togetherness' network to promote fairness, equality and inclusion
- Introduced returnship scheme for colleagues coming back into the workplace

Sales, brand & distribution

- Established relationships with 10 of the leading UK mortgage networks and clubs, including Legal & General Mortgage Club, Paradigm and Intrinsic
 - Extended reach into mortgage networks and clubs to 60%
- Continued building our marketing, communications and digital strategies to increase our visibility and support our growth

Technology, systems and innovation

- Introduced new CRM platform to automate processes, improve workflows and deliver more efficient and enhanced customer contact strategy
- Document upload and case tracking via Broker Portal live to whole market, allowing intermediaries to go from quote to offer in less than 5 minutes
- Launched new customer segmentation models with the data science teams from Manchester University
- Enhancements of loan origination system to support our continued growth
- Introduced decision-in-principle functionality



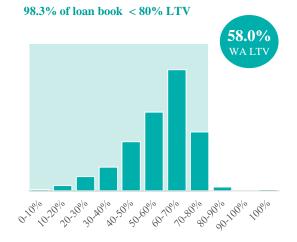
Strong lending volumes with conservative LTVs...



Origination volumes

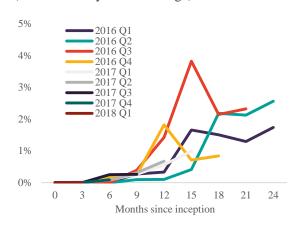
- Record origination volumes, up 40.0% to £1.7bn (FY '17: £1.2bn)
- No deterioration in credit quality
 - Weighted average LTV's remain low at 58.0% (FY '17: 57.1%)
 - Credit impaired origination stay static
 - Recent vintage arrears show no deterioration in credit quality
- Nominal rates reduced to 9.1% in FY' 18 (FY '17: 10.2%), partly due to a mix change towards retail and BTL, with some rate compression as we expand our product set

Conservative LTVs⁽¹⁾



Strong recent vintage performance⁽³⁾

(>3m arrears by annual vintage)



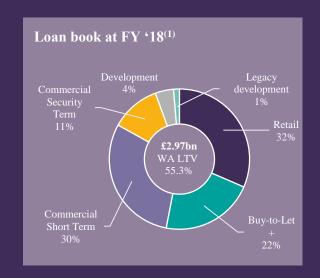
⁽¹⁾ Year to 30 June 2018

⁽²⁾ Includes development loans

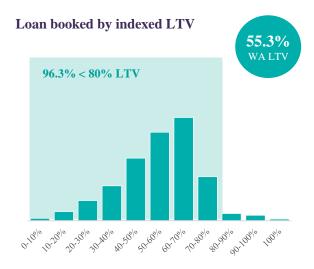
⁽³⁾ Origination balance of loans > 3months arrears / total originated

High quality portfolio focused on affordability and low LTV's











Declining Arrears



¹⁾ Loan book analysis for core operating subsidiaries is presented after allowances for impairments and before certain accounting adjustments required to comply with the income recognition requirements of IFRS

⁽²⁾ Gross loan book (before impairments)

⁽³⁾ Source: Company information, Coutts London Prime Index, Land Registry Housing Index

Low LTV provides significant downside protection

LTV's remain conservative at 55.3%

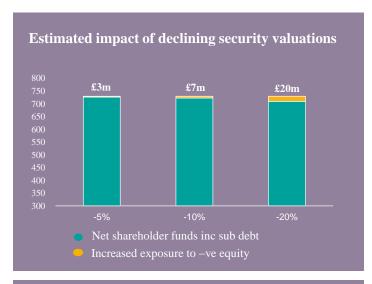
- WA indexed LTV of total loan portfolio 55.3%; Borrower Group: 58.8%
- Percentage of loans with indexed LTV of > 80% is 3.7% reflecting very conservative approach to loan origination

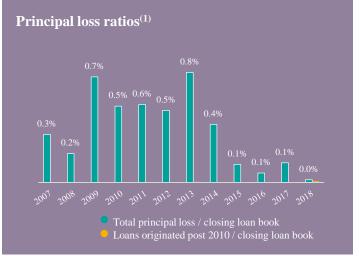
Loans in negative equity

- Group had negative equity exposure of £16.4m, supported by £30.6m of provisions
- Group's provisioning policy under IFRS requires discounting of expected cash flows at the Effective Interest Rate (EIR) to achieve a present value based on an expected realisation period

Downside scenario analysis

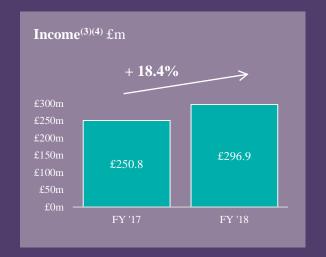
- Additional Group exposure to negative equity from falls in property values: 10% (£6.7m) and 20% (£19.9m)
- Additional Borrower Group exposure to negative equity from falls in property values: 10% (£6.0m) and 20% (£17.6m)
- Peak principal loss ratio only 0.8% during financial crisis. On lending since we tightened our underwriting policies in 2010, loss ratios have consistently been below 0.01%

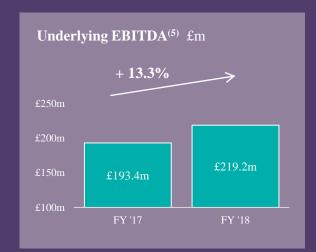


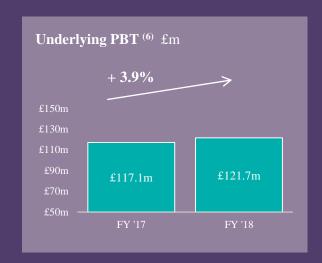




Continued growth in income and EBITDA







	Q3 '18	Q4 '18	FY '17	FY '18
Income ⁽³⁾⁽⁴⁾ £m	74.2	81.1	250.8	296.9
Impairment Charge £m	3.0	4.2	7.4	11.4
EBITDA £m	53.5	58.6	185.2	219.2
Underlying EBITDA $^{(5)}$ £m	53.5	58.6	193.4	219.2
Interest Payable £m	23.7	25.9	88.8	92.8
PBT £m	28.9	30.2	94.1	121.7
Underlying $PBT^{(6)}$ £m	28.9	30.2	117.1	121.7
NIM ⁽¹⁾⁽⁴⁾	7.7%	7.7%	7.8%	7.7%
Underlying NIM ⁽¹⁾⁽⁴⁾⁽⁶⁾	7.7%	7.7%	8.5%	7.7%
Cost / Income Ratio(2)(4)	33.1%	34.2%	28.7%	34.2%
Return on Equity ⁽⁴⁾	15.8%	15.3%	15.8%	15.3%

Income & expenditure

- Income increased by £46.1m to £296.9m (FY'17: £250.8m) reflecting growth in the loan book
- Impairment charge of £11.4m for FY '18 remains consistent at just 0.4% of the average loan book (FY '17: £7.4m / 0.4%)
- NIM lower at 7.7%, due to mix of vintages as older loans with higher yields redeem and some rate compression as originations volumes increase
- LTM cost / income ratio increased to 34.2% as we invested in infrastructure and people to support future growth ambitions, along with loan on-boarding cost of growing loan book. Still remains very low compared with peer group

⁽¹⁾ Calculated as LTM net interest income / average opening and closing loan assets

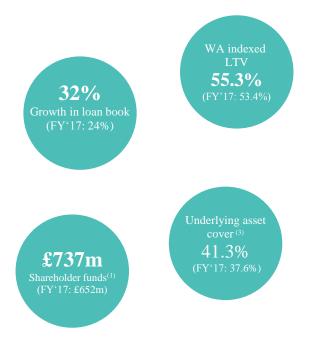
⁽²⁾ Operating expenses excluding impairment, financing costs, and tax / net operating income

⁽³⁾ Includes fees & commission receivable

⁽⁴⁾ Based on rolling 12 months

Strong balance sheet and attractive credit metrics

- Robust loan growth with stable conservative LTVs
- Strong underlying asset cover relative to peers
- Conservative levels of gearing and robust balance sheet
- Prudent capitalisation maintained



		Consolidated Group			Bo	rrower Gro	up
		Jun '17	Mar '18	Jun '18	Jun '17	Mar '18	Jun '18
et / ty	Loan ledger after impairment (£m)	2,240.9	2,784.8	2,958.2	877.4	1,041.9	1,077.2
she pali	Shareholder funds (£m) ⁽¹⁾	651.6	720.0	736.9	315.2	327.5	357.4
Balance sheet asset quality	WA Indexed LTV	53.4%	55.4%	55.3%	57.1%	59.1%	58.8%
Bal as	Impairment / average loan book ⁽⁵⁾	0.37%	0.31%	0.44%	n/a	n/a	n/a
	Gearing ⁽¹⁾⁽²⁾	70.5%	73.9%	74.6%	63.6%	68.6%	70.2%
Key credit metrics	Underlying asset cover ⁽³⁾	37.6%	40.9%	41.3%	36.3%	40.5%	41.2%
t me	Net debt : EBITDA ⁽⁴⁾	8.2x	9.7x	10.1x	3.7x	4.2x	4.3x
redi	Gross debt : shareholder funds	2.6x	3.0x	3.1x	1.8x	2.2x	2.1x
Çey (Interest cover	2.6x	2.6x	2.5x	5.3x	4.5x	4.4x ⁽⁷⁾
	Tangible equity ⁽¹⁾ / tangible assets	28.5%	25.4%	24.5%	n/a	n/a	n/a



⁽¹⁾Subordinated shareholder loans and notes treated as equity

⁽²⁾Ratio of net borrowings to the value of the Consolidated Group loan ledger after impairment (3)Ratio of net borrowings to the value of the Consolidated Group underlying security valuation (4)FY-17 adjusted for £8.2m of exceptional costs relating to the Exit in November 2016

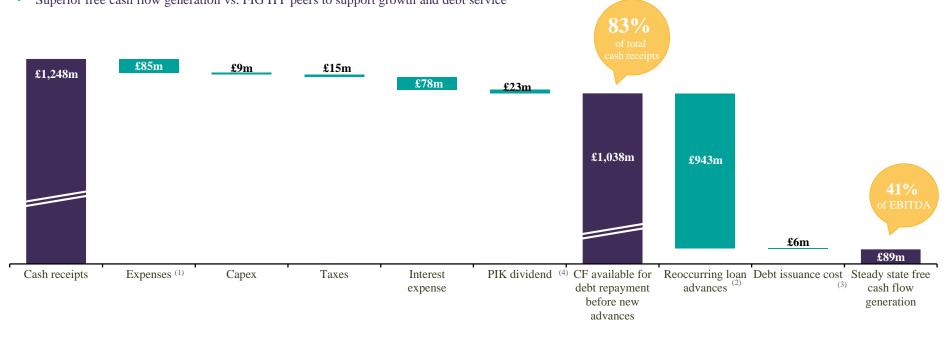
Consistently high levels of cash generation

Annual cash flows (FY '18)

- Strong earnings performance whilst maintaining significant investment in personnel, systems and governance to support future growth
- Consolidated group cash receipts £1,248m, up 24.7% on prior year of £1,001m
- Cash available for debt repayment increased to £1,038m (FY '17: £838m)
- Continued growth in steady free cash flow generation to £89m (FY '17: £70m)
- Interest cover of 2.5x on a consolidated basis and 4.0x at the Borrower Group level. Much higher on cash basis







Strong cash flow profile underpinned by secured property loans

⁽²⁾ Reoccurring loan advances are loan advances required to maintain the size of the loan book at the beginning of period level. Calculated as issuance cost on loan advances loans underwritten in the last twelve months less growth in loans & advances over the last twelve months

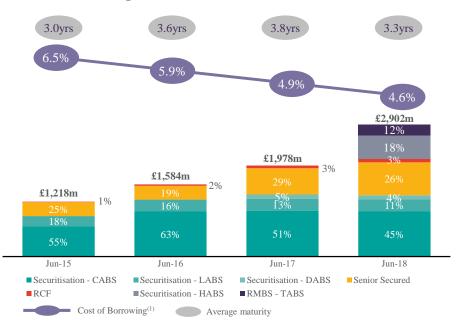


Significant additional funding to support growth ambitions

Liquidity & funding

- £150m tap of 2024 senior secured notes at 101.75 in January '18
- Lakeside ABS extended 3 years to 2021 on more favourable terms in January '18
- RCF was increased by £14.4m with introduction of a new bank in April '18
- Introduction of new £525m private securitisation (Highfield ABS) for small balance term commercial real estate loans, backed by 4 banks in June '18
- Diversified funding structure with average maturity of 3.3 years, and earliest maturity date January 2021
- High levels of liquidity: £601.0m total undrawn committed funding and c.£26.6m unrestricted cash and £1,038m free cash flow generated after paying expenses and interest for the year

Diversified funding base as at 30 June '18



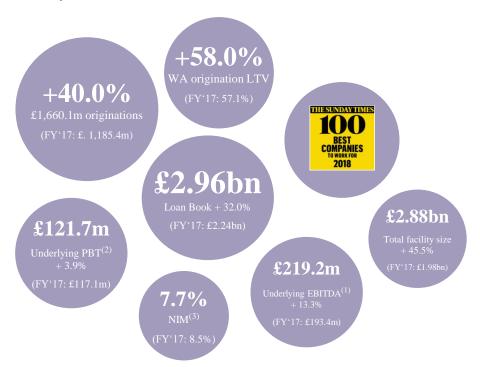
Together Financial Services Loan book £3.0bn Commercial Finance (unregulated) Personal Finance (FCA regulated) Bridging Loans, BTL+, Commercial Real 1st & 2nd Lien Mortgages, Regulated Estate, Developments Bridging Loans, Consumer BTL **Private Securitisations Bonds Public Securitisation** Charles St ABS "CABS" Together ABS "TABS" SSN 2021 2021 **RMBS** £210.6m rated notes in 5yr NC2 Moody's: Aa2 (sf); DBRS: S&P: BB-: Fitch: BB 81% rated Aaa/AAA(1) AA (sf) SSN 2024 Lakeside ABS "LABS" £350m 2021 7yr NC3 S&P: BB-: Fitch: BB **Bank Facilities** Delta ABS "DABS" 2021 **RCF 2021** £90m Commitment £71.85m Commitment **Highfield ABS** *RCF re-financed as "HABS" 2022 of April 2018 £525m Commitment Total shareholder funding £736.9m (Borrower Group: £357.4m)⁽²⁾

⁽¹⁾ Based upon rated notes at issuance (Sep 29, 2017)

⁽²⁾ Includes shareholder debt



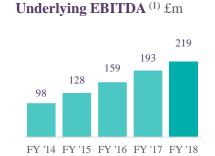
Summary



- Significant investment in our platform to support future growth ambitions
- Strong culture and colleague engagement recognised by inclusion in Sunday Times Best 100 Companies to work for
- Rating upgrades by S&P and Fitch referencing strong performance, continued enhancements and governance and diversity of funding









⁽¹⁾ Underlying EBITDA for the FY-17 adjusted for £14.8m of exceptional costs relating to the refinancing of the senior secured notes

⁽²⁾ Underlying PBT for the FY-17 adjusted for £14.8m of exceptional costs relating to the refinancing of the senior secured notes and £8.2m on completion of the acquisition of the minority interest shares (3) Based on a rolling 12 months



Q&A session



Appendix:





44 year through the cycle track record New HO FCA Standard Rebranded regulated Life Exit of together: Company invest THE SUNDAY TIMES Equistone and 34th best company to Standard Life work for in the UK 1974 2004 2006 2007 2009 2016 2018 £2.8bn £1bn £2.2bn loan book loan book



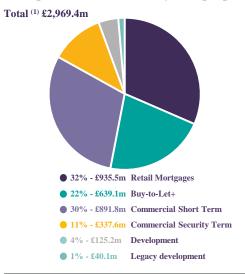
become the first port of call for any of our lending needs. They are a strong, large scale, credible business with ambitious, professional and responsive people who really listen to us. It is always great to work with a team who you can pick up the phone to and they will always be on your side and deliver to a high standard and to your timescales.

Together always demonstrates a desire to work with us, and engage on joint marketing activity, product and proposition development that provides a better outcome for brokers and their customers.

Leading Mortgage Club

Diversified loan book – consolidated group

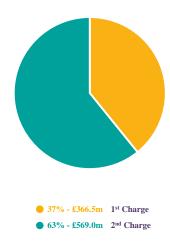
Loan portfolio breakdown by loan purpose



68% secured on residential security

Total Loan Book	Average Loan Size £k	WA Nominal Rate	WA Indexed LTV
Retail	46.6	8.6%	50.1%
Commercial	162.0	9.9%	56.4%
Development	370.7	11.4%	72.2%
Total	93.0	9.6%	55.3%

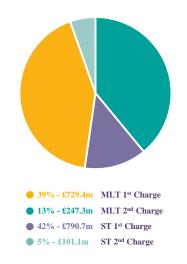
Retail loan book breakdown



100% secured on residential security

Total Loan Book	Average Loan Size £k	WA Nominal Rate	WA Indexed LTV
1 st Charge	88.7	7.5%	46.9%
2 nd Charge	35.7	9.2%	52.2%

Commercial loan book breakdown



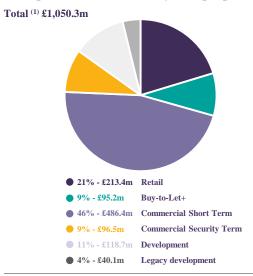
56% secured on residential security

Total Loan Book	Average Loan Size £k	WA Nominal Rate	WA Indexed LTV
ST 1 st Charge	340.4	11.3%	58.4%
ST 2 nd Charge	236.8	12.1%	59.0%
MLT 1 st Charge	133.9	8.6%	53.6%
MLT 2 nd Charge	74.3	8.6%	56.9%

Note: ST = Short term; MLT = Medium + Long term.

Diversified loan book – borrower group

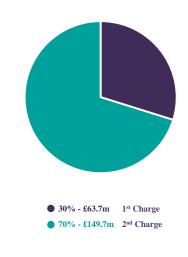
Loan portfolio breakdown by loan purpose



49% secured on residential security

Total Loan Book	Average Loan Size £k	WA Nominal Rate	WA Indexed LTV
Retail	34.2	9.7%	51.2%
Commercial	276.3	276.3 10.5%	
Development	370.7	11.4%	72.2%
Total	116.7	10.5%	58.8%

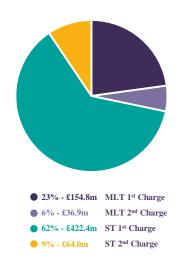
Retail loan book breakdown



100% secured on residential security

Total Loan Book	Average Loan Size £k	WA Nominal Rate	WA Indexed LTV
1st Charge	78.1	8.0%	48.1%
2 nd Charge	27.6	10.3%	52.6%

Commercial loan book breakdown



39% secured on residential security

Total Loan Book	Average Loan Size £k	WA Nominal Rate	WA Indexed LTV
ST 1 st Charge	532.0	11.0%	59.1%
ST 2 nd Charge	284.3	12.0%	58.7%
MLT 1 st Charge	166.2	8.8%	54.9%
MLT 2 nd Charge	73.3	9.3%	56.0%

Note: ST = Short term; MLT = Medium + Long term.

⁽¹⁾ Loan book analysis for core operating subsidiaries is presented after allowances for impairments and before certain accounting adjustments required to comply with the income recognition requirements of IFRS.

Overview of securitisation structure

Issuer	Charles Street Asset Backed Securitisation	Lakeside Asset Backed Securitisation	Delta Asset Backed Securitisation	Highfield Asset Backed Securitisation	Together Asset Backed Securitisation
Note purchasers	RBS, Barclays, Lloyds, Natixis and HSBC	Lloyds, Natixis and HSBC	Goldman Sachs Private Capital	Barclays, Natixis, HSBC, Citi Group	Public Market
Facility size	£1,000m facility size£910.8m issued	£255m facility size£204.4m issued	£90m facility£90.0m issued	£525m facility size£185m issued	£261m issuance (amortising)£205m Outstanding
Maturity	Revolving period January 2020Full repayment January 2021	Full repayment January 2021	Revolving period January 2020Full repayment January 2021	Revolving Period June 2021Full Repayment June 2022	• Full Repayment September 2021
Rating	Rated Aa2 (sf) by Moody's and AA (sf) by and DBRS	Not rated	Not rated	Not rated	Aaa (sf) by Moody's and AAA (sf) by DBRS (81% of total notes on issuance)
Structure	 Loan pool collateral £1,160.5m Together Financial Services subordinated loan notes 	 Loan pool collateral £253.0m Together Financial Services subordinated loan notes 	 Loan pool collateral £102.0m Together Financial Services subordinated loan notes 	 Loan pool collateral £226.4m Together Financial Services subordinated loan notes 	Loan pool collateral £224 Together Financial Services retain Class Z Notes
Facility purpose	 Flexible facility to fund all asset types Concentration limits on % of short term commercial purpose loans 	Primarily to fund new short term commercial purpose loans and loans secured on commercial property	Primarily to fund new short term commercial purpose loans and loans secured on commercial property	To fund new term commercial purpose loans backed by small balance commercial property	To fund term loans backed by residential property
Purchase & recycling of assets	The Borrower Group buys back as		random basis in consideration for full a rate of the criteria. Primarily this is where a loan	principal balance n no longer meets the relevant arrears	• N/A
	• Delinquency rate (arrears >1m) 3.45%	• Delinquency rate (arrears >1m) 2.75%	• Delinquency rate (arrears >1m) 1.93%	• Delinquency rate (arrears >1 m) 2.17%	• Delinquency rate (arrears >1m) 3.15%
Delinquency ⁽¹⁾ and loss rate	• Rolling 3 month average default rate 0.26%	• Rolling 3 month average default rate 0.54%	• Rolling 6 month average default rate 0.44%	• Rolling 3 month average default rate 0.16% (2)	• N/A
	LTM £45.8m of loans were repurchased	LTM £17.1m of loans were repurchased	LTM £8.6m of loans were repurchased	• £0.4m of loans were repurchased ⁽²⁾	• N/A
Excess spread and subordinated	Average monthly excess spread of £6.3m	of £2.4m	of £0.9m	of £1.0m ⁽²⁾	$ \hbox{$^{\bullet}$ Average monthly excess spread} \\ \text{of $\mathfrak{L}1.3m^{(3)}$} $
debt interest (LTM)	Average monthly subordinated debt interest of £0.5m	Average monthly subordinated debt interest of £0.1m	Average monthly subordinated debt interest of £0.04m	Average monthly subordinated debt interest of £0.1m ⁽²⁾	

Note: Data as at July 31, 2018.
(1) Delinquency rate includes technical arrears.

⁽²⁾ Since inception June 2018

Contacts

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