



Together Financial Services Limited
Q2 2021/22 Results

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Highlights

Together Financial Services Limited ('Together' or 'the Group'), one of the UK's leading specialist mortgage and secured loan providers, is pleased to announce its results for the quarter ended December 31, 2021.

Commenting on today's results, Gerald Grimes, Group CEO Designate of Together, said:

"Q2 has seen sustained growth for Together, with our loan book up 4.6% on the previous quarter and up 13.8% on the same period last year, at £4.4bn. Our average monthly lending volumes increased by 11.7% on Q1 to £200m, with originations in November and December exceeding £200m and rising above pre-pandemic levels.

"In line with our growth strategy, we have raised or refinanced £900m across 3 transactions since September, adding to the diversity and maturity of our funding structure. Most recently, in December we refinanced and doubled the size of our Delta ABS facility for unregulated bridging loans from £200m to £400m.

"Although the UK economy is continuing to recover at a rapid rate, it is likely that consumers will be impacted by rising inflation, higher interest rates, and fiscal changes. While economists are forecasting a slowdown in economic growth in 2022, Together remains well placed to help increasing numbers of customers realise their ambitions and to play our part in supporting the UK's economic recovery."

Financial performance: quarter ended December 31, 2021

- Group loan book of £4.4bn, up 13.8% compared with £3.9bn at December 31, 2020, and up 4.6% compared with £4.2bn at September 30, 2021
- Weighted average indexed LTV remaining very conservative at 51.6% (Q2'21: 52.2%; Q1'22: 52.4%)
- Average monthly loan originations of £199.9m, up 168.7% in the quarter compared with £74.4m in Q2'21 and up 11.7% when compared with £179.0m in Q1'22 as the Group continued to increase lending volume
 - In November and December 2021 loan originations exceeded £200m, being above pre-pandemic levels
 - Weighted average origination LTVs remain conservative at 61.4% (Q2'21: 58.5%; Q1'22: 60.1%)
- Interest receivable and similar income of £95.3m, up 2.6% compared with £92.9m in Q2'21 and up 2.2% compared with £93.3m in Q1'22 reflecting a growing loan book
- Underlying net interest margin¹ remained attractive at 5.8%, compared with 6.5% in Q2'21 and 6.1% in Q1'22 with the reduction from the prior quarter largely due to product mix and is reflective of growth in some of the Group's lower yielding products as it pursues strategic opportunities in areas such as residential term and buy to let lending
- Annualised cost of risk has decreased to 0.03% when compared with 0.6% in Q2'21 due to a reduced impairment charge during the quarter primarily as a result of continued strong growth in property values
- Underlying profit before tax¹ was up 12.4% to £43.0m when compared with £38.2m in Q2'21 and up 10.8% when compared with £38.8m in Q1'22
- Cash generation remained robust, with cash receipts of £507.4m, up 17.8% compared with £430.6m in Q2'21 and up 20.6% compared with £420.8m in Q1'22 mainly due to increased redemptions during the period.

¹ Q2'22 underlying metrics include adjustments to £4.2m share incentive schemes and releases of £1.3m customer redress provisions (Q2'21 excluded £0.3m redundancy costs and a release of £1.4m in relation to customer redress), Q1'22 excluded £0.1m customer redress provisions charge)

Highlights (continued)

| Key metrics | Q2 2022 | Q2 2021 | Q1 2022 |
|---|------------|------------|------------|
| Interest receivable and similar income (£m) | 95.3 | 92.9 | 93.3 |
| Underlying interest cover ratio ^{**2} | 2.4:1 | 2.4:1 | 2.3:1 |
| Interest cover ratio [*] | 2.3:1 | 2.4:1 | 2.3:1 |
| Underlying net interest margin ^{**2} (%) | 5.8 | 6.5 | 6.1 |
| Net interest margin ^{**} (%) | 5.8 | 6.5 | 6.1 |
| Underlying cost-to-income ratio ^{**2} (%) | 31.9 | 31.3 | 36.9 |
| Cost-to-income ratio [*] (%) | 36.5 | 29.6 | 37.1 |
| Cost of risk ^{**} (%) | 0.03 | 0.6 | 0.1 |
| Underlying profit before taxation ² (£m) | 43.0 | 38.2 | 38.8 |
| Profit before taxation (£m) | 40.1 | 39.3 | 38.7 |
| Underlying EBITDA ^{*2} (£m) | 76.5 | 68.8 | 70.9 |
| Loans and advances to customers (£m) | 4,421.5 | 3,883.8 | 4,227.8 |
| Net debt gearing (%) | 76.9 | 75.9 | 76.2 |
| Shareholder funds ³ (m) | 984.4 | 892.1 | 942.8 |
| Underlying return on equity ^{**2} (%) | 15.6 | 14.9 | 13.6 |
| Return on equity ^{**} (%) | 14.6 | 15.3 | 13.5 |

*Calculation based on a 3 month period

**Calculation based on a 3 month period and annualised

Shaping the business for the future

- With demand for specialist lending products expected to grow strongly over the medium-term, we have been shaping our business to ensure Together is well placed to take advantage of significant potential growth opportunities in our markets. This ongoing process includes:
 - Enhancing the customer experience through investing in our people and digital capabilities;
 - Investing in and optimising our business processes to enable us to efficiently scale our business;
 - Leveraging our established brand to expand distribution and addressable markets; and
 - Building capability for agility and flexibility to capture opportunities.
- As part of this process, we are also working with our advisors and our shareholder to explore a range of strategic options in relation to our ownership structure.

ESG update

- Following appointment of an ESG consultancy in September 2021 and consultation with colleagues, customers, investors and other key stakeholders we have developed our ESG strategy:
 - This strategy is now being reviewed and prioritised in line with our Purpose and Vision before going through our internal governance processes for approval; and
 - We have also formalised our Diversity & Inclusion strategy and signed up to the Women in Finance Charter.

² Q2'22 underlying metrics include adjustments to £4.2m share incentive schemes and releases of £1.3m customer redress provisions (Q2'21 excluded £0.3m redundancy costs and a release of £1.4m in relation to customer redress), Q1'22 excluded £0.1m customer redress provisions charge)

³ Includes subordinated shareholder loans of £30.4m (Q2'21: £29.3m, Q1'22: £29.8)

Highlights (continued)

Continued increase in diversity, liquidity and maturity of funding

- £900m raised or refinanced across 3 transactions since Sep '21:
 - Nov'21 Bracken Midco1 PLC successfully issued £380m 2027 Senior PIK Toggle Notes as part of the refinancing of its existing £368.2 million aggregate principal amount of Senior PIK Toggle Notes due 2023, reducing cash coupon from 8.875% to 6.75%;
 - Nov'21 issued additional £120 million in aggregate principal amount of 4 7/8% Senior Secured Notes due 2026 at issue price of 100.5%, upsized in market from £100 million.
 - Dec'21 Delta ABS 2 upsized from £200m to £400m.
- Facility Headroom increased to £1,495.5m at 31 Dec'21 (31 Dec'20: £1,021.9m) and accessible liquidity of £419.1m at 31 Dec'21 (31 Dec'20: £300m).

An introduction to Together Financial Services Limited

Established in 1974, we are one of the UK's leading specialist mortgage and secured loans providers and have successfully operated through several economic cycles during our 48 year history. We pride ourselves on bringing common sense to lending by helping individuals, families, property investors and small- and medium-sized enterprises ("SME") to achieve their ambitions.

We focus on conservative loan-to-value ("LTV") lending and offer retail and commercial purpose mortgage loans to market segments in which customers are generally underserved by mainstream lenders. Our loans include secured first and second-lien loans, of which, as of December 31, 2021, 63.8% were secured by residential properties, with the balance secured by commercial and semi-commercial properties, all within the United Kingdom. We differentiate ourselves by offering flexible lending criteria, responding quickly to our customers' needs and underwriting each application on its individual merits, supported by an effective service proposition, thereby minimising the effect of competition. We offer our loans through one, consistent brand 'Together' and distribute them primarily through mortgage intermediaries, our professional network, auction houses, and through our direct sales channels, each across mainland United Kingdom. We underwrite and service all our mortgage loans directly.

As of December 31, 2021, 25.5% of our loan portfolio was classified as retail purpose and 74.5% as commercial purpose (which included 27.9% of buy to let + and 3.4% of development loans), calculated by value. We classify mortgages as retail purpose lending when the mortgage is regulated by the Financial Conduct Authority ("FCA") Retail purpose loans include loans for purchasing a new home, making home improvements, debt consolidation, large personal purchases and since March 2016 also includes "consumer buy-to-let" loans ("CBTL"). Our retail purpose loans also include regulated bridging loans, which can be used for 'chain breaks' which are loans used by customers to purchase a new home ahead of completing the sale of their existing home, amongst other things. We classify mortgages as "commercial purpose" where a loan is not defined as retail purpose. Commercial-purpose loans include loans on which the proceeds of the loan or the property securing the loan are used for business purposes. Our classification of a mortgage as either retail or commercial purpose is unrelated to the collateral securing it.

Our underwriting process consists of a detailed and individualised credit, affordability and/or repayment assessment, as well as a security assessment which typically includes an independent valuation, which we believe provides us with a thorough understanding of each loan application. In the underwriting process we primarily focus on affordability, being the ability of the loan applicant to make loan payments in line with agreed terms ("affordability"), and the repayment strategy, where the loan will not be repaid from instalments, and security, being the adequacy of the property which will serve as security for the loan. To support compliance with our underwriting guidelines, we have in place mandate and authorisation controls, a staff training and competency program and quality assurance sampling procedures. This is supported by a formal enterprise risk management framework, which includes a formal committee structure to agree on policy decisions, setting risk appetites and monitoring credit quality and by second and third line oversight, including by risk, compliance and internal audit teams. Additionally, external loan asset audits have been conducted at least annually, pursuant to the terms of certain of our financing arrangements.

Loan origination volumes have continued to increase over successive quarters since September 2020 and now back to pre-pandemic levels.

The LTVs of our loan portfolio on a weighted average indexed basis as of December 31, 2021, was 51.6% and the LTV on a weighted-average basis of new loans underwritten in the quarter ended December 31, 2021 was 61.4%. As of December 31, 2021, 98.4% of the total loan portfolio and 95.8% of the Borrower Group⁴ loan portfolio, calculated by value, consisted of loans with indexed LTVs equal to or less than 80%. This fundamental, long-standing principle of lending at conservative LTV levels, has provided us with significant protection in times of falling property prices and economic downturns, thereby mitigating our levels of credit risk.

⁴ See Structure diagram on p.22 for definition of Borrower Group

Presentation of financial and other information

Financial statements

This quarterly report presents the unaudited consolidated financial statements of Together Financial Services Limited as of and for the six months ended December 31, 2021 with comparatives to December 31, 2020 and September 30, 2021. The interim unaudited consolidated financial statements of Together Financial Services Limited have been prepared in accordance with international accounting standards in conformity with the requirements of the Companies Act 2006.

We have not included financial information prepared in accordance with FRS 102 or US GAAP. International accounting standards (IFRS) differs in certain significant respects from FRS 102 and US GAAP. You should consult your own professional advisors for an understanding of the differences between IFRS, FRS 102 and US GAAP and how those differences could affect the financial information contained in this quarterly report.

Charles Street Conduit Asset Backed Securitisation 1 Limited ("Charles Street ABS" or "CABS"), Lakeside Asset Backed Securitisation 1 Limited ("Lakeside ABS" or "LABS"), Highfield Asset Backed Securitisation 1 Limited ("Highfield ABS" or "HABS"), Delta Asset Backed Securitisation 2 Limited ("Delta ABS 2" or "DABS"), Together Asset Backed Securitisation 1 PLC ("Together ABS 1" or "TABS 1"), Together Asset Backed Securitisation 2018-1 PLC ("Together ABS 2" or "TABS 2"), Together Asset Backed Securitisation 2019 – 1 PLC ("Together ABS 3" or "TABS 3"), Together Asset Backed Securitisation 2020 – 1 PLC ("Together ABS 4" or "TABS 4"), Together Asset Backed Securitisation 2021–CRE1 PLC ("Together ABS CRE 1" or "CRE 1"), Together Asset Backed Securitisation 2021–CRE2 PLC ("Together ABS CRE 2" or "CRE 2"), Brooks Asset Backed Securitisation 1 Limited ("Brooks ABS" or "BABS") and Together Asset Backed Securitisation 2021-1ST1 PLC RMBS ("Together ABS 1ST1" or "TABS 5") the bankruptcy-remote special purpose vehicles established for purposes of secured borrowings, are consolidated into our unaudited interim consolidated financial statements in accordance with IFRS 10 Consolidated Financial Statements. Mortgage loans sold to Charles Street ABS, Lakeside ABS, Highfield ABS, Delta ABS 2, Together ABS 1, Together ABS 2, Together ABS 3, Together ABS 4, Together ABS CRE 1, Together ABS CRE 2, Brooks ABS and Together ABS 1ST1 are maintained on the consolidated statement of financial position as assets, within loans and advances to customers and the associated interest receivable credited to the

consolidated income statement. The loan notes issued by Charles Street ABS, Lakeside ABS, Highfield ABS, Delta ABS 2, Together ABS 1, Together ABS 2, Together ABS 3, Together ABS 4, Together ABS CRE 1, Together ABS CRE 2, Brooks ABS and Together ABS 1ST1 to certain lenders, to finance the purchase of the loans and any interest and fees accrued on the loan notes but not yet paid in respect thereof, are maintained on the consolidated statement of financial position as liabilities due to creditors with interest and debt issuance costs amortised through the income statement.

Other financial information (Non-IFRS)

All key performance measures shown in this document are calculated using underlying figures, not the rounded numbers.

We have included in this report and related presentation, certain financial measures and ratios, including EBITDA, Underlying EBITDA, EBITDA margin, Underlying EBITDA margin, Underlying profit before taxation, Net interest margin, Underlying net interest margin, Return on equity, Underlying return on equity, Cost-to-income ratio, Underlying cost-to-income ratio and certain leverage and coverage ratios that are not presented in accordance with IFRS.

In this quarterly report and related presentation, references to EBITDA for the quarter ended December 31, 2020 and 2021 and for the quarter ended September 30, 2021 for Together Financial Services Limited, can be extracted from the unaudited interim consolidated financial statements of Together Financial Services Limited, by taking profit after taxation and adding back income tax, depreciation and amortisation and interest payable and similar charges. EBITDA margin is calculated as EBITDA divided by the sum of interest receivable and similar income plus fee and commission income.

In this quarterly report references to "Underlying EBITDA", "Underlying Profit Before Tax", "Underlying net interest margin", Underlying return on equity and "Underlying cost-to-income ratio" exclude the effects of certain exceptional customer redress provisions. For the quarter ended December 31, 2021, this excluded a £4.2m share incentive scheme charge and releases of £1.3m of customer redress provisions. Q2'21 excluded the effects of £0.3m redundancy costs along with £1.4m customer redress release whilst Q1'22 excluded a £0.1m customer redress charge.

Presentation of financial and other information (continued)

Other financial information (Non-IFRS) (continued)

In this quarterly report references to “EBITDA margin” reflects EBITDA margin for Together Financial Services. EBITDA margin is calculated as EBITDA divided by the sum of interest receivable and similar income plus fee and commission income (derived from the Company’s unaudited consolidated financial statements).

In this quarterly report references to “Underlying EBITDA margin” reflects Underlying EBITDA margin for Together Financial Services. Underlying EBITDA margin is Underlying EBITDA divided by the sum of interest receivable and similar income and fee and commission income (derived from the Company’s unaudited consolidated financial statements excluding the effects of exceptional items⁵).

In this quarterly report references to “Net interest margin” reflects the net interest margin for Together Financial Services. Net interest margin is calculated by dividing annualised net interest income (derived from the Company’s unaudited consolidated financial statements) for the period, divided by the average total loan assets.

In this quarterly report references to “Underlying net interest margin” reflects the Underlying net interest margin for Together Financial Services. Underlying net interest margin is calculated by dividing annualised underlying net interest income (derived from the Company’s unaudited consolidated financial statements excluding exceptional items⁵) for the period, divided by the average total loan assets.

In this quarterly report references to “Return on equity” reflects the return on equity for Together Financial Services. Return on equity is calculated as annualised profit after taxation (derived from the Company’s unaudited consolidated financial statements), adding back shareholder loan interest net of associated tax calculated using the effective tax rate, expressed as a percentage of the average of the opening and closing shareholder funds.

In this quarterly report references to “Underlying return on equity” reflects the Underlying return on equity for Together Financial Services. Underlying

Return on equity is calculated as annualised underlying profit after taxation (derived from the Company’s unaudited consolidated financial statements), adding back shareholder loan interest net of associated tax calculated using the effective tax rate, expressed as a percentage of the average of the opening and closing shareholder funds.

In this quarterly report references to “Cost-to-income ratio” reflects the Cost-to-income ratio for Together Financial Services. Cost-to-income ratio is calculated by dividing administration expenses for the period over net operating income (both derived from the Company’s unaudited consolidated financial statements for the period).

In this quarterly report references to “Underlying cost-to-income ratio” reflects the Underlying cost-to-income ratio for Together Financial Services. Underlying cost-to-income ratio is calculated by dividing underlying administration expenses (derived from the Company’s unaudited consolidated financial statements excluding the effects of exceptional items⁵) for the period over underlying net operating income (derived from the Company’s unaudited consolidated financial statements) for the period.

We are not presenting EBITDA-based measures as measures of our results of operations. EBITDA-based measures have important limitations as an analytical tool, and should not be considered in isolation or as substitutes for analysis of the results of operations. Management believes that the presentation of EBITDA-based measures is helpful to investors, securities analysts and other parties to measure operating performance and ability to service debt. EBITDA-based measures may not be comparable to similarly titled measures used by other companies.

EBITDA, Underlying EBITDA, EBITDA margin, Underlying EBITDA margin, Underlying Profit Before Tax, Net interest margin, Underlying net interest margin, Return on equity, Underlying return on equity, Cost-to-income ratio, Underlying cost-to-income ratio and certain leverage and coverage ratios are not measurements of financial performance under IFRS and should not be considered as alternatives to other indicators of operating performance, cash flows or any other measure of performance derived in accordance with IFRS.

⁵ December 31, 2021 excluded £4.2m share incentive scheme charge and releases of £1.3m customer redress provisions. Q2'21 excluded the effects of £0.3m redundancy costs along with £1.4m customer redress release whilst Q1'22 excluded £0.1m customer redress costs.

Terms relating to our loan analysis

With the exception of the application of certain forbearance measures we do not reschedule our loans by capitalising arrears. In this quarterly report, arrears data is based on the latest contractual position and does not take into account either payment plans or agreed changes to payment dates, other than with respect to mortgage-payment deferrals for which the arrears calculation is described in further detail below. Arrears data is further subdivided into performing and non-performing arrears loans as described below.

The mortgage-payment deferral scheme introduced pursuant to FCA guidance relating to the Covid-19 pandemic has now ended. The Group continues in its actions to serve its customers by continuing to support those customers through using our wider forbearance toolkit.

Customers who did utilise mortgage-payment deferrals were provided with options of how to pay the missed instalments and any additional interest that has accrued in the payment deferral period upon exit of the aforementioned period including; (i) increase the contractual monthly instalment for the remainder of the loan, (ii) increase the contractual monthly instalment for an agreed period of time before returning to the previous contractual monthly instalment, (iii) the customer makes a specific one-off payment at the end of the mortgage-payment deferral period that ensures the remaining contractual monthly instalments are not adjusted, and (iv) extend the term of the loan while keeping the contractual monthly instalment the same throughout the remaining period.

We continue to support customers, including those who have transitioned out of mortgage-payment deferral periods and we aim to work with them to understand their circumstances and identify the most appropriate options to support them as needed. Where customers continue to experience financial difficulty following the end of a mortgage-payment deferral arrangement, we continue to work with the customer using our existing forbearance options. Where the contractual monthly instalment has been amended by any of the options referred to above, this has been reflected in the respective monthly arrears position, which is calculated off the most recent agreed monthly instalment for that period.

Repossessed properties, Law of Property Act ("LPA") receivership in sale status ("LPA Sales") and development loans are excluded from arrears numbers. LPA receivership in rental status, which may return to being performing assets, is included in arrears numbers.

Repossessed properties are properties in respect of which a court order has been actioned by a charge holder to the security, or in respect of which the borrower has surrendered ownership of the property. An LPA receivership is typically used to exercise security over property that is used for commercial purposes, which enables us to sell the property ("sale status"), or divert income streams from properties directly to ourselves ("rental status") which may not lead to an eventual sale process if the borrower is able to recover their position.

Development loans are commercial-purpose loans that we extend to finance the development of land or property, primarily into residential units, with repayments typically being made out of the sale or refinance of property units. We underwrite relatively few new development loans each quarter. Development loans are reported as a separate category of loans within our analysis.

In this quarterly report and related presentation, data referring to loan portfolio analysis is in reference to core operating subsidiaries including Together Personal Finance Limited and Together Commercial Finance Limited, as well as the following subsidiaries which no longer originate new advances to customers: Auction Finance Limited, Blemain Finance Limited, Bridging Finance Limited and Harpmanor Limited. Data referring to our loan portfolio analysis are presented after allowances for impairment and include certain other accounting adjustments (including adjustments to recognise income at the effective interest rate).

Terms relating to our loan analysis (continued)

In this quarterly report and related presentation, a loan is considered performing (a “performing loan”) if it (i) has nil arrears or arrears less than or equal to one month of the latest contractual instalment or where no contractual monthly instalment is due, or (ii) “performing arrears loans,” being loans with arrears greater than one month’s but less than or equal to three months’ of the latest contractual instalments, or where cash receipts collected in the prior three months are equal to or greater than 90% of the latest contractual instalments due in the prior three months. The balance of loans are classified as (a) development loans, (b) non-performing arrears loans, where such loans have arrears of greater than three months’ of the latest contractual instalments due and where receipts collected in the prior three months are less than 90% of the three latest contractual instalments due, past contractual term or subject to LPA receivership in rental status and (c) loans for which the security is subject to a repossession order or for which an LPA receiver has been appointed and is under sale status. Such loan categorisation definitions used differ to the categorisations applied in determining if a loan is classified as Stage 1, Stage 2 and Stage 3 under IFRS 9.

In this quarterly report and related presentation, the term "performing loans" refers to the aggregate of (i) the principal amount of performing loans outstanding, (ii) accrued interest and fees, (iii) net of any allowances for impairment in respect of such loans, and (iv) certain other accounting adjustments (including adjustments to recognise income at the effective interest rate), as of the date presented. The term " non-performing arrears loans" refers to the aggregate of (i) the principal amount of non-performing arrears loans outstanding, (ii) accrued interest and fees, (iii) net of any allowances for impairment in respect of such loans and (iv) certain other accounting adjustments (including adjustments to recognise income at the effective interest rate), as of the date presented.

Non-performing arrears loans do not take into account loans for which the security is subject to a repossession order or for which an LPA receiver has been appointed and is under sale status, all of which are reported as separate categories and are also calculated based on the aggregate of (i) the principal amount, (ii) accrued interest and fees, (iii) net of any allowances for impairment in respect of such loans and (iv) include certain other accounting adjustments (including adjustments to recognise income at the effective interest rate) as of the date presented. Our loan and impairment allowance analysis excludes loans with carrying values of nil for which full provisions are in place.

In this quarterly report and related presentation, the term "total loan assets" refers to the total balance of loans provided to our customers as included within our statement of financial position, stated after allowances for impairment. In this report and related presentation, the term "second-lien loans" includes second-lien loans and also subsequent-lien loans.

With respect to originations, Loan-to-Value ratio (“LTV”) is a ratio (reflected as a percentage) of (i) the principal amount of a mortgage loan on origination and (ii) any higher ranking charge mortgage loans secured on the same property compared to the appraised value (typically the assessed value of real property in the opinion of a qualified appraiser or valuer or from an automated valuation model during the mortgage origination process) of the property securing the loan.

In this quarterly report and related presentation, the average LTV on originations is calculated on a “weighted average basis,” by multiplying each LTV by the respective principal loan amount and then dividing the sum of the weighted LTVs by the total amount of principal loans.

In respect to our loan portfolio the LTV ratio is a ratio (reflected as a percentage) of the aggregate of (i) the principal amount of a mortgage loan, (ii) any higher ranking charge mortgage loans secured on the same property, (iii) the accrued interest and fees thereon, (iv) net of allowances for impairments and (v) certain other accounting adjustments (including adjustments to recognise income at the effective interest rate), compared to the appraised value (typically the assessed value of real property in the opinion of a qualified appraiser or valuer or from an automated valuation model during the mortgage origination process or the revised valuation of the property if a later valuation has been undertaken) of the property securing the loan.

In this quarterly report and related presentation, the average LTV of our loan portfolio is calculated on a "weighted average basis," by multiplying each LTV by the respective loan amount and then dividing the sum of the weighted LTVs by the total amount of loans. The weighted average LTV of our loan portfolio is also presented on an "indexed basis," pursuant to which the value of the properties securing our loans are reviewed quarterly and adjusted for movements in property prices since the latest appraised valuation in accordance with the relevant regional property indices.

Terms relating to our loan analysis (continued)

With respect to data related to LTV in this quarterly report and related presentation, the LTV statistics is calculated per each loan on a standalone basis. In certain cases, there are multiple loans with a single borrower (or related borrowers) which are either secured on the same property or with cross security charges in place. If we were to present data related to LTV on a consolidated basis per each borrower or each property, LTV and related data would differ from the data presented herein in certain cases.

Key performance indicators

The following table summarises key financial data and key performance indicators as of the dates and for the periods indicated.

| (£m, except for percentages and ratios or unless otherwise noted) | Unaudited | | |
|---|--|-------------|--|
| | 3 months ended or as at December 31 | | 3 months ended or as at September 30 |
| | 2021 | 2020 | 2021 |
| Group | | | |
| Interest receivable and similar income | 95.3 | 92.9 | 93.3 |
| Fee and commission income | 1.0 | 0.7 | 1.0 |
| Income | 96.3 | 93.6 | 94.3 |
| NIM | 5.8% | 6.5% | 6.1% |
| Underlying NIM** | 5.8% | 6.5% | 6.1% |
| Cost-to-income | 36.5% | 29.6% | 37.1% |
| Underlying cost-to-income* | 31.9% | 31.3% | 36.9% |
| Impairment charge | 0.3 | 6.1 | 1.1 |
| EBITDA | 73.6 | 69.9 | 70.8 |
| Underlying EBITDA* | 76.5 | 68.8 | 70.9 |
| EBITDA margin | 76.4% | 74.7% | 75.0% |
| Underlying EBITDA margin* | 79.4% | 73.5% | 75.1% |
| Profit on ordinary activities before tax | 40.1 | 39.3 | 38.7 |
| Underlying profit on ordinary activities before tax* | 43.0 | 38.2 | 38.8 |
| Return on equity | 14.6% | 15.3% | 13.5% |
| Underlying return on equity* | 15.6% | 14.9% | 13.6% |
| Supplemental cash flow information: | | | |
| Cash receipts | 507.4 | 430.6 | 420.8 |
| New advances | 599.7 | 223.2 | 537.0 |
| LTV of loan originations (on a weighted average basis, based on LTV of loans at origination) ⁶ | 61.4% | 58.5% | 60.1% |
| LTV of loan portfolio (on a weighted average indexed basis) | 51.6% | 52.2% | 52.4% |

* Q2'22 underlying metrics include adjustments to exclude £4.2m of share incentive scheme charges along with releases of £1.3m customer redress provisions (Q2'21 excluded £0.3m redundancy costs along with a £1.4m customer redress release whilst Q1'22 excluded £0.1m of customer provisions)

** There are no exceptional items impacting upon interest income recorded in the current quarter or comparable quarters

The key performance indicators above for the quarter ended December 31, 2021 have been derived from unaudited consolidated financial statements, which have been prepared in accordance with IFRS, and management information. In the opinion of management, such financial data reflects all adjustments necessary for a fair presentation of the results for those periods. The financial information should be read in conjunction with the audited annual report and consolidated financial statements of Together Financial Services Limited and the accounting policies described therein as at June 30, 2021.

⁶ For definitions please see sections: "Other Financial Information" and "Terms relating to our loan analysis"

Operating review

The section below provides a more detailed overview of performance in relation to a number of key metrics that management uses when assessing the performance of the business.

Continued focus on LTVs

During the period to December 31, 2021 the Group has continued to focus on prudent underwriting policies and LTVs. The Group continues to target an average

of origination LTVs of between 55% and 65% for new loans and continues to focus principally on residential security. The Group has continued to use affordability and repayment assessments to ensure customers are able to service and repay their loans.

An analysis of the loan portfolio as at December 31, 2021, and December 31, 2020 by arrears banding, for the Group and Borrower Group is set out below:

| | Group Loan Portfolio Arrears Analysis | | Borrower Group Loan Portfolio Arrears Analysis | |
|---|---------------------------------------|-------------------|--|-------------------|
| | December 31, 2021 | December 31, 2020 | December 31, 2021 | December 31, 2020 |
| Nil Arrears & Arrears ≤ 1 month | 90.4% | 85.1% | 80.3% | 58.6% |
| Performing Arrears | | | | |
| 1-3 months | 1.8% | 3.6% | 1.7% | 5.7% |
| 3-6 months | 0.2% | 0.5% | 0.3% | 1.2% |
| >6 months | 0.4% | 0.3% | 0.5% | 0.9% |
| Total Performing Arrears | 2.4% | 4.4% | 2.5% | 7.8% |
| Development loans | 3.4% | 4.9% | 9.4% | 17.6% |
| Total performing Loans & Development Loans | 96.2% | 94.4% | 92.2% | 84.0% |
| Non-Performing Arrears | | | | |
| 3-6 months | 0.4% | 0.8% | 0.6% | 2.0% |
| >6 months | 1.2% | 1.8% | 2.1% | 5.2% |
| Past due* | 0.7% | 1.7% | 1.7% | 4.3% |
| Total Non-Performing Arrears | 2.3% | 4.3% | 4.4% | 11.5% |
| Repossessions & LPA Sales | 1.5% | 1.3% | 3.4% | 4.5% |
| Total | 100.0% | 100.0% | 100.0% | 100.0% |

* Relates to term loans and regulated bridging loans which have gone past stated contractual maturity date.

Operating review (continued)

An analysis of our loan portfolio as at December 31, 2021, by indexed and origination LTV banding, for the Group and Borrower Group is as follows:

| Group Loan Portfolio Indexed LTV Analysis (£m) | Performing Loans | Development Loans | Non - Performing Loans | Repossessions & LPA Sales | Total Loan Portfolio |
|---|-------------------------|--------------------------|-------------------------------|--------------------------------------|-----------------------------|
| <=60% | 2,900.1 | 99.0 | 77.9 | 49.9 | 3,126.9 |
| >60% <=80% | 1,158.1 | 33.2 | 25.0 | 8.4 | 1,224.7 |
| >80% <=100% | 33.1 | 12.5 | 1.6 | 6.8 | 54.0 |
| >100% | 12.4 | 3.8 | 0.2 | - | 16.4 |
| Total | 4,103.7 | 148.5 | 104.7 | 65.1 | 4,422.0 |

| Borrower Group Loan Portfolio Indexed LTV Analysis (£m) | Performing Loans | Development Loans | Non - Performing Loans | Repossessions & LPA Sales | Total Loan Portfolio |
|--|-------------------------|--------------------------|-------------------------------|--------------------------------------|-----------------------------|
| <=60% | 734.1 | 99.0 | 49.4 | 40.3 | 922.8 |
| >60% <=80% | 525.9 | 33.2 | 18.1 | 6.9 | 584.1 |
| >80% <=100% | 31.5 | 12.5 | 0.7 | 6.8 | 51.5 |
| >100% | 10.7 | 3.8 | 0.2 | - | 14.7 |
| Total | 1,302.2 | 148.5 | 68.4 | 54.0 | 1,573.1 |

| Group Loan Portfolio Origination LTV Analysis (£m) | Performing Loans | Development Loans | Non - Performing Loans | Repossessions & LPA Sales | Total Loan Portfolio |
|---|-------------------------|--------------------------|-------------------------------|--------------------------------------|-----------------------------|
| <=60% | 1,887.9 | 92.0 | 41.5 | 21.1 | 2,042.5 |
| >60% <=80% | 2,126.0 | 38.3 | 59.6 | 36.6 | 2,260.5 |
| >80% <=100% | 57.3 | 3.8 | 1.2 | 7.4 | 69.7 |
| >100% | 32.5 | 14.4 | 2.4 | - | 49.3 |
| Total | 4,103.7 | 148.5 | 104.7 | 65.1 | 4,422.0 |

| Borrower Group Loan Portfolio Origination LTV Analysis (£m) | Performing Loans | Development Loans | Non - Performing Loans | Repossessions & LPA Sales | Total Loan Portfolio |
|--|-------------------------|--------------------------|-------------------------------|--------------------------------------|-----------------------------|
| <=60% | 539.7 | 92.0 | 26.7 | 16.9 | 675.3 |
| >60% <=80% | 687.3 | 38.3 | 38.2 | 29.7 | 793.5 |
| >80% <=100% | 43.2 | 3.8 | 1.1 | 7.4 | 55.5 |
| >100% | 32.0 | 14.4 | 2.4 | - | 48.8 |
| Total | 1,302.2 | 148.5 | 68.4 | 54.0 | 1,573.1 |

The indexed weighted-average LTV of the loan portfolio for the total Group at December 31, 2021 is 51.6% compared with the prior year comparable quarter of 52.2% (December 31, 2020) and prior quarter of 52.4% (September 30, 2021).

The indexed weighted-average LTV of the loan portfolio for the Borrower Group at December 31, 2021 is 55.5%, an increase compared with 54.8% as at December 31, 2020 but a small decrease compared with the prior quarter of 55.9% (September 30, 2021).

Operating review (continued)

Maintenance of loan portfolio mix and continued differentiation of our offerings

We aim to maintain a diversified loan portfolio mix between retail purpose and commercial purpose lending and security types.

As of December 31, 2021, 25.5% of our loan portfolio was classified as retail purpose and 74.5% as commercial purpose (which included 27.9% of buy to let + and 3.4% of development loans), calculated by value. At December 31, 2020, 30.5% of our loan portfolio was classified as retail purpose, 69.5% of our loan portfolio was classified as commercial purpose (which included 24.4% of buy to let + and 4.9% of development loans).

The proportion of our loan portfolio secured by residential security by value has reduced to 63.8% as at December 31, 2021 when compared with 64.2% at December 31, 2020.

The proportion of our loan portfolio secured on first charges has increased to 78.5% as at December 31, 2021, when compared with 73.4% as at December 31, 2020.

Controlled origination growth

In the quarter to December 31, 2021, including further advances, we have originated an average of £199.9m per month, an increase compared with £74.4m per month in the quarter to December 31, 2020 and £179.0m per month when compared to the quarter to September 30, 2021. Originations are increasing steadily as we have returned to growth in lending.

Our loans and advances to customers stands at £4,421.5m as at December 31, 2021, compared with £3,883.8m as at December 31, 2020 and £4,227.8m as at September 30, 2021.

We continue to offer a broad range of products to underserved segments of the secured mortgage market and we benefit from a rich pool of experienced skilled underwriters supported by our continued investment in technology and product innovation.

Financial review

Interest receivable and similar income grew by 2.6% to £95.3m for the quarter to December 31, 2021 compared with £92.9m in the quarter to December 31, 2020 and was 2.2% higher when compared with £93.3m for the quarter ended September 30, 2021 primarily due to the growth in the loan book.

Interest payable and similar charges have increased to £32.2m for the quarter to December 31, 2021 when compared with £29.2m for the quarter ended December 31, 2020 and £30.7m for the quarter ended September 30, 2021 due to increased level of borrowings.

There has been a decrease in net interest margin from 6.5% in the prior year comparable quarter to December 31, 2020, to 5.8% in the quarter ended December 31, 2021 and 6.1% in the quarter to September 30, 2021. The reduction from the prior quarter is largely due to product mix and is reflective of growth in some of our lower yielding products as we pursue strategic opportunities in areas such as residential term and buy to let lending.

Impairment losses for the quarter to December 31, 2021 were £0.3m, a decrease of 94.4% compared to the charge of £6.1m reported in the quarter ended December 31, 2020, and a decrease of 69.4% compared to the charge of £1.1m during the quarter to September 30, 2021.

As a result of the impairment charge, annualised cost of risk for the quarter has fallen to 0.03% from 0.6% in the prior year comparable quarter to December 31, 2020, and from 0.1% in the prior quarter to September 30, 2021.

Underlying EBITDA⁷ was £76.5m, up 11.2% compared with £68.8m in the prior year comparable quarter (December 31, 2020) and up 8.0% compared with £70.9m in the prior quarter (September 30, 2021). Underlying EBITDA margin was 79.4% for the quarter to December 31, 2021 compared with 73.5% in the prior year comparable quarter (December 31, 2020) and 75.1% for the prior quarter (September 30, 2021).

The impairment coverage ratio was 2.0% as at December 31, 2021, lower than the prior year comparable quarter (December 31, 2020) of 3.2% and also lower than 2.1% as at September 30, 2021 with the decrease reflecting continued increases in property values

Underlying profit before tax⁴ increased by 12.4% to £43.0m when compared with £38.2m for the quarter to December 31, 2020 and an increase of 10.8% when compared with £38.8m for the quarter ended September 30, 2021.

The Group's highly cash generative business model proved robust, with cash receipts of £507.4m for the quarter ended December 31, 2021 (December 31, 2020: £430.6m, September 30, 2021: £420.8m).

New advances were £599.7m for the quarter to December 31, 2021, an increase of 168.7% compared with £223.2m in the prior year comparable quarter (December 31, 2021) and an increase of 11.7% when compared with £537.0m in the prior quarter (September 30, 2021) as the Group continued to increase lending volumes following the restricted volumes during the early stages of the pandemic.

Loans and advances to customers have increased by 13.8% to £4,421.5m compared with £3,883.8m as at December 31, 2020 and an increase of 4.6% when compared with £4,227.8m as at September 30, 2021. This reflects the Group's increased lending activity following the restricted volumes during the early stages of the pandemic as mentioned above.

Shareholder funds have increased by 10.4% to £984.4m compared with £892.0m at December 31, 2020 and 4.4% when compared with £942.8m at September 30, 2021.

⁷ Q1'22 underlying metrics include adjustments to exclude £4.2m share incentive scheme costs and releases of £1.3m customer redress provisions. Q2'21 excluded the effects of £0.3m redundancy costs along with £1.4m customer redress release whilst Q1'22 excluded £0.1m customer redress charges.

Recent developments

Trading update

Monthly cash receipts of principal and interest in January were £135.2m, compared to a monthly average of c.£169.1m between October and December, 2021 as a result of reduced redemptions.

Facility Headroom stood at to £1,367.6m at 31 January 2022 (31 January 2021: £1,136.7m) and accessible liquidity was £410.1m at 31 January 2022 (31 January 2021: £363.7m).

Shaping the business for the future

With demand for specialist lending products expected to grow strongly over the medium-term, we have been shaping our business to ensure Together is well placed to take advantage of significant potential growth opportunities in our markets. This ongoing process includes:

- Enhancing the customer experience through investing in our people and digital capabilities;
- Investing in and optimising our business processes to enable us to efficiently scale our business;
- Leveraging our established brand to expand distribution and addressable markets; and
- Building capability for agility and flexibility to capture opportunities.

As part of this process, we are also working with our advisors and our shareholder to explore a range of strategic options in relation to our ownership structure.

New originations

Monthly mortgage originations in January 2022 were £203.5m (January 21: £104.1m), compared to a monthly average of c.£199.9m between October and December, 2021.

Ratings update

In January 2022, S&P revised the corporate rating outlook from Stable to Positive on Together Financial Services Limited whilst affirming their 'BB-' long-term issuer credit rating.

Significant factors which may affect results of operations

Macroeconomic conditions

The uncertainty associated with the outlook appears to have increased during the quarter due to the continuation of supply and labour issues as well as broader geopolitical tensions.

Annual inflation as measured by CPI has risen rapidly, from 0.7 % in January 2021 and 2.5% in June 2021 to reach 5.5% at the end of January 2022, its highest level since 1992. In response the Bank of England increased Bank Base Rate from 0.1% to 0.25% at its December meeting. In January 2022 the Bank of England further increased Bank Base Rate to 0.5%.

During the quarter, most economic indicators were improving and optimism increasing despite supply-side issues. Thanks mainly to high levels of job vacancies, in the quarter unemployment continued to fall, to 4.1%, despite the ending of the government's furlough scheme. High levels of house-price inflation have continued, finishing 2021 at approximately 10% according to the Nationwide and Halifax. Encouragingly, monthly GDP grew over the quarter, notwithstanding a slight fall in December because of disruption caused by the Omicron variant of the Coronavirus disease, to finish only 0.1% below its pre-pandemic level.

It now appears that Omicron, while more contagious than previous variants, does not lead to the same levels of hospitalisations and deaths. There is therefore increasing optimism that future variants of the virus may become milder and endemic in the manner of flu. Supply-side disruptions should therefore gradually decrease, despite the continuing trade uncertainties between the UK and EU and the UK phasing in new customs requirements and customs checks on EU goods. However, expectations are that UK inflation will continue to rise in the short term, driven in part by increasing energy costs. The markets therefore expect further increases in the Bank of England Base Rate over 2022. Combined with increasing energy cost and the planned April 2022 increase in national insurance, these factors are expected to lead to a squeeze on household incomes. Note 8 to the interim financial statements sets out the macroeconomic assumptions the Group has made in calculating expected credit losses (ECLs) at the reporting date.

More recently the tensions in respect of the Ukraine crisis has had a negative impact on the financial markets.

The Group benefits from all its lending being secured on property or land within the UK at prudent average LTVs. It also benefits from its specialist through-the-cycle expertise and strong, diversified funding base. Management believes these factors continue to provide the Group with resilience in uncertain times.

Loan assets performance

The performance of our total loan assets depends on our ability to collect each expected loan instalment, including interest and principal payments, on a timely basis. This, in turn, depends in part on the strength of our underwriting process to assess the affordability and sustainability of the loan instalments based upon known factors at the time of origination and to assess the repayment strategy and the marketability and value of the underlying security. Our underwriting criteria, processes, controls and systems have been developed and refined based upon many years of experience. For each loan application, a detailed assessment is made of the customer circumstances, among other checks, an assessment of the financial position of the customer to ensure that the loan is both affordable and sustainable (as appropriate) along with an assessment of the repayment strategy. In addition, an assessment of the underlying security and its value is undertaken. Following the onset of Covid-19, when we sought to further tighten certain areas of our underwriting criteria, including around areas of affordability, valuation and exit strategy plausibility, we have now, for the majority of products, and where we consider appropriate, moved back towards pre-pandemic criteria to reflect our cautiously optimistic view of the post-pandemic lending environment. In addition, the performance of our total loan assets is impacted by our continued investment in our collections infrastructure, which impacts our ability to collect expected loan instalments.

In addition to prudently tightening certain aspects of our lending criteria in initial response to Covid-19, the Group has retained the enhancements made its loan servicing and credit risk management processes, including: capturing additional data through open banking and credit reference agencies, establishing enhanced monitoring and reporting; updating arrears management standards and processes; enhanced management information to provide further analysis and focus on particular risk factors; and overlaying macroeconomic sensitivity analysis of the loan book, including an increase in the number of scenarios modelled for the purpose of calculating the impairment loss allowance.

Significant factors which may affect results of operations (continued)

Property market

Together operates in a number of specialist segments of the UK mortgage market, helping customers who are typically underserved by mainstream banks.

Together has a substantial lending exposure to the residential and commercial property sectors. Any property value falls or adverse changes in the economy may lead to a rising number of defaults or a reduction in the amount recovered in the event of default.

House and property price inflation is expected to decrease from the record levels observed in recent quarters, to more modest levels in 2022.

The Group lends at prudent LTVs at origination to provide protection from falls in property prices. Average origination LTV was 61.4% for the quarter to December, 2021 compared to 58.5% for the quarter to December 31, 2020.

Together is a national lender and has a loan portfolio which is diversified across the UK, with less than 20% concentrated in the London region where property prices have tended to fluctuate to a greater extent. Our London portfolio is not focused on 'Prime'⁸ central London properties and, with weighted average loan-to-value ratios in line with the average of our portfolio for the rest of the country, we consider this provides a level of mitigation against moderate house price falls in such areas.

Competition

The competitive landscape contains risks from new entrants, increased competition from incumbent lenders and disruptive products/software solutions potentially affecting lending activities. The effect of this could result in lower lending volumes, higher customer attrition and/or, lower net interest margins.

Competition in the mortgage lending industry can take a number of forms, including interest rates and fee competition, underwriting criteria, convenience and customer service, and marketing and distribution channels.

The risk of competition has been incorporated into the Group's forward planning process and the external market is regularly monitored.

The Group continues to offer a broad product range to underserved segments of the market and benefits from a rich pool of experienced and skilled underwriters.

The Group has continued to progress a number of key modernisation and transformation initiatives to optimise application journeys, improve user experiences for our customers and intermediaries and increase operational efficiency.

The longevity of the Group's trading has resulted in the development of long term relationships with both intermediaries and individuals providing access to both new and repeat customers. In addition our diverse range of products, flexible approach to underwriting and experience means that we have the ability to attract and retain customers who are not serviced by other lenders, together protecting our competitive position. The Group will continue to monitor the external environment and is confident, given this experience, gained over many economic cycles, that it will remain competitive in the segments in which it operates.

Mainstream lenders (including high street banks) continue to focus on their core businesses of fully automated credit decisions which excludes certain customers, property or transaction types.

This has encouraged a number of new entrants, or re-entrants in recent years into the market in the form of non-bank lenders or newly formed challenger banks which are likely to increase competition in the segments where we operate which may result in lower yields.

Uncertain economic times may reduce the number of new entrants into our chosen markets and may also reduce competition from existing lenders. Lenders who operate in mainstream segments may seek to focus on their core markets and restrict their lending criteria, reducing the number of customers who can access such mainstream products and which may provide increased lending opportunities for specialist lenders like Together.

⁸ As defined by the Coultts London Prime Index - residential property only

Significant factors which may affect results of operations (continued)

Liquidity and funding

We fund our total loan assets from cash generated by operations, shareholder reserves, subordinated shareholder funding, senior secured notes, a revolving credit facility, residential mortgage-backed securitisations, commercial mortgage-backed securitisation and through other asset-backed facilities. The volume of loans we are able to originate is limited, in part, by the amount and terms of funding available to us along with the level of our capital reserves.

A key driver of liquidity risk within the Group arises from a number of private securitisation facilities being subject to portfolio covenants and eligibility restrictions including concentration limits and performance measures. Amongst other requirements, such covenants limit the proportion of loans in arrears and on an individual loan basis the level of arrears determine eligibility for such facilities. In certain circumstances assets can be exchanged, repurchased or additional capital can be injected into the facilities to support compliance with facility terms thereby maintaining access to liquidity provided by such facilities. Failure to comply with facility terms or breach of non-curable performance covenants will cause such facilities to go into early amortisation, with removal of undrawn facility headroom and deferral of cashflows to the Senior Borrower Group (as defined in the group structure on page 22). Increasing arrears, as a result of a wider economic downturn, increases the risk that insufficient eligible assets will be available to ensure facilities remain in compliance with covenants, and thus able to provide a source of liquidity and funding for the Group. The Group monitors such covenants and carries a level of cash and eligible assets to support the private revolving securitisation facilities in a stress event in line with set risk appetites.

The Group also benefits from a business model which is ordinarily cash-generative with a high level of redemptions which is a key source of liquidity. Economic outlook remains uncertain and may lead to a reduction in the level of cash inflows. Stress testing undertaken includes the impact of severe haircuts to expected redemption inflows.

The liquidity and funding risks arising from reducing levels of eligible assets and/or the risk of lower levels of cash inflows from redemptions can be mitigated by increasing the amount of liquidity resources held as cash. A key management action to generate net cash inflows is the ability to control levels of new lending. As at December 31, 2021 cash balances remained strong at £260.1m (December 31, 2020: £269.6m), of

which £83.4m is unrestricted cash (December 31, 2020: £116.4m) as shown in Note 6.

The Group has a strong track record of successful refinancing and raising new facilities, and has continued to increase its bank and investor base during recent transactions ensuring that existing facilities are refinanced sufficiently ahead of their maturity dates to allow for any market disruption. Future uncertainty or negative economic data however may restrict the ability of the Group to complete further funding transactions, at least in the short term, or may change the commercial terms available.

Some of the Group's funding is subject to financial covenants. Note 2 to the unaudited consolidated financial statements provides further detail on the assessment of the going concern basis of preparation. This includes an assessment of the risks presented to the Group by any potential breaches of lending covenants including potential mitigating actions.

Interest rate environment

In response to recent inflation the Bank of England increased Bank Base Rate from the historic low of 0.1% to 0.25% at its December meeting. In January 2022, the Bank of England raised Bank Base Rate to 0.5%. If interest rates increase at a faster rate than currently expected, loan servicing costs for our customers are likely to increase, which could cause an increase in arrears and credit losses.

An increase in prevailing interest rates increases the cost of servicing some of our borrowings. Although our total loan assets mainly consist of variable rate mortgage loans and we have the right in respect of such loans to increase pricing if our own funding costs increase, this may have adverse effects as described above. Therefore, it is possible that interest rate rises may not be fully reflected in the rates charged to certain customer segments, which could impact upon margins achieved.

We have also seen continuing demand for fixed rate products in recent years. The Group raises funding using a mix of fixed and variable funding which provides some natural offset in movements in interest rates on assets and liabilities.

Significant factors which may affect results of operations (continued)

Interest rate environment (continued)

In addition the Group has also undertaken hedging transactions to provide further mitigation against mismatches in fixed and floating rates and undertakes stress analysis on any remaining mismatches.

The Group maintains strict underwriting criteria which include, where appropriate, stressing affordability under a higher interest rate environment.

Regulatory considerations

The Group has certain subsidiaries which are authorised and regulated by the FCA in addition to subsidiaries which undertake unregulated lending. The Group complies with FCA regulation, including in relation to the treatment of vulnerable customers. We also have to comply with the relevant UK regulations including anti-money laundering regulations, the General Data Protection Regulations and the UK Securitisation Regulation.

Changes in regulation may impact the way in which the Group conducts its business. Failure to comply with regulation could result in fines, reputational damage and potential revocation of regulatory permissions.

The Group takes all regulatory considerations seriously and has compliance, legal and governance functions in place to monitor compliance with these requirements.

Given that we operate in the regulated markets we are at risk of failing to comply with existing regulation and the potential impact of changes in regulation on our activities. From time to time, we may identify, including through our compliance and internal audit functions, regulatory breaches or potential regulatory breaches or other issues related to compliance matters.

Within the regulated division, a process is underway to assess the way that customer rates, and certain charges, are set and reviewed, and consider those that have historically been charged to certain customers, which includes continued engagement with the regulator following their thematic review in this area.

The Group is also in the process of developing a framework aimed at ensuring consistency of customer outcomes, which seeks to build upon and enhance existing practices, policies and procedures. Upon development of the framework, the Group may make payments to certain customer populations or process reductions to loan balances. The development of the scope and definition of the parameters of the

framework remains in progress and therefore there is a high degree of uncertainty pertaining to any estimated financial impact upon the Group.

Disclosures in respect of these considerations can be found in Note 14 to the unaudited consolidated financial statements.

Significant factors which may affect results of operations (continued)

Risk factors

This quarterly report contains statements that are, or may be deemed to be, forward-looking statements. In some cases, these forward-looking statements can be identified by the use of forward-looking terminology, including the words “aims,” “believes,” “estimates,” “anticipates,” “expects,” “intends,” “may,” “will,” “plans,” “predicts,” “assumes,” “shall,” “continue” or “should” or, in each case, their negative or other variations or comparable terminology or by discussions of strategies, plans, objectives, targets, goals, future events or intentions.

Many factors may cause our results of operations, financial condition, liquidity and the development of the industries in which we operate to differ materially from those expressed or implied by the forward-looking statements contained in this report. These factors include among others:

- the impact of economic conditions on our results of operations and financial condition;
- the impact of the United Kingdom’s exit from the European Union;
- the continuing impact of Covid-19, or any mutation of Covid-19, and the impact of the Covid-19 vaccines and medications, on the global and UK economy and resultant impact on our liquidity position, capital position, funding capability, capital markets, operational risk profile, portfolio credit risk profile, reputation, results of operations and financial condition;
- the impact of a downturn in the property market;
- our ability to accurately identify the credit profile and behaviours of our customers;
- our ability to accurately value properties;
- our ability to act proactively to minimise the risk of repossession and potential losses in the event of a repossession;
- our ability to detect and prevent fraud during and after the loan underwriting process;
- the impact of the changing financial circumstances of our customers;
- the impact of rising unemployment, higher cost of living, higher interest rates or a reduced ability of our customers to service their mortgage loans;
- our relationships with mortgage intermediaries, professional networks and other distribution channels;
- the impact of competition;
- legislative, taxation and regulatory changes affecting our ability to operate or the profit generated from our activities;
- the effectiveness of our compliance, Enterprise Risk Management Framework and internal audit functions;
- failure to demonstrate operational resilience;
- failure to comply with current, past or future regulatory rules or guidance, or the retrospective interpretation thereof, or to treat customers fairly or to appropriately manage any regulatory inspections and investigations;
- failure to identify and offer the appropriate treatment to vulnerable customers;
- our exposure to the cost of redress, potential regulatory sanctions and fines;
- the impact of fluctuations in interest rates and our ability to pass on such fluctuations to our customers
- ability to obtain financing and at reasonable costs;
- changes to the ways in which the United Kingdom regulates the loan industry and other regulatory changes;
- the impact and cost associated with greater prudential regulation;
- changes or uncertainty in respect of LIBOR or SONIA that may affect our sources of funding;
- the impact of new initiatives by the UK Government that may affect our business;
- the impact, costs and settlements associated with dealing with claims made from claims management companies or their legal representatives;
- the impact of litigation;
- our ability to retain our senior management and our underwriters, account executives, sales personnel, client facing employees and key individuals

Significant factors which may affect results of operations (continued)

Risk factors (continued)

- loss of a material number of employees being available due to a health crisis including Covid-19 and changes in working practices following Covid-19;
- failure to operate effectively and in line with regulations and legal requirements, including in compliance with health and safety regulations in a Covid-19 secure workplace;
- interruption or loss of our information processing systems or third party systems we use or failure to maintain secure information systems (including as a result of cyber-attacks) and technological changes;
- technological changes and failure to adequately anticipate or respond to these changes;
- the accuracy of our systems, data and models to correctly report our financial condition and forecasts;
- our substantial debt obligations and our ability to operate within financial covenants;
- access to debt markets and our ability to refinance our debt and raise new debt at acceptable cost;
- imbalances in maturity between our total loan assets and our funding facilities;
- our ability to benefit from special corporation tax regimes for securitisation companies;
- the potential for conflicting interests between the shareholder and third-party funding providers;
- the impact of climate change;
- the impact of compliance with new regulation or taxes levied in respect of environmental matters
- exclusion of US GAAP financial information; and
- changes in accounting standards.

These risks are not exhaustive. Other sections of this report describe additional factors that could adversely affect our results of operations, financial condition, liquidity and the development of the industries in which we operate. New risks can emerge from time to time, and it is not possible for us to predict all such risks, nor can we assess the impact of all such risks on our business or the extent to which any risks, or combination of risks and other factors, may cause

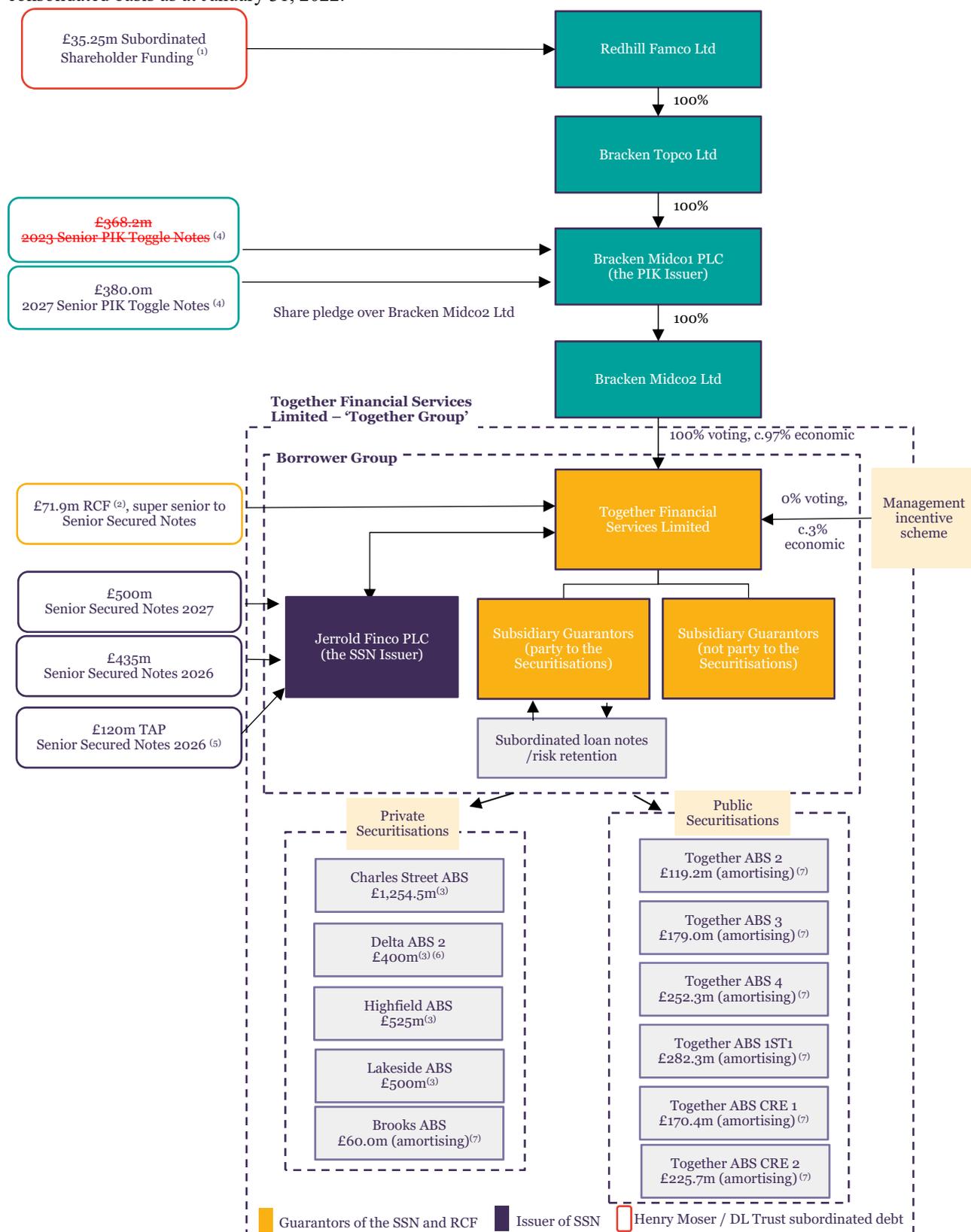
actual results to differ materially from those contained in any forward-looking statements. Given these risks and uncertainties, you should not rely on forward-looking statements as a prediction of actual results.

Any forward-looking statements are only made as of the date of this quarterly report, and we do not intend, and do not assume any obligation, to update forward-looking statements set forth in this report. You should interpret all subsequent written or oral forward-looking statements attributable to us or to persons acting on our behalf as being qualified by the cautionary statements in this quarterly report. As a result, you should not place undue reliance on these forward-looking statements.

Summary corporate and financing structure

The diagram below provides a simplified overview of our corporate and financing structure on a consolidated basis as at January 31, 2022.

The diagram does not include all entities in our Group nor does it show all liabilities in our Group.



(1) Subordinated shareholder funding based upon nominal value

(2) Total facility size, undrawn at January 31, 2022

(3) Total facility size

(4) On November 1, 2021, Bracken Midco1 PLC closed the issuance of £380.0m Senior PIK Toggle Notes due 2027. The gross proceeds of the offering of the Notes were used to primarily redeem the existing £368.2m aggregate principal amount of the Senior PIK Toggle Notes 2023 along with other corporate purposes.

(5) On November 1, 2021, Bracken Midco1 PLC closed the issuance of £380.0m Senior PIK Toggle Notes due 2027. The gross proceeds of the offering of the Notes were used to primarily redeem the existing £368.2m aggregate principal amount of the Senior PIK Toggle Notes 2023 along with other corporate purposes.

(6) In December 2021, the Delta Asset Backed Securitisation 2 Limited facility was upsized from £200m to £400m, its maturity was extended to December 2025 and its funding partners increase from one to three.

(7) Principle balance

Summary results and financial position of Bracken Midco1 PLC

The tables below set out the unaudited interim consolidated results and financial position of Bracken Midco1 PLC, the issuer of 2027 Senior PIK Toggle Notes⁽⁷⁾ and its subsidiaries, compared to the

audited consolidated results and financial position of Together Financial Services Limited and its subsidiaries, for and as of the quarter ended December 31, 2021.

| Quarter ended December 31, 2021 | | | |
|--|---------------------------------------|----------------------|-----------------------|
| | Together Financial Services Ltd | Adjustments | Bracken Midco1 PLC |
| | £m | £m | £m |
| Profit before tax ⁽¹⁾ | 40.1 | (7.3) | 32.8 |
| As at December 31, 2021 | | | |
| | Together Financial Services Ltd | Adjustments | Bracken Midco1 PLC |
| | £m | £m | £m |
| Assets | | | |
| Cash and balances at bank | 260.1 | 3.8 ⁽²⁾ | 263.9 |
| Loans and advances to customers | 4,421.5 | - | 4,421.5 |
| Derivative assets held for risk management | 3.6 | - | 3.6 |
| Other assets | 10.0 | (2.9) | 7.1 |
| Property, plant and equipment | 31.2 | - | 31.2 |
| Intangible assets | 6.7 | - | 6.7 |
| Current tax asset | - | - | - |
| Deferred tax asset | 10.9 | - | 10.9 |
| Total assets | 4,744.0 | 0.9 | 4,744.9 |
| Liabilities | | | |
| Loan notes | 2,605.3 | - | 2,605.3 |
| Senior secured notes | 1,055.6 | - | 1,055.6 |
| Senior PIK toggle notes | - | 380.0 ⁽³⁾ | 380.0 |
| Obligations under finance leases | 29.7 | - | 29.7 |
| Debt issue costs | (20.5) | (3.4) ⁽⁴⁾ | (23.9) |
| Total borrowings (excluding subordinated shareholder funding) | 3,670.1 | 376.6 | 4,046.7 |
| Other liabilities | 66.1 | 3.9 ⁽⁵⁾ | 70.0 |
| Derivative liabilities held for risk management | - | - | - |
| Provisions for liabilities and charges | 23.3 | - | 23.3 |
| Current tax liabilities | 0.1 | - | 0.1 |
| Total liabilities | 3,759.6 | 380.5 | 4140.1 |
| Equity | | | |
| Subordinated shareholding funding | 30.4 | (22.4) | 8.0 ⁽⁶⁾ |
| Shareholder's equity | 954.0 | (357.2) | 596.8 |
| Total equity | 984.4 | (379.6) | 604.8 |
| Total equity and liabilities | 4,744.0 | 0.9 | 4,744.9 |

(1) Presented to reflect the full quarterly interim consolidated profit of Together Financial Services Limited and Bracken Midco1 PLC (also incorporating Bracken Midco2 Limited) respectively

(2) Represents cash and cash equivalents held within Bracken Midco1 PLC and Bracken Midco2 Limited

(3) Represents the additional borrowings in the form of £380.0m 2027 Senior PIK Toggle Notes

(4) Represents unamortised debt issue costs associated with the issuance of the 2027 Senior PIK Toggle Notes

(5) Includes interest accrued on the 2027 Senior PIK Toggle Notes

(6) Represents the carrying value of shareholder funding owed to Bracken Topco Limited by Bracken Midco1 PLC

(7) On November 1, 2021, Bracken Midco1 PLC closed the issuance of £380.0m Senior PIK Toggle Notes due 2027. The gross proceeds of the offering of the Notes were used to primarily redeem the existing £368.2m aggregate principal amount of the Senior PIK Toggle Notes 2027 along with other corporate purposes. Refer to 'Recent developments' on page 15 for further information.

Summary results and financial position of Bracken Midco1 PLC (continued)

For the period to December 31, 2021, interest payable and similar charges for Bracken Midco1 PLC was, on a consolidated basis £78.9m compared to £62.8m for Together Financial Services Limited. The £16.1m variance comprises £16.7m of interest payable and debt issue amortisation on the Senior PIK Toggle, £0.4m being the unwind of the fair value adjustment in respect of intercompany loan amounts owed to Bracken Topco Limited, and the elimination on consolidation of £1.0m of fair value unwind at Together Financial Services Limited on intercompany loans owed to Bracken Midco2 Limited.

Unaudited consolidated interim financial statements

The unaudited consolidated financial statements attached show the financial performance for the quarter to December 31, 2021.

Comparatives for these unaudited consolidated financial statements are as follows:

- Consolidated Statement of Comprehensive Income and Consolidated Statement of Cash Flows have comparatives for the quarter to December 31, 2020;
- Consolidated Statement of Changes in Equity have comparatives for the quarter to December 31, 2020; and
- Consolidated Statement of Financial Position have comparatives as at December 31, 2020 and June 30, 2021

Unaudited condensed consolidated statement of comprehensive income

Six months ended 31 December 2021

Unless otherwise indicated, all amounts are stated in £m

| Income statement | Note | Three months ended | | Six months ended | |
|---|------|--------------------|----------------|------------------|----------------|
| | | 31 Dec 2021 | 31 Dec 2020 | 31 Dec 2021 | 31 Dec 2020 |
| Interest receivable and similar income | | 95.3 | 92.9 | 188.4 | 188.2 |
| Interest payable and similar charges | 4 | (32.2) | (29.2) | (62.8) | (59.3) |
| Net interest income | | 63.1 | 63.7 | 125.6 | 128.9 |
| Fee and commission income | | 1.0 | 0.7 | 2.2 | 1.5 |
| Fee and commission expense | | (0.6) | (0.2) | (1.3) | (0.4) |
| Net fair value gains on derivatives | 7 | - | 0.3 | 0.2 | 0.4 |
| Other income | | - | - | - | 1.2 |
| Operating income | | 63.5 | 64.5 | 126.7 | 131.6 |
| Administrative expenses | | (23.1) | (19.1) | (46.6) | (40.4) |
| Operating profit | | 40.4 | 45.4 | 80.1 | 91.2 |
| Impairment losses | 8 | (0.3) | (6.1) | (1.4) | (19.5) |
| Profit before taxation | | 40.1 | 39.3 | 78.7 | 71.7 |
| Income tax | 5 | (5.3) | (6.2) | (12.6) | (10.7) |
| Profit after taxation | | 34.8 | 33.1 | 66.1 | 61.0 |
| Other comprehensive expense | | | | | |
| Items that may be reclassified to the income statement | | | | | |
| <i>Movement in the cashflow hedging reserve:</i> | | | | | |
| Effective portion of changes in fair value of derivatives | 7 | 1.9 | 0.1 | 3.1 | 0.1 |
| Amounts reclassified to income statement | | 0.1 | - | 0.2 | 0.1 |
| | | 2.0 | 0.1 | 3.3 | 0.2 |
| <i>Movement in the cost-of-hedging reserve:</i> | | | | | |
| Effective portion of changes in fair value of derivatives | 7 | 0.1 | (0.1) | 0.3 | (0.2) |
| Amounts reclassified to income statement | | - | 0.1 | - | 0.1 |
| | | 0.1 | - | 0.3 | (0.1) |
| Other comprehensive income for the period, net of tax | | 2.1 | 0.1 | 3.6 | 0.1 |
| Total comprehensive income for the period | | 36.9 | 33.2 | 69.7 | 61.1 |

The results for the current and preceding period relate entirely to continuing operations.

Unaudited condensed consolidated statement of financial position

As at 31 December 2021

Unless otherwise indicated, all amounts are stated in £m

| | Note | 31 December 2021 | 31 December 2020 | 30 June 2021 |
|---|------|---------------------|---------------------|-----------------|
| Assets | | | | |
| Cash and cash equivalents | 6 | 260.1 | 269.6 | 228.6 |
| Derivative assets held for risk management | 7 | 3.6 | - | 0.6 |
| Loans and advances to customers | 8 | 4,421.5 | 3,883.8 | 4,011.9 |
| Inventories | | 0.6 | 0.6 | 0.6 |
| Other assets | 9 | 9.3 | 4.6 | 5.6 |
| Investments | | 0.1 | 0.1 | 0.1 |
| Property, plant and equipment | 10 | 31.2 | 13.7 | 31.6 |
| Intangible assets | 11 | 6.7 | 7.6 | 7.0 |
| Current tax asset | | - | 0.3 | - |
| Deferred tax asset | 12 | 10.9 | 7.6 | 11.0 |
| Total assets | | 4,744.0 | 4,187.9 | 4,297.0 |
| Liabilities | | | | |
| Derivative liabilities held for risk management | 7 | - | 2.2 | 1.2 |
| Current tax liabilities | | 0.1 | - | 1.9 |
| Borrowings | 13 | 3,700.5 | 3,246.0 | 3,304.0 |
| Provisions for liabilities and charges | 14 | 23.3 | 22.9 | 25.1 |
| Other liabilities | 15 | 66.1 | 54.1 | 57.1 |
| Total liabilities | | 3,790.0 | 3,325.2 | 3,389.3 |
| Equity | | | | |
| Share capital | | 9.8 | 9.8 | 9.8 |
| Subordinated shareholder-funding reserve | | 37.8 | 38.8 | 38.7 |
| Cashflow-hedging reserve | | 2.2 | (2.5) | (1.1) |
| Cost-of-hedging reserve | | (0.1) | (0.2) | (0.4) |
| Other reserves | | 14.8 | 10.6 | 10.6 |
| Retained earnings | | 889.5 | 806.2 | 850.1 |
| Total equity | | 954.0 | 862.7 | 907.7 |
| Total equity and liabilities | | 4,744.0 | 4,187.9 | 4,297.0 |

Unaudited condensed consolidated statement of changes in equity

Six months ended 31 December 2021

Unless otherwise indicated, all amounts are stated in £m

| Six months to 31 December 2021 | Called-up share capital | Subordinated shareholder- funding reserve | Cashflow- hedging reserve | Cost-of- hedging reserve | Other reserves | Retained earnings | Total |
|-----------------------------------|-------------------------------|--|---------------------------------|--------------------------------|-------------------|----------------------|--------------|
| At beginning of the period | 9.8 | 38.7 | (1.1) | (0.4) | 10.6 | 850.1 | 907.7 |
| Total comprehensive income | - | - | 3.3 | 0.3 | - | 66.1 | 69.7 |
| Dividend paid | - | - | - | - | - | (27.6) | (27.6) |
| Transfer between reserves | - | (0.9) | - | - | - | 0.9 | - |
| Share-based payment | - | - | - | - | 4.2 | - | 4.2 |
| At end of the period | 9.8 | 37.8 | 2.2 | (0.1) | 14.8 | 889.5 | 954.0 |

| Six months to 31 December 2020 | Called-up share capital | Subordinated shareholder funding reserve | Cashflow- hedging reserve | Cost-of- hedging reserve | Other reserves | Retained earnings | Total |
|-----------------------------------|-------------------------------|---|---------------------------------|--------------------------------|-------------------|----------------------|--------------|
| At beginning of the period | 9.8 | 39.7 | (2.7) | (0.1) | 10.6 | 770.7 | 828.0 |
| Total comprehensive income | - | - | 0.2 | (0.1) | - | 61.0 | 61.1 |
| Dividend paid | - | - | - | - | - | (26.4) | (26.4) |
| Transfer between reserves | - | (0.9) | - | - | - | 0.9 | - |
| At end of the period | 9.8 | 38.8 | (2.5) | (0.2) | 10.6 | 806.2 | 862.7 |

Other reserves consist of the following:

| | Share premium account | Merger reserve | Capital redemption reserve | Share-based payment reserve | Total |
|------------------------|-----------------------------|-------------------|----------------------------------|-----------------------------------|-------|
| As at 31 December 2021 | 17.5 | (9.6) | 1.1 | 5.8 | 14.8 |
| As at 31 December 2020 | 17.5 | (9.6) | 1.1 | 1.6 | 10.6 |
| As at 30 June 2021 | 17.5 | (9.6) | 1.1 | 1.6 | 10.6 |

The called-up share capital, share premium, capital redemption, subordinated shareholder-funding and share-based payment reserves are all non-distributable.

Unaudited condensed consolidated statement of cash flows

Six months ended 31 December 2021

Unless otherwise indicated, all amounts are stated in £m

| | | Three months ended | | Six months ended | |
|---|------|--------------------|----------------|------------------|----------------|
| | Note | 31 Dec 2021 | 31 Dec 2020 | 31 Dec 2021 | 31 Dec 2020 |
| Cash flows from operating activities | | | | | |
| Profit after tax | | 34.8 | 33.1 | 66.1 | 61.0 |
| Adjustment for non-cash items included in profit after tax | 17 | (53.2) | (47.8) | (102.1) | (90.2) |
| Changes in operating assets and liabilities | 17 | (186.6) | 109.4 | (400.8) | 256.7 |
| Interest income | | 95.3 | 92.9 | 188.4 | 188.2 |
| Income tax paid | | (7.6) | (5.1) | (14.2) | (7.8) |
| Net cash inflow/(outflow) from operating activities | | (117.3) | 182.5 | (262.6) | 407.9 |
| Cash flows from investing activities | | | | | |
| Cash paid on purchase of property, plant and equipment | | (0.6) | - | (0.8) | - |
| Investment in intangible assets | | (0.6) | (0.5) | (1.2) | (1.1) |
| Proceeds on disposal of property, plant and equipment | | - | 0.1 | - | 0.2 |
| Net cash outflow from investing activities | | (1.2) | (0.4) | (2.0) | (0.9) |
| Cash flows from financing activities | | | | | |
| Net cash outflows from bank facilities | | - | - | - | (10.0) |
| Drawdown on loan facilities | | 170.0 | - | 390.0 | - |
| Repayment of loan facilities | | (63.2) | (169.6) | (485.6) | (657.0) |
| Proceeds from issuance of loan notes | | - | - | 373.3 | 360.5 |
| Proceeds from issuance of Senior Secured Notes | | 120.0 | - | 120.0 | - |
| Interest paid | | (30.3) | (16.3) | (72.2) | (55.3) |
| Dividends paid | | (27.6) | (26.4) | (27.6) | (26.4) |
| Purchase and cancellation of derivatives | | (0.1) | - | (0.5) | (0.6) |
| Principal elements of lease liability payments | | (0.3) | (0.4) | (0.6) | (0.8) |
| Interest paid on lease liabilities | | (0.4) | (0.3) | (0.7) | (0.3) |
| Net cash inflow/(outflow) from financing activities | | 168.1 | (213.0) | 296.1 | (389.9) |
| Net increase/(decrease) in cash and cash equivalents | | 49.6 | (30.9) | 31.5 | 17.1 |
| Cash and cash equivalents at beginning of period | | 210.5 | 300.5 | 228.6 | 252.5 |
| Cash and cash equivalents at end of period | | 260.1 | 269.6 | 260.1 | 269.6 |

At 31 December 2021 cash and cash equivalents included £176.7m (31 December 2020: £153.2m) of restricted cash (see Note 6).

Unaudited notes to the condensed consolidated financial statements

Unless otherwise indicated, all amounts are stated in £m

1. Reporting entity and general information

Together Financial Services Limited (the Company) is incorporated and domiciled in the UK. The Company is a private company, limited by shares and registered in England (company number: 02939389). The registered address of the Company is Lake View, Lakeside, Cheadle, Cheshire, SK8 3GW. The unaudited interim condensed consolidated financial statements (interim financial statements) comprise Together Financial Services Limited and its subsidiaries (the Group). The Group is primarily involved in financial services.

2. Significant accounting policies

Basis of preparation

The unaudited interim financial statements have been prepared in accordance with the UK-adopted International Accounting Standard (IAS) 34 *Interim Financial Reporting*. They do not include all the information required by the International Accounting Standards in full annual financial statements and should be read in conjunction with the annual report and consolidated financial statements for the year ended 30 June 2021 which were prepared in accordance with international accounting standards in conformity with the requirements of the Companies Act 2006.

The information within this interim report relating to the year ended 30 June 2021 does not constitute statutory accounts as defined in section 434 of the Companies Act 2006. A copy of the statutory accounts for that year has been delivered to the Registrar of Companies. The auditor's report on those accounts was not qualified, did not include a reference to any matters to which the auditors drew attention by way of emphasis without qualifying the report, and did not contain statements under section 498(2) or (3) of the Companies Act 2006.

Accounting policies and judgements

The accounting policies, presentation and methods of computation are consistent with those applied by the Group in its latest audited annual financial statements.

Accounting policies: Adoption of new and revised IFRSs

The International Accounting Standards Board has issued amendments to IFRS 9 *Financial instruments* and IFRS 7 *Financial instruments disclosures* relating to market reforms of benchmark interest rates. The reforms will result in transitioning from interbank offered rates (IBORs) such as Libor to alternative benchmark interest rates (also referred to as near-risk-free rates or RFRs). In the UK, the Bank of England has determined that the reformed sterling overnight index average (Sonia) is the RFR that will generally replace sterling Libor.

Phase 1 (*'Interest Rate Benchmark Reform – Amendments to IFRS 9, IAS 39 and IFRS 7'*) of the IASB's amendments was mandatory for annual reporting periods beginning on or after 1 January 2020 and adopted in the Group's results for the year ended 30 June 2021.

Phase 2 (*'Interest Rate Benchmark Reform – Amendments to IFRS 9, IAS 39, IFRS 4 and IFRS 16'*) of the amendments is effective for reporting periods beginning on or after 1 January 2021 and are adopted by the Group for the current year ended 30 June 2022. Phase 2 enables entities to reflect the effects of transitioning to RFRs without giving rise to accounting impacts that would not provide useful information to users of financial statements.

The application of the Phase 2 amendments impacts the Group's accounting as follows:

- Changes to the basis for determining contractual cash flows as a result of the reforms are required, as a practical expedient, to be treated prospectively as changes to a floating interest rate, rather than as a contractual modification. This applies only provided that, for the financial instrument, the transition from the IBOR benchmark rate to the new RFR takes place on an economically equivalent basis.
- Phase 2 provides temporary reliefs that allow the Group's hedging relationships to continue upon the replacement of an existing interest-rate benchmark with a new RFR. The reliefs require the Group to amend hedge designations and hedge documentation to reference the new rate and amend the method for assessing hedge effectiveness. Updates to hedge documentation must be made by the end of the reporting period in which a replacement takes place.
- If the hedged item is modified due to the reforms, the cumulative gain or loss in the cashflow hedging and cost-of-hedging reserves for designated cashflow hedges and for discontinued hedging relationships is deemed to be based on the new RFR.

The amendments also require further new disclosures of the nature and extent of the risks arising from the reforms, how the entity is managing the risks and transition, and progress made.

Note 21 sets out the financial disclosures.

Unaudited notes to the condensed consolidated financial statements (continued)

Unless otherwise indicated, all amounts are stated in £m

2. Significant accounting policies (continued)

Presentation of risk disclosures

Disclosures under IFRS 7 *Financial Instruments: Disclosures* concerning the nature and extent of principal risks have been presented within the interim management report. Unless otherwise indicated, these disclosures are consistent with the Group's latest audited annual financial statements.

Share-based payments

The Group has granted options to senior management under an equity settled scheme.

In accordance with IFRS 2, management considers that during the period, the likelihood of the occurrence of the conditions required for the scheme to vest has increased. As a result, a charge of £4.2m has been recognised in the income statement, with a corresponding increase in the share-based payment reserve within equity.

Going concern

In preparing these interim financial statements, the directors have assessed the Group's ability to continue as a going concern, including specific consideration of the residual impacts of the coronavirus pandemic upon the Group through its effects on our customers, the property market, and the wholesale funding market, and wider macroeconomic uncertainty.

The Group's business model, being one which is ordinarily highly cash generative, operating in profitable market segments and lending at low average loan-to-value (LTV) ratios, provides mitigation to many downside risks.

As part of the Group's ongoing monitoring and reforecasting, specific consideration has been given to the following:

- changes in customer-repayment behaviour;
- changes in credit risk;
- the potential for declining or stagnating property values;
- potential for access to wholesale-funding markets;
- changes in market rates of interest;
- potential in new mortgage-origination volumes; and
- changes to operating costs.

Many of the potential challenges included above have either not emerged during the period or not emerged to a significant extent. The Group has, for example, retained access to wholesale-funding markets which has allowed the continuation of the existing strategy of refinancing facilities in advance of their contractual maturities. This is just one example of risk factors which have been considered as part of scenario planning, but have not so far crystallised into significant adverse effects on the Group's business.

Stress testing has been performed in order to assess the extent to which these factors would have to detrimentally impact cash flows in order for the Group to be unable to meet its liabilities as they fall due, and the extent of any increase in credit losses which could result in covenant breaches on the Group's borrowings. The results of this stress testing are detailed further below.

In response to the pandemic, the directors and Group management have undertaken a number of actions in order to mitigate potential risks.

The risk of lower levels of cash inflows from redemptions can be mitigated by increasing the amount of liquid resources held as cash. In order to increase cash held, the directors controlled levels of new lending following the pandemic which, in combination with other management actions, increased total cash balances and which remain at elevated levels compared with before the pandemic, at £260.1m at 31 December 2021 (31 December 2020: £269.6m, 30 June 2021: £228.6m), of which £83.4m is unrestricted cash (31 December 2020: £116.4m, 30 June 2021: £79.9m) as shown in Note 6.

Alongside the shareholder funding and profit which has been retained in the business, to fund lending the Group is reliant on the wholesale-funding markets, including a combination of public securitisations, private revolving securitisations, senior secured notes and a revolving credit facility (RCF).

Unaudited notes to the condensed consolidated financial statements (continued)

Unless otherwise indicated, all amounts are stated in £m

2. Significant accounting policies (continued)

Going concern (continued)

A key risk associated with wholesale funding is refinancing risk, where the Group has a proven track-record of successfully refinancing borrowings. The depth of maturity in the Group's existing debt facilities provides significant mitigation in respect of refinancing risk. Following the refinancing of the Delta Asset Backed Securitisation 2 facility, the earliest maturity of wholesale funding is the Charles Street Asset Backed Securitisation facility (the amount drawn at the reporting date representing 19% of the Group's borrowings) in September 2023 and the earliest call date on our public securitisation is Together Asset Backed Securitisation 2 facility (representing 3% of the Group's borrowings) in November 2022. Further detail is set out in Note 13.

In addition the Group has demonstrated an ability to access the wholesale funding markets in recent months:

- In July 2021, the Group launched a new type of facility, Brooks ABS, secured on loans with some degree of arrears or imperfect credit histories. The issuance raised external funding of £71m.
- In September 2021, the Group refinanced its £525m Highfield ABS facility, extending its maturity date from June 2022 to September 2025 and reducing the coupon.
- Also in September 2021, the Group redeemed the loans notes in its first residential-mortgage-backed securitisation, TABS 1, and subsequently issued TABS 1ST1 PLC RMBS ('TABS 5'), which raised £302.1m of external funding.
- In September 2021, the Group announced the issuance of an additional £120m of its 4 7/8% Senior Secured Notes due 2026 through its wholly owned subsidiary Jerrold FinCo plc at an offering price of 100.5%.
- In December 2021, the Group completed the successful upsizing of its Delta ABS 2 ('DABS 2') private securitisation from £200m to £400m, as well as increased maturity which has been extended from 2022 to 2025.

In respect of the private securitisations which are subject to eligibility criteria and covenants, the Group may, in certain circumstances, seek waivers and/or amendments within the going-concern assessment period. This could include, but is not limited to, impacts on covenants as a result of: a deterioration in loan-book performance due to adverse economic conditions; reductions in property values; or unforeseen events such as the implementation of mortgage payment deferrals during the coronavirus pandemic.

In the event that waivers or amendments are required but not agreed, and existing headroom in covenants is utilised causing a breach, and the breach is not rectified by using headroom in other facilities or through other remedies within a defined cure period, then the noteholders of the private securitisation facilities have the option to call a default of the facility. If a facility defaults, then the cash inflows from the securitised asset pool for each facility are used to repay the interest and principal of the most senior loan notes with the deferred consideration and any interest payment of the subordinated notes due to the originators deferred until such time as all the liabilities ranking more senior are repaid in full. This would delay cash inflows ordinarily flowing to the Senior Borrower Group as excess spread from each of the securitisations.

Stress testing

Aside from the private securitisations, the facilities within the Senior Borrower Group, being the Senior Secured Notes and the RCF, also include certain financial covenants including tests on gearing and minimum levels of interest cover in respect of the former and maintenance tests on gearing in respect of the latter.

To evaluate the Group's resilience in meeting these tests, reverse-stress testing scenarios have been developed and were considered as part of the going-concern assessment.

The scenario is one which assumes no cash flows are received from the securitisations, there is no access to drawdown funding from the private securitisations, and no access to the wholesale funding markets is possible, and therefore loan-origination volumes are limited to meeting pipeline commitments. This is considered by the directors to be an extreme outcome. However due to the bankruptcy-remote nature of securitisations, the default of one or more private securitisation facilities would not mean that the Group could not continue to operate as a going concern. The Group could continue in such a scenario by servicing the loans funded by the Senior Borrower Group. Stresses were applied to cash inflows to assess the ability to continue to service and repay borrowings as they fall due, and stresses on profitability were separately considered to assess the ability to comply with gearing covenants.

Unaudited notes to the condensed consolidated financial statements (continued)

Unless otherwise indicated, all amounts are stated in £m

2. Significant accounting policies (continued)

Stress testing (continued)

The results of the reverse-stress test showed that unrealistic reductions in expected cash inflows within the Senior Borrower Group would be required for the Senior Borrower Group not to be able to meet its liabilities as they fall due, within the going-concern assessment period. Even in the event that actual experience approached the level of reductions judged unrealistic, further management actions could be taken to mitigate the impact. The Group has periodically repeated the reverse-stress testing, which continues to show significant headroom.

In addition, the potential impact of reductions in the level of profitability were assessed, using increases in expected credit losses as the primary driver, in order to determine the reduction which would result in the Group's gearing breaching the RCF covenant. The testing showed that profitability would have to fall by a substantial amount with the probability of such a severe outcome considered remote.

The deployment of additional management actions could also mitigate the possible impacts, including but not limited to: renegotiation of the terms of existing borrowings, raising alternative funding and measures to further reduce costs.

The directors are satisfied that the Company and the Group have adequate resources to continue in operation for the going-concern assessment period, which is 12 months from the date of signing this report.

3. Critical accounting judgements and key sources of estimation uncertainty

In preparing these interim financial statements, the Group's management has made judgements, estimates and assumptions that affect the application of the Group's accounting policies and the amounts reported for the Group's performance and financial position. Where possible, estimates and associated assumptions are based on historical experience, objective information, or other relevant factors and are reviewed at each reporting date. Actual results may differ from these estimates, and revisions to estimates are recognised prospectively.

Critical judgements in applying the Group's accounting policies

a) Loan impairment allowance

The calculation of the Group's expected credit losses under IFRS 9 draws on the following key judgements:

- The incorporation of forward-looking information in the measurement of ECL, in particular the economic variables driving credit risk and the number and relative weightings of the scenarios used.
- Determining the criteria for a significant increase in credit risk and indicators of credit impairment.

Further detail on the judgements in respect of the measurement of ECL and sensitivities thereon is set out in Note 8 to the accounts.

b) Provisions and contingent liabilities

There is considerable judgement required to estimate provisions and to provide useful information concerning the nature of the uncertainty contained within these estimates, including the disclosure of a range of possible impacts. There can also be judgement required in determining whether contingent liability disclosures are required. Further disclosures in respect of these can be found in Notes 14 and 20.

Key sources of estimation uncertainty

a) Loan impairment allowance

The Group utilises macroeconomic forecasts and the other assumptions and estimates necessary for the calculation of ECL. Further detail on these estimates and assumptions and the sensitivities thereon is set out in Note 8.

Unaudited notes to the condensed consolidated financial statements (continued)

Unless otherwise indicated, all amounts are stated in £m

3. Critical accounting judgements and key sources of estimation uncertainty (continued)

Key sources of estimation uncertainty (continued)

b) Provisions and contingent liabilities

The calculation of the Group's provisions contain significant estimation uncertainty. Further disclosures in respect of this can be found in Note 14.

c) Interest income recognition

Interest income is recognised using the effective interest rate ('EIR') method. The EIR of a financial instrument is the rate which exactly discounts the estimated future cash flows of the instrument to its carrying amount. In calculating the EIR, all contractual terms of the financial instrument are taken into account, including transaction costs and other premiums or discounts, but not expected credit losses.

The estimation of future cash flows requires the Group to estimate the expected behavioural lives of groups of assets. The Group utilises models which draw upon the Group's actual historical experience; however there is estimation uncertainty to the extent that future performance may not mirror that of the past.

There have been no other significant changes to estimation uncertainties disclosed in the Group's annual report and accounts for the year ended 30 June 2021.

4. Interest payable and similar charges

| | Three months ended | | Six months ended | |
|---|--------------------|----------------|------------------|----------------|
| | 31 Dec 2021 | 31 Dec 2020 | 31 Dec 2021 | 31 Dec 2020 |
| On borrowings | 31.6 | 28.8 | 61.6 | 58.3 |
| On lease liabilities | 0.4 | 0.1 | 0.7 | 0.3 |
| On derivatives in qualifying and discontinued hedging relationships | 0.2 | 0.3 | 0.5 | 0.7 |
| | 32.2 | 29.2 | 62.8 | 59.3 |

5. Income tax

| | Three months ended | | Six months ended | |
|---|--------------------|----------------|------------------|----------------|
| | 31 Dec 2021 | 31 Dec 2020 | 31 Dec 2021 | 31 Dec 2020 |
| Current tax | | | | |
| Corporation tax | 5.3 | 6.2 | 12.6 | 10.7 |
| | 5.3 | 6.2 | 12.6 | 10.7 |
| Deferred tax | | | | |
| Origination and reversal of temporary differences | 0.1 | - | 0.1 | - |
| Effect of tax rates | (0.1) | - | (0.1) | - |
| Total deferred tax | - | - | - | - |
| Total tax on profit | 5.3 | 6.2 | 12.6 | 10.7 |

Unaudited notes to the condensed consolidated financial statements (continued)

Unless otherwise indicated, all amounts are stated in £m

5. Income tax (continued)

Corporation tax is calculated at 19% (31 December 2020: 19%) of the estimated taxable profit for the period. The differences between the total tax charge for the period and the amount calculated by applying the standard rate of UK corporation tax to the profit before tax are as follows:

| | Three months ended | | Six months ended | |
|---|--------------------|----------------|------------------|----------------|
| | 31 Dec 2021 | 31 Dec 2020 | 31 Dec 2021 | 31 Dec 2020 |
| Profit before tax | 40.1 | 39.3 | 78.7 | 71.7 |
| Tax on profit at standard UK corporation tax rate of 19.0% (December 2020: 19.0%) | 7.6 | 7.5 | 15.0 | 13.6 |
| Effects of: | | | | |
| Expenses not deductible for tax purposes | 0.9 | - | 0.8 | - |
| Income not taxable | (1.9) | (0.1) | - | (0.1) |
| Group relief * | (1.2) | (1.2) | (3.2) | (2.8) |
| Effect of changes in tax rate | (0.1) | - | - | - |
| Tax charge for period | 5.3 | 6.2 | 12.6 | 10.7 |

*The Group referred to is a tax group headed by Redhill Famco Limited, the ultimate parent company of Together Financial Services Limited.

An increase in the UK corporation tax rate from 19% to 25% (effective 1 April 2023) was substantively enacted on 24 May 2021. This will increase the Company's future current tax charge accordingly.

6. Cash and cash equivalents

| | 31 December 2021 | 31 December 2020 | 30 June 2021 |
|-------------------|---------------------|---------------------|-----------------|
| Unrestricted cash | 83.4 | 116.4 | 79.9 |
| Restricted cash | 176.7 | 153.2 | 148.7 |
| | 260.1 | 269.6 | 228.6 |

Restricted cash is ring fenced and held in securitisation vehicles for use in managing the Group's securitisation facilities under terms of the agreements. Within restricted cash £44.8m (31 December 2020: £62.6m, 30 June 2021: £39.7m) represents amounts that can be accessed by the Group, for example by allocating additional eligible assets into the private securitisations, but which are not considered readily available. The balance of restricted cash is not readily available and represents amounts which are held within the securitisations for other purposes and may be accessible in future, such as cash reserves or amounts to be paid over as deferred consideration at future dates.

Unaudited notes to the condensed consolidated financial statements (continued)

Unless otherwise indicated, all amounts are stated in £m

7. Derivatives held for risk management

The Group applies hedge accounting for its strategy of cashflow hedging the interest-rate risk on floating-rate liabilities in certain of its securitisation vehicles. These liabilities fund portfolios of mortgage assets, some of which pay fixed rates of interest, and to address the resultant risk the securitisation vehicles may purchase interest-rate caps, or enter into interest-rate swaps which may include floors. The notional amounts of these derivatives is designated against a proportion of floating-rate notes funding fixed-rate mortgages, and decline over time in line with the expected repayment of the mortgages.

The effectiveness of this strategy is assessed by comparing the changes in fair value of the interest-rate derivatives with changes in the fair value of the hedged floating-rate notes and uses the hypothetical-derivative method.

The Group establishes the hedging ratio by matching the notional amount of the derivative with the corresponding floating-rate notes. In these hedging relationships, the main potential sources of ineffectiveness are:

- Repayment of the notes faster than the decline in the notional amount of the derivative
- For interest-rate swaps, the inclusion of a transaction cost in the fixed-rate leg
- Changes in the credit risk of either party
- Differences in the expected maturity of the hedged item and the hedging instrument

The following table analyses derivatives held for risk-management purposes by type of instrument:

| | 31 December 2021 | | 31 December 2020 | | 30 June 2021 | |
|--|------------------|-------------|------------------|--------------|--------------|--------------|
| | Assets | Liabilities | Assets | Liabilities | Assets | Liabilities |
| Interest-rate swaps and floors | 3.5 | - | - | (2.2) | 0.6 | (1.2) |
| Interest-rate caps | 0.1 | - | - | - | - | - |
| Derivatives designated in cashflow hedges | 3.6 | - | - | (2.2) | 0.6 | (1.2) |

All derivatives mature in under five years. The average fixed interest rate on swaps is 0.42%. The average strike rate on caps is 2.5%.

Unaudited notes to the condensed consolidated financial statements (continued)

Unless otherwise indicated, all amounts are stated in £m

7. Derivatives held for risk management (continued)

The following tables set out details of the exposures hedged by the Group:

| | 31 December 2021 | | |
|---|--------------------------------|---|--------------------------|
| | Carrying amount of liabilities | Changes in fair value for calculating hedge ineffectiveness | Cashflow-hedging reserve |
| Hedged by interest-rate swaps and floors | | | |
| Borrowings | 284.5 | 3.2 | 4.0 |
| Discontinued hedges | - | 0.2 | (1.8) |
| | 284.5 | 3.4 | 2.2 |
| Hedged by interest-rate caps | | | |
| Borrowings | 94.5 | - | - |
| | | | |
| | 31 December 2020 | | |
| | Carrying amount of liabilities | Changes in fair value for calculating hedge ineffectiveness | Cashflow-hedging reserve |
| Hedged by interest-rate swaps and floors | | | |
| Borrowings | 315.7 | (0.3) | (0.2) |
| Discontinued hedges | - | - | (2.3) |
| | 315.7 | (0.3) | (2.5) |
| Hedged by interest-rate caps | | | |
| Borrowings | 203.0 | - | - |
| | | | |
| | 30 June 2021 | | |
| | Carrying amount of liabilities | Changes in fair value for calculating hedge ineffectiveness | Cashflow-hedging reserve |
| Hedged by interest-rate swaps and floors | | | |
| Borrowings | 298.6 | 0.8 | 1.0 |
| Discontinued hedges | - | - | (2.1) |
| | 298.6 | 0.8 | (1.1) |
| Hedged by interest-rate caps | | | |
| Borrowings | 128.6 | - | - |

Unaudited notes to the condensed consolidated financial statements (continued)

Unless otherwise indicated, all amounts are stated in £m

7. Derivatives held for risk management (continued)

The following table sets out details of the hedging instruments used by the Group and their effectiveness:

| | <u>Carrying amounts</u> | | | <u>Changes in fair value</u> | | | Hedge ineffectiveness recognised in fair value gains/(losses) on derivatives | Reclassified from cashflow-hedging reserve to interest payable |
|--|-------------------------|-------------------|------------------------|---------------------------------------|---|---|--|--|
| | Notional amount | Derivative assets | Derivative liabilities | For calculating hedge ineffectiveness | Recognised through other comprehensive income | Outside the hedging relationship recognised in fair value gains/(losses) on derivatives | | |
| Six months ended 31 December 2021 | | | | | | | | |
| Interest-rate swaps and floors | | | | | | | | |
| Borrowings | 284.5 | 3.6 | - | 3.1 | 3.1 | 0.2 | - | 0.2 |
| Discontinued hedges | - | - | - | 0.2 | 0.2 | - | - | - |
| | 284.5 | 3.6 | - | 3.3 | 3.3 | 0.2 | - | 0.2 |
| Interest-rate caps | | | | | | | | |
| Borrowings | 94.5 | 0.1 | - | 0.1 | 0.1 | - | - | - |
| Six months ended 31 December 2020 | | | | | | | | |
| Interest-rate swaps and floors | | | | | | | | |
| Borrowings | 315.7 | - | (2.2) | 0.2 | 0.2 | 0.3 | 0.1 | - |
| Discontinued hedges | - | - | - | - | - | - | - | 0.1 |
| | 315.7 | - | (2.2) | 0.2 | 0.2 | 0.3 | 0.1 | 0.1 |
| Interest-rate caps | | | | | | | | |
| Borrowings | 203.0 | - | - | - | - | - | - | - |
| Year ended 30 June 2021 | | | | | | | | |
| Interest-rate swaps and floors | | | | | | | | |
| Borrowings | 298.6 | 0.6 | (1.2) | 0.9 | 0.8 | 1.0 | 0.1 | - |
| Discontinued hedges | - | - | - | - | - | - | - | 0.3 |
| | 298.6 | 0.6 | (1.2) | 0.9 | 0.8 | 1.0 | 0.1 | 0.3 |
| Interest-rate caps | | | | | | | | |
| Borrowings | 128.6 | - | - | - | - | - | - | - |

Unaudited notes to the condensed consolidated financial statements (continued)

Unless otherwise indicated, all amounts are stated in £m

8. Loans and advances to customers

| 31 December 2021 | | | | |
|--------------------------|----------------|----------------|-----------------------------|----------------|
| | Stage 1 | Stage 2 | Stage 3 and POCI | Total |
| Gross loans and advances | 3,283.7 | 819.3 | 409.8 | 4,512.8 |
| Loss allowance | (10.4) | (23.2) | (57.7) | (91.3) |
| | 3,273.3 | 796.1 | 352.1 | 4,421.5 |
| ECL coverage (%) | 0.3 | 2.8 | 14.1 | 2.0 |

| 31 December 2020 | | | | |
|--------------------------|----------------|----------------|-----------------------------|----------------|
| | Stage 1 | Stage 2 | Stage 3 and POCI | Total |
| Gross loans and advances | 2,510.6 | 932.2 | 568.5 | 4,011.3 |
| Loss allowance | (5.8) | (28.1) | (93.6) | (127.5) |
| | 2,504.8 | 904.1 | 474.9 | 3,883.8 |
| ECL coverage (%) | 0.2 | 3.0 | 16.5 | 3.2 |

| 30 June 2021 | | | | |
|--------------------------|----------------|----------------|-----------------------------|----------------|
| | Stage 1 | Stage 2 | Stage 3 and POCI | Total |
| Gross loans and advances | 2,541.3 | 1,089.9 | 485.1 | 4,116.3 |
| Loss allowance | (4.0) | (28.7) | (71.7) | (104.4) |
| | 2,537.3 | 1,061.2 | 413.4 | 4,011.9 |
| ECL coverage (%) | 0.2 | 2.6 | 14.8 | 2.5 |

Loans and advances to customers include total gross amounts of £4.6m (31 December 2020: £6.9m; 30 June 2021: £5.0m), equivalent to £0.6m net of allowances (31 December 2020: £2.9m; 30 June 2021: £1.0m) loaned to August Blake Developments Limited, Sunnywood Estates Limited and Edgworth Developments Limited, companies of which HN Moser is a director and shareholder. Further details of these loans are given in Note 18.

Group gross balances of credit impaired loans include £14.0m (31 December 2020: £9.0m) of purchased or originated credit impaired (POCI) loans, which are presented net of impairment provisions for lifetime expected credit losses of £1.9m (31 December 2020: £1.2m).

Measurement of expected credit losses (ECL)

ECL model

The Group's general approach to the measurement of ECL and forbearance is unchanged from the annual report and accounts for the year ended 30 June 2021.

Incorporation of forward-looking information

The Group uses forward-looking information in its measurement of ECL and in identifying significant increases in credit risk (discussed in the next section). The Group's statistical analysis of historical data has confirmed that the key economic variables that drive credit risk, and the ECL for the Group's financial instruments, are unemployment, Bank Rate, economic activity as measured by GDP, and changes in house prices. The Group has developed a range of future economic scenarios of these variables, drawing on external forecasts where appropriate. The uncertainty over the current macroeconomic forecasts has reduced compared with those utilised during the height of the pandemic, however economic uncertainty persists and whilst the economy has recovered better than previously predicted, it is only now returning to pre-pandemic levels.

Unaudited notes to the condensed consolidated financial statements (continued)

Unless otherwise indicated, all amounts are stated in £m

8. Loans and advances to customers (continued)

Incorporation of forward-looking information (continued)

With the onset of the coronavirus pandemic, the Group's approach to developing economic scenarios for the purposes of measuring ECLs has been to increase the number of scenarios from three to six to reflect the wider range of economic outcomes that are now considered possible around any base case. The base case is weighted at 50% and each of the other five scenarios is weighted at 10%. Of the five additional scenarios, two are more optimistic than the base case with a combined weighting of 20% and three are more pessimistic with a combined weighting of 30%.

Judgement is required to set the scenario weightings, informed by an external provider of economic forecasts, to consider the interaction between the severity of the scenarios and the weightings applied. Management has sought to assess the reasonableness of the probabilities by comparing the weighted average of each economic indicator with other available macroeconomic forecasts, in addition to benchmarking the base-case scenario.

The section of this note on critical accounting estimates shows the unweighted ECL for each scenario and provides information about the sensitivity of ECL to changes in scenario weightings.

Unaudited notes to the condensed consolidated financial statements (continued)

Unless otherwise indicated, all amounts are stated in £m

8. Loans and advances to customers (continued)

Incorporation of forward-looking information (continued)

The most significant assumptions used for the ECL estimate as at 31 December 2021 by scenario until December 2025 are as follows:

| Annual GDP change (annual %)* | Weighting | Mar-22 | Jun-22 | Sep-22 | Dec-22 | Dec-23 | Dec-24 | Dec-25 |
|---|---|---------------|---------------|---------------|---------------|---------------|---------------|---------------|
| Upside | 10% | 11.8 | 7.7 | 7.9 | 8.4 | 4.7 | 2.1 | 1.9 |
| Mild Upside | 10% | 11.5 | 7.1 | 6.9 | 6.9 | 4.1 | 1.9 | 1.8 |
| Base | 50% | 11.2 | 6.3 | 5.7 | 5.0 | 2.8 | 1.6 | 1.8 |
| Stagnation | 10% | 10.6 | 5.1 | 3.7 | 2.3 | 2.4 | 1.3 | 1.7 |
| Downside | 10% | 10.4 | 4.5 | 2.9 | 1.1 | 2.0 | 1.2 | 1.7 |
| Severe downside | 10% | 10.0 | 3.7 | 1.5 | (0.8) | 1.4 | 0.9 | 1.7 |
| Weighted average | | 11.0 | 6.0 | 5.1 | 4.3 | 2.9 | 1.5 | 1.8 |
| | Future quarter when GDP returns to Dec-19 levels | | | | | | | |
| Annual quarterly GDP change (%)** | | Mar-22 | Jun-22 | Sep-22 | Dec-22 | Dec-23 | Dec-24 | Dec-25 |
| Upside | Mar-22 | 10% | 10.8 | 7.0 | 7.4 | 8.3 | 2.9 | 2.1 |
| Mild Upside | Mar-22 | 10% | 9.7 | 5.7 | 5.9 | 6.4 | 2.6 | 1.9 |
| Base | Jun-22 | 50% | 8.4 | 4.0 | 3.9 | 3.6 | 1.9 | 1.6 |
| Stagnation | Mar-23 | 10% | 6.0 | 1.4 | 1.0 | 0.7 | 1.6 | 1.4 |
| Downside | Jun-24 | 10% | 5.0 | 0.3 | (0.2) | (0.6) | 1.5 | 1.3 |
| Severe downside | Dec-25 | 10% | 3.4 | (1.5) | (2.2) | (2.9) | 1.1 | 1.1 |
| Weighted average | | | 7.7 | 3.3 | 3.1 | 3.0 | 1.9 | 1.6 |
| | | | | | | | | |
| Bank rate | | Mar-22 | Jun-22 | Sep-22 | Dec-22 | Dec-23 | Dec-24 | Dec-25 |
| Upside | 10% | 0.5 | 0.8 | 1.0 | 1.3 | 2.0 | 2.3 | 2.3 |
| Mild Upside | 10% | 0.4 | 0.5 | 0.6 | 0.9 | 1.8 | 2.0 | 2.0 |
| Base | 50% | 0.3 | 0.5 | 0.5 | 0.5 | 1.0 | 1.0 | 1.3 |
| Stagnation | 10% | 0.3 | 0.3 | 0.3 | 0.3 | 0.5 | 0.5 | 0.8 |
| Downside | 10% | 0.1 | 0.0 | 0.0 | 0.0 | 0.3 | 0.3 | 0.5 |
| Severe downside | 10% | 0.1 | 0.0 | (0.1) | (0.3) | (0.3) | 0.0 | 0.0 |
| Weighted average | | 0.3 | 0.4 | 0.4 | 0.5 | 0.9 | 1.0 | 1.2 |
| | | | | | | | | |
| Unemployment rate | % peak | Mar-22 | Jun-22 | Sep-22 | Dec-22 | Dec-23 | Dec-24 | Dec-25 |
| Upside | n/a**** | 10% | 4.0 | 3.8 | 3.8 | 3.8 | 3.8 | 3.8 |
| Mild Upside | n/a**** | 10% | 4.2 | 4.0 | 3.9 | 3.8 | 3.8 | 3.8 |
| Base | 4.3% | 50% | 4.3 | 4.2 | 4.2 | 4.1 | 3.9 | 3.8 |
| Stagnation | 6.1% | 10% | 5.2 | 5.2 | 5.4 | 5.7 | 6.0 | 6.1 |
| Downside | 6.3% | 10% | 5.4 | 5.6 | 5.7 | 5.9 | 6.2 | 6.3 |
| Severe downside | 6.6% | 10% | 5.8 | 6.1 | 6.1 | 6.3 | 6.5 | 6.6 |
| Weighted average | | | 4.6 | 4.6 | 4.6 | 4.6 | 4.6 | 4.5 |
| | | | | | | | | |
| Annual change in house-price index (%) | Start to trough % change | Mar-22 | Jun-22 | Sep-22 | Dec-22 | Dec-23 | Dec-24 | Dec-25 |
| Upside | n/a**** | 10% | 8.1 | 7.5 | 7.5 | 7.8 | 5.1 | 9.5 |
| Mild Upside | n/a**** | 10% | 6.4 | 5.3 | 4.6 | 4.3 | 2.6 | 6.9 |
| Base | n/a**** | 50% | 4.0 | 2.4 | 1.5 | 1.0 | 1.0 | 1.0 |
| Stagnation | (15.2%) | 10% | 1.6 | (1.3) | (4.2) | (6.8) | (6.5) | (2.7) |
| Downside | (22.1%) | 10% | 0.5 | (2.9) | (6.3) | (9.4) | (9.1) | (5.4) |
| Severe downside | (33.8%) | 10% | (1.3) | (5.5) | (9.9) | (13.9) | (13.9) | (10.7) |
| Weighted average | | | 3.5 | 1.5 | (0.1) | (1.3) | (1.7) | 0.3 |
| | | | | | | | | 2.1 |

*Annual GDP growth represents the average annual change in GDP up to the date shown.

**Annual quarterly GDP change represents the change in quarterly GDP compared with the corresponding quarter in the previous year.

*** In this scenario, unemployment is not forecast to increase in any future period.

**** House price index (HPI) is forecast to increase in all future periods in this scenario.

Unaudited notes to the condensed consolidated financial statements (continued)

Unless otherwise indicated, all amounts are stated in £m

8. Loans and advances to customers (continued)

Incorporation of forward-looking information (continued)

The most significant assumptions used for the ECL estimate as at 31 December 2020 by scenario until December 2024 were as follows:

| Annual GDP change (annual %)* | Weighting | Mar 2021 | Jun 2021 | Sep 2021 | Dec 2021 | Dec 2022 | Dec 2023 | Dec 2024 |
|--|------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|
| Upside | 10% | (13.5) | (4.4) | (0.7) | 6.2 | 14.5 | 2.0 | 1.8 |
| Mild Upside | 10% | (13.7) | (5.2) | (2.3) | 3.8 | 14.1 | 2.1 | 1.9 |
| Base | 50% | (13.8) | (5.7) | (3.2) | 2.0 | 11.3 | 2.3 | 2.0 |
| Stagnation | 10% | (14.1) | (6.4) | (4.1) | 0.5 | 8.9 | 2.4 | 2.1 |
| Downside | 10% | (14.5) | (7.3) | (5.5) | (1.4) | 9.0 | 2.5 | 2.1 |
| Severe downside | 10% | (15.2) | (8.9) | (7.9) | (4.6) | 9.3 | 2.7 | 2.2 |
| Weighted average | | (14.0) | (6.1) | (3.6) | 1.5 | 11.2 | 2.3 | 2.0 |

| Annual quarterly GDP change (%)** | Future quarter when GDP returns to Dec-19 levels | Weighting | Mar 2021 | Jun 2021 | Sep 2021 | Dec 2021 | Dec 2022 | Dec 2023 | Dec 2024 |
|--|---|------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|
| Upside | Dec-21 | 10% | (10.7) | 14.7 | 5.3 | 15.7 | 5.7 | 1.8 | 1.8 |
| Mild Upside | Mar-22 | 10% | (11.6) | 12.4 | 2.2 | 12.3 | 6.2 | 1.9 | 1.8 |
| Base | Sep-22 | 50% | (12.1) | 10.8 | 0.7 | 8.6 | 5.4 | 2.1 | 1.9 |
| Stagnation | Jun-24 | 10% | (13.2) | 9.4 | (0.6) | 6.5 | 3.7 | 2.2 | 2.0 |
| Downside | Jun-25 | 10% | (14.8) | 7.3 | (2.5) | 4.5 | 3.9 | 2.3 | 2.0 |
| Severe downside | Dec-26 | 10% | (17.7) | 3.7 | (5.7) | 1.1 | 4.1 | 2.4 | 2.1 |
| Weighted average | | | (12.8) | 10.1 | 0.2 | 8.3 | 5.1 | 2.1 | 1.9 |

| Bank rate | Weighting | Mar 2021 | Jun 2021 | Sep 2021 | Dec 2021 | Dec 2022 | Dec 2023 | Dec 2024 |
|-------------------------|------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|
| Upside | 10% | 0.2 | 0.3 | 0.4 | 0.6 | 1.3 | 1.5 | 1.8 |
| Mild Upside | 10% | 0.2 | 0.3 | 0.3 | 0.4 | 0.8 | 1.0 | 1.3 |
| Base | 50% | 0.1 | 0.1 | 0.1 | 0.1 | 0.1 | 0.1 | 0.3 |
| Stagnation | 10% | 0.1 | 0.1 | 0.1 | 0.1 | 0.1 | 0.1 | 0.1 |
| Downside | 10% | 0.0 | (0.1) | (0.3) | (0.3) | (0.3) | (0.3) | (0.3) |
| Severe downside | 10% | (0.1) | (0.3) | (0.4) | (0.5) | (0.5) | (0.5) | (0.5) |
| Weighted average | | 0.1 | 0.1 | 0.1 | 0.1 | 0.2 | 0.2 | 0.4 |

| Unemployment rate | % peak | Weighting | Mar 2021 | Jun 2021 | Sep 2021 | Dec 2021 | Dec 2022 | Dec 2023 | Dec 2024 |
|--------------------------|---------------|------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|
| Upside | 6.6% | 10% | 6.3 | 6.4 | 6.6 | 6.2 | 4.0 | 4.0 | 4.0 |
| Mild Upside | 6.8% | 10% | 6.3 | 6.5 | 6.8 | 6.3 | 4.5 | 4.4 | 4.3 |
| Base | 7.5% | 50% | 6.9 | 7.2 | 7.5 | 7.4 | 5.6 | 4.7 | 4.5 |
| Stagnation | 8.3% | 10% | 7.1 | 7.7 | 8.3 | 8.2 | 7.0 | 6.5 | 6.1 |
| Downside | 8.8% | 10% | 7.6 | 8.2 | 8.8 | 8.8 | 7.3 | 6.7 | 6.4 |
| Severe downside | 9.7% | 10% | 8.4 | 9.1 | 9.7 | 9.7 | 7.8 | 7.1 | 6.7 |
| Weighted average | | | 7.0 | 7.4 | 7.8 | 7.6 | 5.9 | 5.2 | 5.0 |

| Annual change in house- price index (%) | Start to trough % change | Weighting | Mar 2021 | Jun 2021 | Sep 2021 | Dec 2021 | Dec 2022 | Dec 2023 | Dec 2024 |
|--|-------------------------------------|------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|
| Upside | 1.4% | 10% | 6.1 | 5.9 | 3.5 | 2.0 | 2.3 | 10.3 | 5.0 |
| Mild Upside | (2.5%) | 10% | 4.5 | 3.8 | 0.7 | (1.3) | (0.1) | 7.6 | 5.2 |
| Base | (8.4%) | 50% | 2.1 | 0.7 | (2.9) | (5.5) | (3.1) | 2.3 | 5.4 |
| Stagnation | (21.4%) | 10% | (0.2) | (2.8) | (7.7) | (11.7) | (9.0) | (2.0) | 5.8 |
| Downside | (27.9%) | 10% | (1.3) | (4.3) | (9.8) | (14.3) | (11.7) | (4.8) | 6.0 |
| Severe downside | (39.0%) | 10% | (3.1) | (6.9) | (13.3) | (18.7) | (16.5) | (10.2) | 6.5 |
| Weighted average | | | 1.6 | (0.1) | (4.1) | (7.2) | (5.0) | 1.2 | 5.5 |

Unaudited notes to the condensed consolidated financial statements (continued)

Unless otherwise indicated, all amounts are stated in £m

8. Loans and advances to customers (continued)

Incorporation of forward-looking information (continued)

The most significant assumptions used for the ECL estimate as at 30 June 2021, by scenario, until June 2025 are as follows:

| Annual GDP change (annual %)* | Weighting | Sep 2021 | Dec 2021 | Mar 2022 | Jun 2022 | Jun 2023 | Jun 2024 | Jun 2025 |
|--------------------------------------|------------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| Upside | 10% | 5.1 | 9.9 | 15.3 | 12.4 | 5.1 | 2.3 | 1.6 |
| Mild Upside | 10% | 4.8 | 9.3 | 14.2 | 10.8 | 4.4 | 2.0 | 1.6 |
| Base | 50% | 4.5 | 8.5 | 12.9 | 8.7 | 3.1 | 1.6 | 1.5 |
| Stagnation | 10% | 3.8 | 6.7 | 10.1 | 5.2 | 3.2 | 1.3 | 1.5 |
| Downside | 10% | 3.6 | 6.2 | 9.0 | 3.4 | 3.3 | 1.2 | 1.4 |
| Severe downside | 10% | 3.2 | 5.4 | 7.7 | 1.4 | 2.4 | 1.1 | 1.4 |
| Weighted average | | 4.3 | 8.0 | 12.1 | 7.7 | 3.4 | 1.6 | 1.5 |

| Annual quarterly GDP change (%)** | Future quarter returns to Dec-19 levels | Weighting | Sep 2021 | Dec 2021 | Mar 2022 | Jun 2022 | Jun 2023 | Jun 2024 | Jun 2025 |
|--|--|------------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| Upside | Sep-21 | 10% | 10.7 | 12.0 | 15.5 | 11.5 | 3.2 | 2.0 | 1.4 |
| Mild Upside | Sep-21 | 10% | 9.5 | 10.6 | 13.8 | 9.5 | 2.9 | 1.8 | 1.5 |
| Base | Dec-21 | 50% | 8.2 | 8.7 | 11.5 | 6.5 | 2.2 | 1.5 | 1.5 |
| Stagnation | Sep-22 | 10% | 5.6 | 4.3 | 7.5 | 3.3 | 1.9 | 1.2 | 1.6 |
| Downside | Sep-23 | 10% | 4.6 | 3.3 | 4.9 | 0.9 | 2.7 | 1.1 | 1.7 |
| Severe downside | Dec-25 | 10% | 3.0 | 1.7 | 3.2 | (2.2) | 3.0 | 0.9 | 1.7 |
| Weighted average | | | 7.4 | 7.6 | 10.2 | 5.5 | 2.5 | 1.4 | 1.6 |

| Bank rate | Weighting | Sep 2021 | Dec 2021 | Mar 2022 | Jun 2022 | Jun 2023 | Jun 2024 | Jun 2025 |
|-------------------------|------------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| Upside | 10% | 0.2 | 0.4 | 0.6 | 0.9 | 1.8 | 2.0 | 2.1 |
| Mild Upside | 10% | 0.2 | 0.3 | 0.4 | 0.5 | 1.3 | 1.5 | 1.5 |
| Base | 50% | 0.1 | 0.1 | 0.1 | 0.1 | 0.3 | 0.5 | 0.8 |
| Stagnation | 10% | 0.1 | 0.1 | 0.1 | 0.1 | 0.1 | 0.1 | 0.3 |
| Downside | 10% | 0.1 | (0.1) | (0.3) | (0.3) | (0.3) | (0.3) | 0.0 |
| Severe downside | 10% | (0.1) | (0.3) | (0.4) | (0.5) | (0.5) | (0.5) | (0.3) |
| Weighted average | | 0.1 | 0.1 | 0.1 | 0.1 | 0.4 | 0.5 | 0.7 |

| Unemployment rate | % peak | Weighting | Sep 2021 | Dec 2021 | Mar 2022 | Jun 2022 | Jun 2023 | Jun 2024 | Jun 2025 |
|--------------------------|---------------|------------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| Upside | 4.4% | 10% | 4.4 | 4.2 | 4.0 | 4.0 | 4.0 | 4.0 | 4.0 |
| Mild Upside | 4.5% | 10% | 4.5 | 4.4 | 4.3 | 4.3 | 4.3 | 4.3 | 4.3 |
| Base | 5.5% | 50% | 5.1 | 5.5 | 5.1 | 4.8 | 4.5 | 4.5 | 4.5 |
| Stagnation | 6.4% | 10% | 5.7 | 6.0 | 6.0 | 6.1 | 6.4 | 6.3 | 6.0 |
| Downside | 6.6% | 10% | 5.9 | 6.3 | 6.3 | 6.4 | 6.6 | 6.5 | 6.2 |
| Severe downside | 6.9% | 10% | 6.4 | 6.8 | 6.8 | 6.8 | 6.9 | 6.8 | 6.5 |
| Weighted average | | | 5.2 | 5.5 | 5.3 | 5.1 | 5.1 | 5.0 | 4.9 |

| Annual change in house-price index (%) | Start to trough % change | Weighting | Sep 2021 | Dec 2021 | Mar 2022 | Jun 2022 | Jun 2023 | Jun 2024 | Jun 2025 |
|---|---------------------------------|------------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| Upside | N/a**** | 10% | 11.6 | 8.2 | 5.7 | 6.2 | 5.0 | 11.2 | 3.1 |
| Mild Upside | N/a**** | 10% | 10.0 | 6.1 | 2.9 | 2.8 | 2.5 | 8.4 | 3.2 |
| Base | (2.3%) | 50% | 7.4 | 3.0 | (0.8) | (1.6) | (0.5) | 3.0 | 3.4 |
| Stagnation | (15.3%) | 10% | 5.0 | (0.6) | (5.7) | (8.1) | (6.6) | (1.3) | 3.8 |
| Downside | (22.4%) | 10% | 3.8 | (2.2) | (7.8) | (10.8) | (9.3) | (4.1) | 4.1 |
| Severe downside | (34.3%) | 10% | 1.9 | (4.8) | (11.4) | (15.3) | (14.3) | (9.5) | 4.5 |
| Weighted average | | | 6.9 | 2.2 | (2.0) | (3.3) | (2.5) | 2.0 | 3.6 |

Unaudited notes to the condensed consolidated financial statements (continued)

Unless otherwise indicated, all amounts are stated in £m

8. Loans and advances to customers (continued)

Contract modifications, forbearance and significant increases in credit risk

The Group monitors all financial instruments that are subject to credit risk to assess whether there has been a significant increase in credit risk since initial recognition. If there has been a significant increase then the Group measures the loss allowance based on a lifetime rather than a 12-month ECL.

The Group uses qualitative and quantitative criteria including:

- A loan becoming 30 days or more past due,
- Certain qualitative indicators, such as those used in the servicing of the loan which indicate increased credit risk,
- There is an increase in the lifetime PD of the loan since origination which is judged to be significant, and
- Loans which exhibit certain indicators of credit risk and have previously been in receipt of a mortgage-payment deferral.

The Group offers forbearance to assist customers who are experiencing financial distress and considers an account as forborne at the time a customer in financial difficulty is granted a concession. For accounting purposes, any gains or losses arising upon granting forbearance are usually not material because losses are already included in ECLs. Subsequently, the Group may determine after a probationary period that a restructuring has significantly improved credit risk such that the asset is moved back to stage 1.

Loss allowance

The loss allowance has decreased by £13.1m from £104.4m at 30 June 2021 to £91.3m at 31 December 2021 (31 December 2020: £127.5m). The following tables analyse the movement of the loss allowance during the six months ended 31 December 2021 and 31 December 2020.

| Loss allowance | Six months ended 31 December 2021 | | | Total |
|---|-----------------------------------|---------------|---------------------|----------------|
| | Stage 1 | Stage 2 | Stage 3 and POCI | |
| Balance at beginning of period | (4.0) | (28.7) | (71.7) | (104.4) |
| Transfer to a 12-month ECL | (0.5) | 3.8 | - | 3.3 |
| Transfer to a lifetime ECL not credit impaired | 1.4 | (6.4) | 3.5 | (1.5) |
| Transfer to a lifetime ECL credit impaired | 0.1 | 9.8 | (13.1) | (3.2) |
| Other changes in credit risk during the period | (2.5) | (5.1) | 1.5 | (6.1) |
| Impairment of interest income on stage 3 loans | - | - | (5.7) | (5.7) |
| New financial assets originated | (1.4) | (0.5) | (1.0) | (2.9) |
| Financial assets derecognised | 1.7 | 5.5 | 11.0 | 18.2 |
| Changes in models and risk parameters | (5.2) | (1.5) | 1.3 | (5.4) |
| Impairment losses for the period charged to income statement | (6.4) | 5.6 | (2.5) | (3.3) |
| Unwind of discount | - | - | 5.7 | 5.7 |
| Write-offs net of recoveries | - | (0.1) | 10.3 | 10.2 |
| Changes on refinancing of impaired loans | - | - | 0.5 | 0.5 |
| Balance at end of period | (10.4) | (23.2) | (57.7) | (91.3) |

Unaudited notes to the condensed consolidated financial statements (continued)

Unless otherwise indicated, all amounts are stated in £m

8. Loans and advances to customers (continued)

Loss allowance (continued)

| Loss allowance | Six months ended 31 December 2020 | | | |
|---|-----------------------------------|---------------|---------------------|----------------|
| | Stage 1 | Stage 2 | Stage 3 and POCI | Total |
| Balance at beginning of period | (12.4) | (21.0) | (85.4) | (118.8) |
| Transfer to a 12-month ECL | (1.3) | 3.5 | - | 2.2 |
| Transfer to a lifetime ECL not credit impaired | 4.6 | (15.5) | 7.6 | (3.3) |
| Transfer to a lifetime ECL credit impaired | 0.3 | 11.1 | (19.1) | (7.7) |
| Other changes in credit risk during the period | (0.3) | (8.6) | (6.2) | (15.1) |
| Impairment of interest income on stage 3 loans | - | - | (6.1) | (6.1) |
| New financial assets originated | (0.9) | (1.4) | - | (2.3) |
| Financial assets derecognised | 2.1 | 4.8 | 9.8 | 16.7 |
| Changes in models and risk parameters | 2.1 | (1.0) | (7.7) | (6.6) |
| Impairment losses for the period charged to income statement | 6.6 | (7.1) | (21.7) | (22.2) |
| Unwind of discount | - | - | 6.1 | 6.1 |
| Write-offs net of recoveries | - | - | 4.1 | 4.1 |
| Changes on refinancing of impaired loans | - | - | 3.3 | 3.3 |
| Balance at end of period | (5.8) | (28.1) | (93.6) | (127.5) |

Other changes in credit risk include the development or cure of loan arrears and other changes in status. The loss allowance on new financial assets originated represents the ECL on initial recognition. Subsequent changes in ECL are reflected in other movements in the above table.

Changes in models and risk parameters resulted in a charge of £5.4m (31 December 2020: £6.6m). The main drivers of this change were updates to macroeconomic data.

The impact of loans transferring between stages has increased ECL by £1.4 during the period (31 December 2020: £8.8m increase) and other changes in credit risk have increased ECL by £6.1m (31 December 2020: £15.1m). There are a number of drivers of the net increase of £7.5m observed in these line items in the period to 31 December 2021, the principal ones being:

- £3.3m due to increases in arrears levels. These and other qualitative and quantitative factors are used to assess the allocated stages of loans and can therefore result in the recognition of allowances based on lifetime losses on loans which were previously measured using a 12-month loss. Arrears levels also affect the probability of default assigned to loans;
- £2.6m due to qualitative criteria to assess whether a loan has experienced a significant increase in credit risk. The criteria include: customers who are not in arrears, but may have suffered a certain level of income shock based on credit-bureau data, and; loans which are not in arrears or otherwise exhibiting signs of an increase in credit risk but are secured on certain property types which may be most affected by social restrictions such as certain hospitality and retail-purpose properties.

The impairment of interest income recognised on stage 3 loans of £5.7m (31 December 2020: £6.1m) offsets the unwinding of discounting on expected cash flows of the same amount. New originations increased ECL by £2.9m (31 December 2020: £2.3m), reflecting new lending undertaken during the period and the requirement to measure all loans using a forward-looking ECL. Increases in ECL were offset by releases of £18.2m (31 December 2020: £16.7m) on loans which have redeemed during the period. ECL has reduced by £0.5m (31 December 2020: £3.3m) due to refinancing of credit impaired assets where the new loans have been classified as POCI. The gross balances of the new POCI assets included £0.5m (31 December 2020: £1.0m) of ECLs on initial recognition.

Unaudited notes to the condensed consolidated financial statements (continued)

Unless otherwise indicated, all amounts are stated in £m

8. Loans and advances to customers (continued)

Loss allowance (continued)

Write-offs net of recoveries of £10.2m (31 December 2020: £4.1m) mainly consisted of £8.3m relating to shortfall accounts. These arise where the property has been repossessed and sold but an outstanding balance remains and is fully provided for. Substantially all the accounts subject to write-off had entered a shortfall position prior to the current period, and largely relate to legacy accounts which had been repossessed a number of years previously. The remaining £1.9m arose during the normal performance of the loan book.

Impairment losses for the period

| | Six months ended | |
|---|------------------|------------------|
| | 31 December 2021 | 31 December 2020 |
| Movements in impairment allowance, charged to income | 3.3 | 22.2 |
| Amounts released from deferred income | (0.3) | 0.3 |
| Write-offs net of recoveries | (1.6) | (0.7) |
| Gains on derecognition of assets held at amortised cost as a result of refinancing impaired loans | - | (2.3) |
| | 1.4 | 19.5 |

Movements in gross carrying amounts

The following tables set out changes in the gross carrying amount of financial instruments that contributed to the changes in the loss allowance:

| | Six months ended 31 December 2021 | | | |
|--|-----------------------------------|--------------|------------------|----------------|
| | Stage 1 | Stage 2 | Stage 3 and POCI | Total |
| Loans and advances to customers at amortised cost | | | | |
| Balance at beginning of period | 2,541.3 | 1,089.9 | 485.1 | 4,116.3 |
| Transfer to a 12-month ECL | 429.3 | (429.3) | - | - |
| Transfer to a lifetime ECL not credit impaired | (243.2) | 299.6 | (56.4) | - |
| Transfer to a lifetime ECL credit impaired | (4.3) | (99.4) | 103.7 | - |
| New financial assets originated | 1,004.4 | 48.5 | 2.2 | 1,055.1 |
| Financial assets derecognised including write-offs | (443.8) | (90.0) | (124.8) | (658.6) |
| Balance at end of period | 3,283.7 | 819.3 | 409.8 | 4,512.8 |

| | Six months ended 31 December 2020 | | | |
|--|-----------------------------------|--------------|------------------|----------------|
| | Stage 1 | Stage 2 | Stage 3 and POCI | Total |
| Loans and advances to customers at amortised cost | | | | |
| Balance at beginning of period | 3,061.3 | 721.2 | 498.5 | 4,281.0 |
| Transfer to a 12-month ECL | 372.6 | (371.0) | (1.6) | - |
| Transfer to a lifetime ECL not credit impaired | (820.2) | 922.8 | (102.6) | - |
| Transfer to a lifetime ECL credit impaired | (15.6) | (259.9) | 275.5 | - |
| New financial assets originated | 273.5 | 34.6 | - | 308.1 |
| Financial assets derecognised including write-offs | (361.0) | (115.5) | (100.6) | (577.1) |
| Changes on refinancing of impaired loans | - | - | (0.7) | (0.7) |
| Balance at end of period | 2,510.6 | 932.2 | 568.5 | 4,011.3 |

Unaudited notes to the condensed consolidated financial statements (continued)

Unless otherwise indicated, all amounts are stated in £m

8. Loans and advances to customers (continued)

Stage 2 disaggregation

| Days past due | 31 December 2021 | | 30 June 2021 | |
|--------------------|------------------|----------------------|----------------|----------------------|
| | Gross exposure | Impairment allowance | Gross exposure | Impairment allowance |
| > 30 days past due | 68.3 | 1.6 | 76.6 | 2.2 |
| < 30 days past due | 751.0 | 21.6 | 1,013.3 | 26.5 |
| Total | 819.3 | 23.2 | 1,089.9 | 28.7 |

During the period to 31 December 2021 the Group removed certain judgmental qualitative criteria which had been applied to the staging methodology within the ECL calculation during the pandemic. These overrides had moved accounts through the stages based upon risk factors, and the progression of the economy's recovery and emergence from the pandemic means that certain cohorts of accounts have not been impacted to the degree initially expected. The removal of these criteria has resulted in the transfer of £240m of gross loans and advances from stage 2 to stage 1, and £23m of gross loans and advances from stage 3 to stage 2, since June 2021.

Critical accounting estimates

Key areas of estimation uncertainty in the ECL models are the macroeconomic scenarios used, and the calculations of loss given default and probability of default. The sensitivities below were performed by recalculating the impairment allowance by changing only those assumptions stated, and with all other variables unchanged.

Macroeconomic scenarios

The following table shows the unweighted ECL for each of the scenarios modelled as at 31 December 2021, 31 December 2020 and 30 June 2021 and the probabilities that were applied in the calculation of ECL.

| Scenarios | 31 December 2021 | | 31 December 2020 | | 30 June 2021 | |
|-------------------------|-----------------------------|----------------|-----------------------------|----------------|-----------------------------|----------------|
| | Probability of the scenario | Unweighted ECL | Probability of the scenario | Unweighted ECL | Probability of the scenario | Unweighted ECL |
| Upside | 10% | 43.2 | 10% | 66.6 | 10% | 49.8 |
| Mild upside | 10% | 49.3 | 10% | 74.9 | 10% | 56.0 |
| Base case | 50% | 65.2 | 50% | 97.8 | 50% | 75.4 |
| Stagnation | 10% | 119.7 | 10% | 162.5 | 10% | 137.5 |
| Downside | 10% | 153.2 | 10% | 202.0 | 10% | 174.9 |
| Severe downside | 10% | 221.7 | 10% | 279.8 | 10% | 248.9 |
| Weighted average | | 91.3 | | 127.5 | | 104.4 |

Sensitivities can be derived from this table by applying different combinations of probabilities to the unweighted ECLs and comparing these to the weighted average which is the amount recorded within the statement of financial position.

Loss given default (LGD)

The LGD model uses current security values and forecast HPI assumptions to project property values for each of the economic scenarios. An immediate and sustained 10% reduction in forecast house prices (ie a 10% reduction applied to the index in each forecast future period), applied in each scenario, would result in an increase in the impairment allowance of £13.9m at 31 December 2021 (31 December 2020: £22.2m); conversely, a 10% increase would result in a decrease in the impairment allowance of £10.5m at 31 December 2021 (31 December 2020: £17.9m).

Probability of default (PD) and probability of repossession given default (PPGD)

A 10% relative worsening of both PDs and PPGDs simultaneously (eg a 1.0% PD increasing to 1.1%) would increase the total impairment allowance by £5.1m at 31 December 2021 (31 December 2020: £8.3m). A 10% relative improvement of both PDs and PPGDs simultaneously (eg a 1.0% PD decreasing to 0.9%) would result in a decrease in the impairment allowance by £4.8m at 31 December 2021 (31 December 2020: £7.9m).

Unaudited notes to the condensed consolidated financial statements (continued)

Unless otherwise indicated, all amounts are stated in £m

8. Loans and advances to customers (continued)

Critical accounting judgements

Key areas of judgement in the ECL models include which loans have been subject to a significant increase in credit risk since initial recognition and therefore should be classified as Stage 2, with a resultant loss allowance based on a lifetime rather than a 12-month ECL. The sensitivities below were performed by recalculating the impairment allowance by changing only those items stated, and with all other variables unchanged.

| Sensitivities | 31 December 2021 | 30 June 2021 |
|---|-----------------------------|-------------------------|
| Measure all loans in Stage 1 using a Stage 2 lifetime ECL – increase in allowance | 22.3 | 16.6 |

9. Other assets

| | 31 December 2021 | 31 December 2020 | 30 June 2021 |
|---------------------------------|-----------------------------|-----------------------------|-------------------------|
| Amounts owed by related parties | 0.7 | 0.9 | 0.4 |
| Amounts owed by parent company | 2.1 | - | - |
| Other debtors | 1.3 | 1.0 | 0.7 |
| Prepayments and accrued income | 5.2 | 2.7 | 4.5 |
| | 9.3 | 4.6 | 5.6 |

Amounts owed by related parties of the Group are in respect of companies in which HN Moser is a director and shareholder. Also included within amounts owed by related parties is £0.3m (31 December 2020: £0.2m; 30 June 2021: £0.3m) in relation to a director's loan. The loan is interest free and repayable on demand.

10. Property, plant and equipment

| Six months ended 31 December 2021 | Fixtures, fittings and equipment | Motor vehicles | Right-of-use assets – leasehold property | Total |
|--|---|---------------------------|---|--------------|
| Cost | | | | |
| At beginning of period | 8.1 | 1.6 | 35.5 | 45.2 |
| Additions | 0.4 | 0.3 | - | 0.7 |
| At end of period | 8.5 | 1.9 | 35.5 | 45.9 |
| Depreciation | | | | |
| At beginning of period | 5.0 | 0.8 | 7.8 | 13.6 |
| Charge for the period | 0.5 | 0.1 | 0.5 | 1.1 |
| At end of period | 5.5 | 0.9 | 8.3 | 14.7 |
| Net book value | | | | |
| At end of period | 3.0 | 1.0 | 27.2 | 31.2 |
| At beginning of period | 3.1 | 0.8 | 27.7 | 31.6 |

Unaudited notes to the condensed consolidated financial statements (continued)

Unless otherwise indicated, all amounts are stated in £m

10. Property, plant and equipment (continued)

| Six months ended 31 December 2020 | Fixtures, fittings and equipment | Motor vehicles | Right-of-use assets – leasehold property | Total |
|--|---|---------------------------|---|--------------|
| Cost | | | | |
| At beginning of period | 8.3 | 1.9 | 16.0 | 26.2 |
| Additions | - | - | 1.2 | 1.2 |
| Disposals | (0.7) | (0.4) | - | (1.1) |
| At end of period | 7.6 | 1.5 | 17.2 | 26.3 |
| Depreciation | | | | |
| At beginning of period | 4.6 | 0.8 | 6.8 | 12.2 |
| Charge for the period | 0.6 | 0.1 | 0.5 | 1.2 |
| Disposals | (0.7) | (0.1) | - | (0.8) |
| At end of period | 4.5 | 0.8 | 7.3 | 12.6 |
| Net book value | | | | |
| At end of period | 3.1 | 0.7 | 9.9 | 13.7 |
| At beginning of period | 3.6 | 1.0 | 9.2 | 13.9 |

| Year ended 30 June 2021 | Fixtures, fittings and equipment | Motor vehicles | Right-of-use assets – leasehold property | Total |
|--------------------------------|---|---------------------------|---|--------------|
| Cost | | | | |
| At beginning of year | 8.3 | 1.9 | 16.0 | 26.2 |
| Additions | 0.5 | 0.1 | 5.3 | 5.9 |
| Lease modifications | - | - | 14.4 | 14.4 |
| Disposals | (0.7) | (0.4) | - | (1.1) |
| Impairments | - | - | (0.2) | (0.2) |
| At end of year | 8.1 | 1.6 | 35.5 | 45.2 |
| Depreciation | | | | |
| At beginning of year | 4.7 | 0.8 | 6.8 | 12.3 |
| Charge for the year | 1.0 | 0.2 | 1.0 | 2.2 |
| Disposals | (0.7) | (0.2) | - | (0.9) |
| At end of year | 5.0 | 0.8 | 7.8 | 13.6 |
| Net book value | | | | |
| At end of year | 3.1 | 0.8 | 27.7 | 31.6 |
| At beginning of year | 3.6 | 1.1 | 9.2 | 13.9 |

Unaudited notes to the condensed consolidated financial statements (continued)

Unless otherwise indicated, all amounts are stated in £m

11. Intangible assets

| | Six months ended 31 December 2021 | Six months ended 31 December 2020 | Year ended 30 June 2021 |
|--------------------------|--|--|----------------------------|
| Computer software | | | |
| Cost | | | |
| At beginning of period | 20.0 | 18.0 | 18.0 |
| Additions | 1.3 | 1.1 | 2.0 |
| At end of period | 21.3 | 19.1 | 20.0 |
| Amortisation | | | |
| At beginning of period | 13.0 | 9.9 | 9.9 |
| Charge for the period | 1.6 | 1.6 | 3.1 |
| At end of period | 14.6 | 11.5 | 13.0 |
| Net book value | | | |
| At end of period | 6.7 | 7.6 | 7.0 |
| At beginning of period | 7.0 | 8.1 | 8.1 |

12. Deferred tax asset

| | Six months ended 31 December 2021 | Six months ended 31 December 2020 | Year ended 30 June 2021 |
|--------------------------------------|--|--|----------------------------|
| At beginning of period | 11.0 | 7.6 | 7.6 |
| Charge to income statement | (0.1) | - | 0.4 |
| Adjustment in respect of prior years | - | - | 1.3 |
| Effect of changes in tax rates | - | - | 1.7 |
| At end of period | 10.9 | 7.6 | 11.0 |

The deferred tax asset consisted of the following:

| | 31 December 2021 | 31 December 2020 | 30 June 2021 |
|--------------------------------|---------------------|---------------------|-----------------|
| Accelerated capital allowances | (0.5) | (0.9) | (0.4) |
| Short-term timing differences | 11.4 | 8.5 | 11.4 |
| | 10.9 | 7.6 | 11.0 |

An increase in the UK corporation tax rate from 19% to 25% (effective 1 April 2023) was substantively enacted on 24 May 2021. This will increase the Company's future current tax charge accordingly. The deferred tax asset at 31 December 2021 has been calculated based on these rates, reflecting the expected timing of reversal of the related temporary differences (30 June 2020: 19%), which led to a £1.7m increase in the value of the deferred tax asset.

Unaudited notes to the condensed consolidated financial statements (continued)

Unless otherwise indicated, all amounts are stated in £m

13. Borrowings

| | 31 December 2021 | 31 December 2020 | 30 June 2021 |
|--------------------------------|---------------------|---------------------|-----------------|
| Loan notes | 2,605.4 | 2,433.3 | 2,327.7 |
| Senior secured notes | 1,055.6 | 785.7 | 935.0 |
| Subordinated shareholder loans | 30.3 | 29.3 | 29.3 |
| Lease liabilities | 29.7 | 11.9 | 29.9 |
| | 3,721.0 | 3,260.2 | 3,321.9 |
| Debt-issue costs | (20.5) | (14.2) | (17.9) |
| | 3,700.5 | 3,246.0 | 3,304.0 |

Of which:

| | | | |
|-------------------------------------|----------------|----------------|----------------|
| Due for settlement within 12 months | 326.3 | 117.3 | 345.8 |
| Due for settlement after 12 months | 3,374.2 | 3,128.7 | 2,958.2 |
| | 3,700.5 | 3,246.0 | 3,304.0 |

Loan notes consisted of the following facilities:

| | Established | Facility type | Facility size (£m) | Expiry |
|--------------------|-------------|---------------|-----------------------|-----------|
| Charles Street ABS | 2007 | Revolving | 1,254.5 | Sept 2023 |
| Delta ABS 2 | 2019 | Revolving | 400.0 | Dec 2025 |
| Highfield ABS | 2018 | Revolving | 525.0 | Sep 2025 |
| Lakeside ABS | 2015 | Revolving | 500.0 | Oct 2023 |
| Together ABS 2 | 2018 | Amortising | 134.3 | Nov 2022 |
| Together ABS 3 | 2019 | Amortising | 207.4 | Sept 2023 |
| Together ABS 4 | 2020 | Amortising | 286.0 | Jun 2024 |
| Together ABS 5 | 2021 | Amortising | 313.2 | Oct 2025 |
| Together CRE 1 | 2021 | Amortising | 184.0 | Feb 2025 |
| Together CRE 2 | 2021 | Amortising | 232.9 | Feb 2026 |
| Brookfield ABS | 2021 | Amortising | 71.2 | July 2025 |

In the case of the amortising facilities, the expiry date shown is the date of the option to call the facility and the facility size is shown as the amortised position at the balance sheet date. The expiry date for revolving facilities include an amortisation period of one year except for Lakeside ABS.

The maturity date on the undrawn £71.9m RCF facility is June 2023.

Subordinated shareholder loans were originally issued on 2 November 2016. They are interest-free loans totalling £68.1m, which comprised £25.1m due in 2027, after maturity extensions, and £43.0m due in 2036. The difference between the total nominal value of £68.1m and the initial fair values on origination or extension of £22.2m represents a cumulative non-distributable capital contribution of £47.9m, £10.1m of which has amortised by 31 December 2021 (31 December 2020: £8.1m; 30 June 2021: £9.2m). The remainder of the reserve will be released over the life of the instruments.

In July 2021, the Group announced the launch of the Brooks ABS facility. This is a new type of facility secured on loans with some degree of arrears or imperfect credit history. The Brooks ABS facility raised £71m of external funding.

In September 2021, the Group refinanced its £525m Highfield ABS facility, extending its maturity date from June 2022 to September 2025 and reducing the coupon. As part of the refinance, the Highfield ABS became a revolving facility having become amortising in June 2021. The refinancing of the Highfield ABS facility has been judged to constitute a non-substantial modification, as neither the present value of the cash flows nor the qualitative changes arising on the refinanced facility are substantially different from the facility prior to refinancing.

The Group has assessed that there is no material modification gain or loss arising on the transaction, based upon the cash flows arising under the average forecast utilisation levels of the facility. The estimation of modification gains and losses on revolving facilities used to hold mortgages before transfer to other facilities is subject to a high degree of judgement and uncertainty. If utilisation were to be 10% greater than that which results in a modification gain or loss of nil, the Group would have incurred a modification gain of £1.8m, whilst if utilisation were 10% lower, the Group would have incurred a modification loss of £1.8m.

Unaudited notes to the condensed consolidated financial statements (continued)

Unless otherwise indicated, all amounts are stated in £m

13. Borrowings (continued)

In September 2021, the Group redeemed the loan notes in its first residential-mortgage-backed securitisation, Together ABS 1, taking back beneficial title to the mortgage assets that had previously been securitised.

Also in September 2021, the Group announced the pricing of its inaugural 1st-charge-only RMBS, Together Asset Backed Securitisation 2021 - 1ST1 PLC RMBS (TABS 5). The issuance raised £302.1m of external funding.

The Group has two senior secured notes in issue. The senior secured note of £435m is due to mature by 2026, and the senior secured note of £500m is due to mature by 2027. In November 2021, the Group announced the issuance of an additional £120m of its 4 7/8% Senior Secured Notes due 2026 through its wholly owned subsidiary Jerrold Finco plc at an offering price of 100.5%.

In December 2021, the Group announced the successful refinancing of its Delta ABS 2 facility, from £200m to £400m. The maturity of DABS 2, which supports the Group's unregulated bridging lending, has also been extended to December 2025 with improved commercial terms reflecting the continued strong performance of the assets which support the facility.

Refer to Note 19 for more details in relation to the lease liabilities.

Debt-issue costs, which consist of the prepaid fees in relation to the bank loan, loan notes and the senior secured notes, are deducted from the loan carrying amounts and charged to interest expense over the expected duration or term of the facility or notes as appropriate.

Borrowings have the following maturities:

| As at 31 December 2021 | <1 year | 1-2 years | 2-5 years | >5 years | Total |
|--------------------------------|-------------------|------------------|------------------|--------------------|----------------|
| Loan notes | 327.5 | 1,222.8 | 1,055.1 | - | 2,605.4 |
| Senior secured notes | - | - | 555.6 | 500.0 | 1,055.6 |
| Subordinated shareholder loans | - | - | - | 30.3 | 30.3 |
| Lease liabilities | 0.8 | 0.9 | 2.2 | 25.8 | 29.7 |
| | 328.3 | 1,223.7 | 1,612.9 | 556.1 | 3,721.0 |
| Debt-issue costs | (2.0) | (4.5) | (10.8) | (3.2) | (20.5) |
| | 326.3 | 1,219.2 | 1,602.1 | 552.9 | 3,700.5 |
| As at 31 December 2020 | <1 year | 1-2 years | 2-5 years | >5 years | Total |
| Loan notes | 116.7 | 572.6 | 1,744.0 | - | 2,433.3 |
| Senior secured notes | - | - | 350.7 | 435.0 | 785.7 |
| Subordinated shareholder loans | - | - | - | 29.3 | 29.3 |
| Lease liabilities | 1.3 | 1.2 | 3.3 | 6.1 | 11.9 |
| | 118.0 | 573.8 | 2,098.0 | 470.4 | 3,260.2 |
| Debt-issue costs | (0.7) | (1.5) | (8.9) | (3.1) | (14.2) |
| | 117.3 | 572.3 | 2,089.1 | 467.3 | 3,246.0 |
| As at 30 June 2021 | <1 year | 1-2 years | 2-5 years | >5 years | Total |
| Loan notes | 346.1 | 349.9 | 1,631.7 | - | 2,327.7 |
| Senior secured notes | - | - | 435.0 | 500.0 | 935.0 |
| Subordinated shareholder loans | - | - | - | 29.3 | 29.3 |
| Lease liabilities | 0.9 | 0.8 | 2.1 | 26.1 | 29.9 |
| | 347.0 | 350.7 | 2,068.8 | 555.4 | 3,321.9 |
| Debt-issue costs | (1.2) | (2.1) | (8.2) | (6.4) | (17.9) |
| | 345.8 | 348.6 | 2,060.6 | 549.0 | 3,304.0 |

Unaudited notes to the condensed consolidated financial statements (continued)

Unless otherwise indicated, all amounts are stated in £m

14. Provisions and contingent liabilities

| | Customer provisions | Other provisions | Total |
|---------------------------------|----------------------------|-------------------------|--------------|
| Balance at beginning of period | 13.3 | 11.8 | 25.1 |
| Charge/(release) for the period | 3.3 | (1.6) | 1.7 |
| Provisions utilised | (2.0) | (1.5) | (3.5) |
| Balance at end of period | 14.6 | 8.7 | 23.3 |

As at 31 December 2021, the Group has recognised provisions of £23.3m (31 December 2020: £22.9m). Estimating the amount of provisions requires the exercising of significant levels of judgement, with the amounts representing the best estimate of the amount required to settle or transfer the obligation at the reporting date. It is possible that the ultimate outcome could differ from amounts currently provided.

The Group continually focuses on improving its customer processes and responding to changes in customer needs. During the period, the regulated division continued to identify ways to improve customer experience and outcomes, including the development of a framework aimed at ensuring consistency of customer outcomes, which seeks to build upon and enhance existing practices, policies and procedures. A process is underway to assess the way that customer rates, and certain charges, are set and reviewed, and consider those that have historically been charged to certain customers, which includes continued engagement with the regulator following their thematic review in this area.

During the period the Group has progressed with the evaluation of these matters, however uncertainty remains in respect of certain factors assessed in calculating these provisions including the scope and population, the amounts which may be ultimately payable and the timing of such payments.

The current best estimate is that the Group may incur costs of £13.0m presented within customer provisions. This represents management's best estimate at the reporting date, derived by considering potential scenarios which could impact upon live and redeemed loans and also comprises £1.0m which relates to estimated operational expenditure associated with these activities. However, this estimate is subject to considerable judgement and it is possible that the ultimate outcome could be materially different for the Group due to the sensitivity of the selection of certain judgements and assumptions. One scenario which was considered in deriving the overall estimate includes a larger population of customers and higher assumed levels of payments and could result in an estimated financial impact of £18.0m, which is an increase of £5.0m from the estimated provision. However, the financial impact could also be below the current best estimate and it is also possible that the final outcome may fall outside this range contemplated by the scenarios.

As a financial services company, the Group is required to comply with relevant legislation, and has processes in place to meet these standards and to manage any legal claims against the Group. Where such claims are received, the Group will investigate the facts and circumstances and will defend claims without merit.

Other provisions substantially represents a provision for such legal claims, which includes both legal claims already received but not yet concluded, and an expectation for future claims which are yet to be received, but relate to events which have already occurred, and the anticipated costs of undertaking these processes for claims which are received by the Group. An increase in the time period we are forecasting to receive claims over of 50% would result in an increase in the provision of £1.9m (50% decrease: reduction of £1.9m).

Unaudited notes to the condensed consolidated financial statements (continued)

Unless otherwise indicated, all amounts are stated in £m

14. Provisions and contingent liabilities (continued)

Contingent liabilities - fixed and floating charges

As at 31 December 2021, the Group's assets were subject to a fixed and floating charge in respect of £1,055m senior secured notes (31 December 2020: £785m; 30 June 2021: £935m) and £nil in respect of bank borrowings (31 December 2020: £nil; 30 June 2021: £nil).

15. Other liabilities

| | 31 December 2021 | 31 December 2020 | 30 June 2021 |
|------------------------------------|---------------------|---------------------|-----------------|
| Amounts owed to related parties | - | - | 1.4 |
| Trade creditors | 0.8 | 2.4 | 1.1 |
| Other creditors | 0.9 | 1.9 | 1.9 |
| Other taxation and social security | 1.3 | 0.7 | 0.7 |
| Accruals and deferred income | 63.1 | 49.1 | 52.0 |
| | 66.1 | 54.1 | 57.1 |

Amounts owed to related parties of the Group are in respect of companies in which HN Moser is a director and shareholder.

16. Financial instruments and fair values

The Group measures fair values using the following hierarchy, which reflects the significance of the inputs used in making the measurements:

Level 1: Quoted prices in active markets for identical assets or liabilities;

Level 2: Measurements derived from observable data, such as market prices or rates;

Level 3: Measurements that rely on significant inputs not based on observable market data.

Financial instruments measured at fair value

The following table summarises the fair values as at the period end of financial instruments measured at fair value, analysed into different levels according to the degree to which they are based on observable inputs:

| Derivative assets/(liabilities) held for risk management | Level 1 | Level 2 | Level 3 | Fair value | Carrying value |
|---|----------------|----------------|----------------|-------------------|-----------------------|
| 31 December 2021 | | | | | |
| Interest-rate risk | | | | | |
| Derivative assets | - | 3.6 | - | 3.6 | 3.6 |
| Derivative liabilities | - | - | - | - | - |
| 31 December 2020 | | | | | |
| Interest-rate risk | | | | | |
| Derivative assets | - | - | - | - | - |
| Derivative liabilities | - | (2.2) | - | (2.2) | (2.2) |
| 30 June 2021 | | | | | |
| Interest-rate risk | | | | | |
| Derivative assets | - | 0.6 | - | 0.6 | 0.6 |
| Derivative liabilities | - | (1.2) | - | (1.2) | (1.2) |

Unaudited notes to the condensed consolidated financial statements (continued)

Unless otherwise indicated, all amounts are stated in £m

16. Financial instruments and fair values (continued)

The Group's derivative instruments are interest-rate swaps, caps and a floor. The valuations of these instruments are level 2, being derived from generally accepted valuation models that use forecast future interest-rate curves derived from market data. At 31 December 2020, derivatives assets consisted only of interest-rate caps, the value of which was not material and therefore not presented in the table above due to rounding.

Financial instruments not measured at fair value

All the Group's other financial assets and liabilities are held at amortised cost. The carrying value is a reasonable approximation of fair value for all financial instruments other than for loans and advances to customers and for borrowings. For loans and advances to customers and for borrowings, fair value is calculated based upon the present value of future principal and interest cash flows, discounted at the market rate of interest at the reporting date.

The following table analyses the fair values of loans and advances and of borrowings into different levels according to the degree to which the fair values are based on observable inputs:

| 31 December 2021 | Level 1 | Level 2 | Level 3 | Fair value | Carrying value |
|---------------------------------|----------------|----------------|----------------|-------------------|-----------------------|
| Financial assets | | | | | |
| Loans and advances to customers | - | - | 4,515.5 | 4,515.5 | 4,421.5 |
| Financial liabilities | | | | | |
| Borrowings | 1,070.7 | 1,349.4 | 1,318.9 | 3,739.0 | 3,700.4 |
| 31 December 2020 | Level 1 | Level 2 | Level 3 | Fair value | Carrying value |
| Financial assets | | | | | |
| Loans and advances to customers | - | - | 3,843.3 | 3,843.3 | 3,883.8 |
| Financial liabilities | | | | | |
| Borrowings | 780.9 | 878.7 | 1,599.7 | 3,259.3 | 3,246.0 |
| 30 June 2021 | Level 1 | Level 2 | Level 3 | Fair value | Carrying value |
| Financial assets | | | | | |
| Loans and advances to customers | - | - | 4,073.3 | 4,073.3 | 4,011.9 |
| Financial liabilities | | | | | |
| Borrowings | 963.9 | 1,210.7 | 1,180.7 | 3,355.3 | 3,304.0 |

The fair value of loans and advances to customers is based on future interest cash flows (at funding rates) and principal cash flows discounted using the rate at which we most recently advanced similar loans (a market rate). This rate is assumed to encompass the time value of money, plus a risk premium to account for the inherent uncertainty in the timing and amount of future cash flows arising from mortgage assets. Forecast principal repayments are based on redemption at maturity with an overlay for historical behavioural experience to take account of expected prepayment. The eventual timing of future cash flows may be different from the forecast due to unpredictable customer behaviour. A further adjustment is made to reflect expected credit losses over the life of each loan.

Unaudited notes to the condensed consolidated financial statements (continued)

Unless otherwise indicated, all amounts are stated in £m

16. Financial instruments and fair values (continued)

For borrowings, the fair value of senior secured notes is considered to be level 1, reflecting quoted prices. The fair value is now higher than the carrying value following improvement in the economic outlook at 31 December 2021.

The fair value of loan notes issued by private securitisations is estimated to be the carrying value because the notes track a floating rate of interest but where the margins payable are observable inputs only when they are issued or refinanced. These notes are classified as level 3 with public residential mortgage-backed securities classified as level 2.

Other borrowings stated at fair value in level 3 almost entirely represent subordinated shareholder loans and lease liabilities. Market prices are not available for these loans and so fair value has been estimated by discounting the related expected future cash flows. As market rates are not observable for these loans, management has derived discount rates by reference to other arm's length transactions with investors, making allowance for the tenor and seniority of the loans.

17. Notes to the statement of cash flows

| | Three months ended | | Six months ended | |
|---|--------------------|---------------|------------------|---------------|
| | 31 Dec 2021 | 31 Dec 2020 | 31 Dec 2021 | 31 Dec 2020 |
| Adjustments for non-cash items in profit after tax: | | | | |
| Net interest income | (63.1) | (63.7) | (125.6) | (128.9) |
| Changes in expected credit losses charged to income statement | 1.7 | 6.3 | 3.3 | 22.2 |
| Taxation | 5.3 | 6.2 | 12.6 | 10.7 |
| Provisions for liabilities and charges | (2.6) | 2.2 | 0.9 | 3.3 |
| Depreciation and amortisation | 1.3 | 1.4 | 2.7 | 2.8 |
| Share-based payment | 4.2 | - | 4.2 | - |
| Net (gains)/losses on financial instruments | - | (0.3) | (0.2) | (0.4) |
| Losses on disposal of fixed assets | - | 0.1 | - | 0.1 |
| | (53.2) | (47.8) | (102.1) | (90.2) |
| Change in operating assets and liabilities | | | | |
| Decrease/(increase) in loans and advances to customers | (195.4) | 110.7 | (412.9) | 256.2 |
| (Increase)/decrease in other assets | (4.1) | (0.2) | (3.7) | 1.7 |
| (Decrease)/increase in other liabilities and provisions | 12.9 | (1.1) | 15.8 | (1.2) |
| | (186.6) | 109.4 | (400.8) | 256.7 |

Unaudited notes to the condensed consolidated financial statements (continued)

Unless otherwise indicated, all amounts are stated in £m

18. Related party transactions

Relationships

The Company has the following related parties:

a) *Controlling party*

All the voting shares of Together Financial Services Limited are controlled by Bracken Midco2 Limited, a company whose ultimate parent is Redhill Famco Limited, which is wholly controlled by HN Moser, a director of Together Financial Services Limited.

Besides the companies owned by Redhill Famco Limited, other entities controlled by HN Moser are deemed to be related parties and during the period transacted with the Company's subsidiaries as follows:

| Entity | Nature of transactions |
|---|--|
| Bracken House Properties LLP | The Group pays operating lease and insurance costs to Bracken House Properties LLP for its provision of the Group's head office properties. |
| Centrestand Limited | The Group collects rents and pays service charges and costs on behalf of Centrestand Limited. |
| Charles Street Commercial Investments Limited | The Group refers borrowers outside its lending criteria to Charles Street Commercial Investments Limited. The Group performs underwriting, collection and arrears-management activities for these loans. The Group also manages accounts payable on behalf of the company and provides ancillary accounting and treasury services. |
| Sterling Property Company Limited | Sterling Property Co. Limited provides property management services for properties repossessed or placed into LPA receivership by the Group. |
| Edgworth Developments Limited & Sunnywood Estates Limited | The Group provides loans with interest charged at 5% per annum, secured on certain assets of these companies. The Group also manages accounts payable on behalf of these entities. |
| August Blake Developments Limited | The Group manages accounts payable on behalf of August Blake Developments Limited |

Balances due from the above entities are interest-free and repayable on demand, unless otherwise stated.

b) *Parent companies*

The Group transacted with the following parent companies owned by HN Moser:

| Entity | Nature of transactions |
|------------------------|--|
| Bracken Midco2 Limited | During November 2016, the Company received subordinated funding from Bracken Midco2 Limited. The subordinated loans are interest-free and for fixed terms, as set out in Note 13. The difference between the loans' maturity amounts and their fair values represents a capital contribution to the Group which is being amortised over the life of the loan. From time to time, the Group pays dividends to its parent company Bracken Midco2 Limited. |

c) *Subsidiaries*

The Company utilises its bank and subordinated shareholder funding, and bonds raised by a subsidiary company, to provide treasury funding to its lending subsidiaries. Interest is recharged among Group companies based on the Group's external cost of borrowings and the risk of the assets funded. The cost of equity funding is not charged. All amounts are repayable on demand.

Unaudited notes to the condensed consolidated financial statements (continued)

Unless otherwise indicated, all amounts are stated in £m

18. Related party transactions (continued)

Relationships (continued)

d) Key management personnel

Key management personnel comprise directors of the Group. There are no transactions with directors other than the director's loan disclosed in Note 9 and remuneration in the ordinary course of business.

Transactions

The amounts receivable from and payable to related parties by the Group are disclosed in Notes 9 and 15. The Group had the following transactions with related parties during the period:

| | Six months ended | | | |
|---|---|-------------|---|---------------------|
| | 31 December 2021 | | 31 December 2020 | |
| | Charge/ (credit) to income or equity | Paid | Charge/ (credit) to income or equity | Paid/ (Received) |
| Lease and insurance costs | 1.6 | 1.6 | 0.4 | 0.8 |
| Accounts payable transactions | - | 0.2 | - | 0.4 |
| Impairment of related party loans | (0.1) | - | - | - |
| Interest on related party loans | - | - | (0.1) | - |
| Net settlements of related party balances | - | 1.5 | - | (0.5) |
| Related parties of HN Moser | 1.5 | 3.3 | 0.3 | 0.7 |
| Interest expense | 0.9 | - | 0.9 | - |
| Dividend paid | 27.6 | 27.6 | 26.4 | 26.4 |
| Parent companies | 28.5 | 27.6 | 27.3 | 26.4 |
| Total related parties | 30.0 | 30.9 | 27.6 | 27.1 |

The Group paid an interim dividend of £27.6m during the period ended 31 December 2021 (period ended 31 December 2020: £26.4m).

Unaudited notes to the condensed consolidated financial statements (continued)

Unless otherwise indicated, all amounts are stated in £m

19. Leases

The Group occupies two head-office buildings which are subject to a lease for 25 years.

The Group also leases certain IT equipment with contract terms of one to three years. These leases are short-term and/or of low-value items and the Group has elected not to recognise right-of-use assets and lease liabilities for these leases.

The table below sets out the amounts recognised in the income statement in respect of the Group's right-of-use assets and lease liabilities during the six months ended 31 December 2021 and 31 December 2020:

| Three months ended 31 December 2021 | Administrative expenses £m | Interest expense £m | Total £m |
|---|---------------------------------------|--------------------------------|---------------------|
| Depreciation expense of right-of-use assets | 0.2 | - | 0.2 |
| Interest expense on lease liabilities | - | 0.4 | 0.4 |
| Total recognised in the income statement | 0.2 | 0.4 | 0.6 |

| Three months ended 31 December 2020 | Administrative expenses £m | Interest expense £m | Total £m |
|---|---------------------------------------|--------------------------------|---------------------|
| Depreciation expense of right-of-use assets | 0.3 | - | 0.3 |
| Interest expense on lease liabilities | - | 0.1 | 0.1 |
| Total recognised in the income statement | 0.3 | 0.1 | 0.4 |

| Six months ended 31 December 2021 | Administrative expenses £m | Interest expense £m | Total £m |
|---|---------------------------------------|--------------------------------|---------------------|
| Depreciation expense of right-of-use assets | 0.5 | - | 0.5 |
| Interest expense on lease liabilities | - | 0.7 | 0.7 |
| Total recognised in the income statement | 0.5 | 0.7 | 1.2 |

| Six months ended 31 December 2020 | Administrative expenses £m | Interest expense £m | Total £m |
|---|---------------------------------------|--------------------------------|---------------------|
| Depreciation expense of right-of-use assets | 0.5 | - | 0.5 |
| Interest expense on lease liabilities | - | 0.3 | 0.3 |
| Total recognised in the income statement | 0.5 | 0.3 | 0.8 |

Unaudited notes to the condensed consolidated financial statements (continued)

Unless otherwise indicated, all amounts are stated in £m

19. Leases (continued)

The below table sets out the carrying amounts of the Group's right-of-use assets and lease liabilities and the movements during the six months ended 31 December 2021 and 31 December 2020.

| | Right-of-use assets - leasehold property £m | Lease liabilities £m |
|---------------------------------------|--|---------------------------------|
| As at 1 July 2021 | 27.7 | (29.9) |
| Additions | - | (0.4) |
| Depreciation expense | (0.5) | - |
| Interest expense on lease liabilities | - | (0.7) |
| Payments | - | 1.3 |
| As at 31 December 2021 | 27.2 | (29.7) |

| | Right-of-use assets - leasehold property £m | Lease liabilities £m |
|---------------------------------------|--|---------------------------------|
| As at 1 July 2020 | 9.2 | (11.5) |
| Additions | 1.2 | (1.2) |
| Depreciation expense | (0.5) | - |
| Interest expense on lease liabilities | - | (0.3) |
| Payments | - | 1.1 |
| As at 31 December 2020 | 9.9 | (11.9) |

The lease liabilities analysis includes hire purchase obligations for motor vehicles. The Group had total cash outflows for leases of £1.3m in the six months to 31 December 2021 (31 December 2020: £1.1m).

20. Commitments

The Group has commitments to extend credit which are not recorded on the balance sheet. This includes both undrawn elements of existing facilities, as well as new commitments to lend. The amounts do not represent the amounts at risk at the balance sheet date but the amounts that would be at risk should the facilities be fully drawn upon and should the customer default.

At 31 December 2021, the Group had undrawn commitments to lend of £164.9m (31 December 2020: £76.3m). These relate mostly to lines of credit granted to existing customers. The ECL on the undrawn elements of existing facilities is included within the total ECL held within net loans and advances to customers. The ECL on new lending commitments is immaterial at both 31 December 2021 and 31 December 2020 and is classified within other liabilities.

The increase in undrawn commitments to lend at 31 December 2021 compared with 31 December 2020 is driven by an increase in lending.

Unaudited notes to the condensed consolidated financial statements (continued)

Unless otherwise indicated, all amounts are stated in £m

21. Reforms of benchmark interest rates

The Group's derivatives and non-derivative financial liabilities have been exposed to sterling Libor. Due to interest-rate benchmark reform, sterling Libor was discontinued on 31 December 2021 (other than for a 'synthetic' Libor available for instruments not transitioned from Libor by that date). It has therefore been necessary to transition to an alternative benchmark rate, also referred to as near-risk-free rates or RFRs. The Group's RFR for sterling Libor is the reformed sterling overnight index average (Sonia).

Progress towards implementation of alternative benchmark interest rates

The Group's mortgage loans do not directly reference Libor, and its only significant use has been as a reference rate for some of the Group's floating-rate borrowings and, in two cases, their related hedging arrangements. The Group's preparations for the discontinuance of sterling Libor have been under close management by the treasury department to minimise the risk to the business's performance and activities. The Group has progressed the transition to Sonia with its banks and advisors and subsequent to the year end arrangements have been completed for five of its sterling-Libor facilities, as set out below. For one remaining facility, Charles Street ABS (CABS), transition has been made to synthetic Libor as an interim measure; discussions on full transition to Sonia are at an advanced stage and expected to complete in the first half of the 2022 calendar year.

Risks arising from the interest-rate benchmark reform

The key potential risks for the Group arising from the transition were:

- **Interest-rate basis risk:** this risk arises if negotiations with counterparties are not successfully concluded before the cessation of Libor, or if negotiations result in derivative and non-derivative instruments in a hedging relationship transitioning at different times, with different adjustment spreads or to different calculation methodologies. Group management has worked with all counterparties to avoid this from occurring and, on the basis of the work completed so far, believes the residual likelihood of such a risk crystallising is very low.
- **Accounting:** if transition to Sonia is executed such that it does not permit the application of the reliefs in the Phase 2 amendments to IFRS 9, this could lead to volatility in the income statement as a result of the discontinuation of hedge-accounting relationships or if non-derivative financial instruments are modified or derecognised. However, the Group has finalised changes to one contract that allows IFRS 9 reliefs to apply, and expects to do the same for the remaining one. Any residual risk is therefore considered very low.
- **Operational risk:** the implementation of alternative benchmark rates will require changes which potentially give rise to operational risks. The Group has controlled the implementation of these changes to minimise the risk of such issues arising.

Interest-rate benchmark transition for non-derivative financial liabilities

The Group is already using Sonia as the reference rate for floating-rate notes and derivative contracts in its most recent securitisations. For its facilities referencing Libor, the Group has been actively managing the transition to Sonia. All facilities to be transitioned by specific contract amendments, rather than upon refinancing, have also required the agreement of spread adjustments to reduce or eliminate, to the extent reasonably practicable, any transfer of economic value from one party to another as a result of the transition to Sonia.

Unaudited notes to the condensed consolidated financial statements (continued)

Unless otherwise indicated, all amounts are stated in £m

21. Reforms of benchmark interest rates (continued)

Interest-rate benchmark transition for non-derivative financial liabilities (continued)

The table below summarises the final position for the sterling-Libor financial liabilities that at 31 December 2021 were in scope of the IFRS 9 amendments due to interest-rate benchmark reform. The amounts represent the total facility size and so include notes that pay interest at commercial-paper rates, as well as notes that reference Libor.

| Non-derivative financial liability | Maturing in | Total facility | Hedge accounting | Transition progress |
|---|--------------------|-----------------------|--|--|
| Revolving credit facility | June 2023 | 71.9 | N/a | Transitioned to Sonia |
| Private securitisation loan notes | | | | |
| Charles Street ABS | September 2023 | 1,254.5 | Partially designated in cashflow hedge | Transitioned to synthetic Libor in preparation for transition to Sonia in the first half of 2022 |
| Lakeside ABS | October 2023 | 500.0 | N/a | Transitioned to Sonia |
| Highfield ABS | September 2025 | 525.0 | N/a | Transitioned to Sonia |
| Delta ABS | December 2025 | 400.0 | N/a | Transitioned to Sonia |
| Public securitisation loan notes * | | | | |
| Together ABS1 | - | - | N/a | Facility extinguished |
| Together ABS2 | November 2022 | 134.2 | Partially designated in cashflow hedge | Transitioned to Sonia |

* The stated maturity dates for the public securitisations are aligned to the maturity/call dates disclosed in Note 13. The stated nominal amounts represent the amounts outstanding at the end of the period.

Interest-rate benchmark transition for derivatives and hedging relationships

The Group has used sterling-Libor derivatives for hedging purposes in only two of its securitisations, CABS and Together ABS2 (TABS 2). CABS uses a combined interest-rate swap and floor and TABS 2 uses a cap. All derivatives have been subject to reform and the notional amounts can be found within Note 7. TABS 2 was successfully transitioned to Sonia by the reporting date. The CABS derivative has been transitioned to synthetic Libor as an interim measure and the Group's discussions with its investors and banks are at an advanced stage for final transition to Sonia.

22. Events after the reporting date

In January 2022, S&P affirmed our rating from stable to positive.