



It's a big world out there.

100 BEST COMPANIES TO WORK FOR

Visitor

Let's get you signed in.

Quarterly Results

Q1 2023-24

Realising *ambitions*
together.

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Contents

- Highlights
- Operating Review
- Financial Review
- Summary and Outlook
- Q&A
- Appendix

Speakers



Gary Beckett
Group Managing Director
and Chief Treasury Officer



Chris Adams
Group Finance Director



Martin Souter
Director of Credit & Risk,
Commercial Finance

Highlights

Another strong and sustainable performance

£671m

Originations
(Q1 '23: £869m)

£6.6bn

Loan Book
(Q1 '23: £5.7bn)

56.2%

Loan Book LTV
(Q1 '23: 51.9%)

£142.8m

Underlying EBITDA ⁽¹⁾
(Q1 '23: £88.3m)

£47.3m

Underlying PBT ⁽¹⁾
(Q1 '23: £34.7m)

£654m

Cash receipts
(Q1 '23: £542m)

£1.2bn

Facility headroom
(Q1 '23: £1.4bn)

£1.1bn

Shareholder funds
(Q1 '23: £1.1bn)

“BB”

TFSL Fitch ratings
upgrade in Oct 2023
(previously BB-)

75%

5* customer reviews ⁽²⁾
(Q1 '23: 75%)

⁽¹⁾ Adjusted in accordance with Appendix: Adjustments in respect of exceptional costs

⁽²⁾ Based on 175 reviews collated by Feefo, Trustpilot and Google Reviews during Q1 '24

Continued strong momentum in face of macro-economic headwinds

- Loan book up 16.3% on Q1 '23 at low LTVs
- Originations remain strong and in line with Q4 '23
- Underlying quarterly PBT up 36.2% YoY to £47.3m
- Continuing to build impairment coverage, now at 1.8% (Q1'23: 1.6%)
- Q1 '24 annualised underlying ROE 13.0%
- Group gearing continues to remain conservative

Well placed for future growth

- Further strengthened and diversified funding
 - c. £1bn raised or refinanced across three transactions during the quarter
- Significant facility headroom and immediately available liquidity
- Upgraded to BB by Fitch in October 2023
- Received multiple awards recognising our continued stakeholder investment



UK Employer of the Year
250+ people: Silver



Global Accreditation
for Customer Experience
2023



Specialist BTL Lender



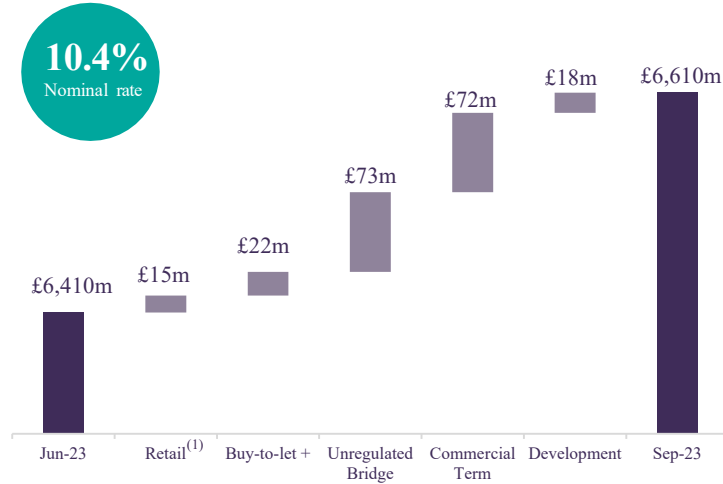
Bronze

Best Printed report – Unlisted

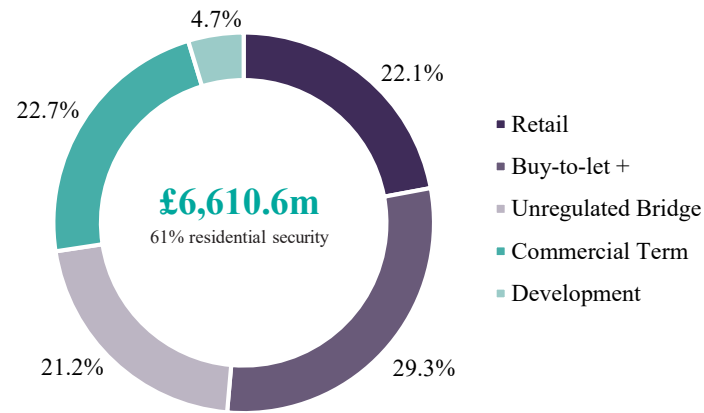
Operating Review

Robust originations drive continued loan book growth

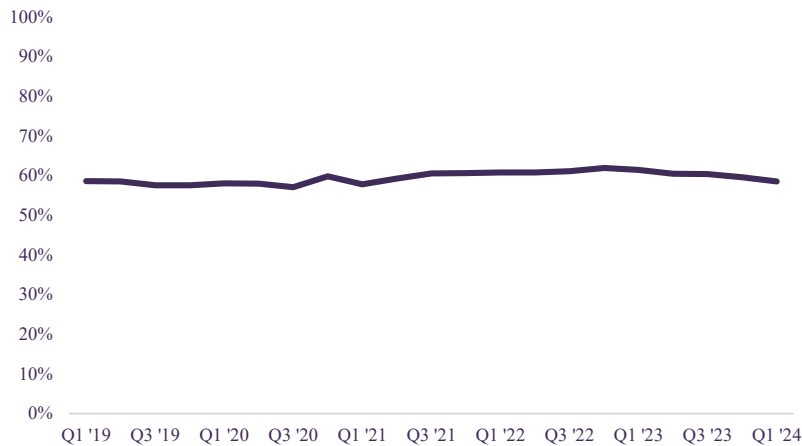
Continued loan book growth resulting in...



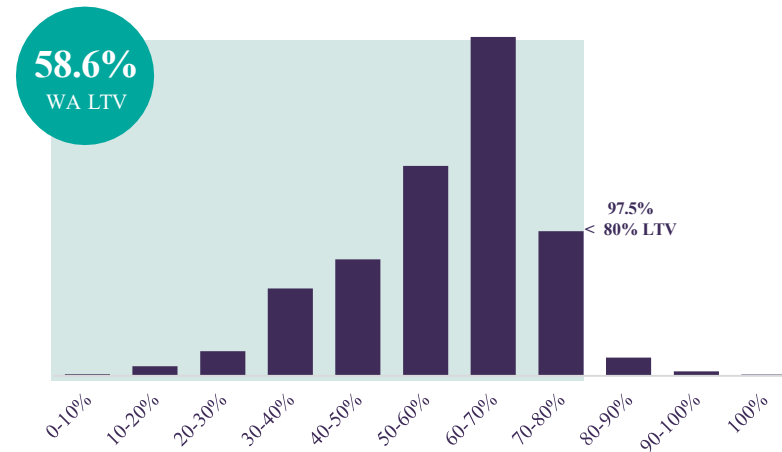
... a diversified, fully secured loan book ⁽²⁾



Conservative origination LTVs maintained over time...



...and reflected in origination LTV distribution



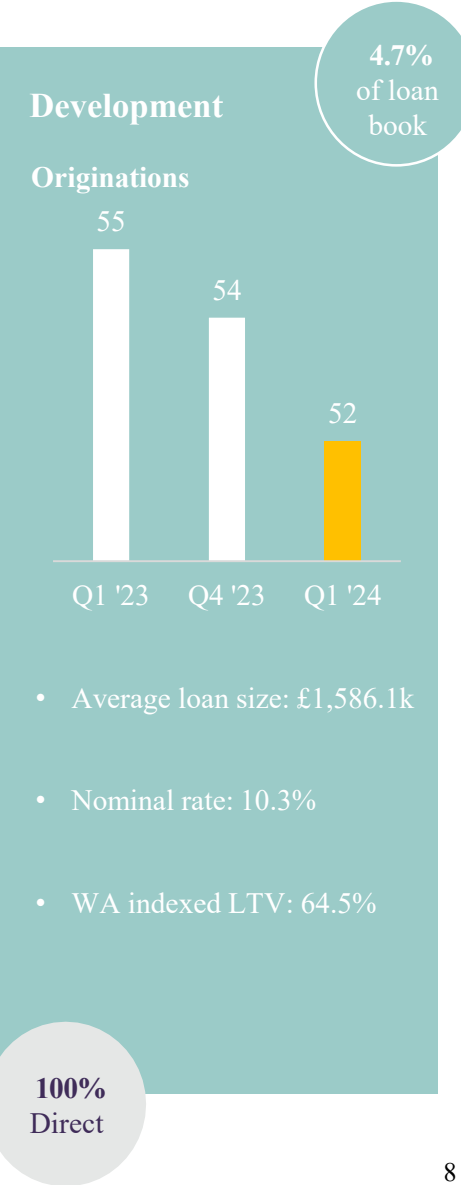
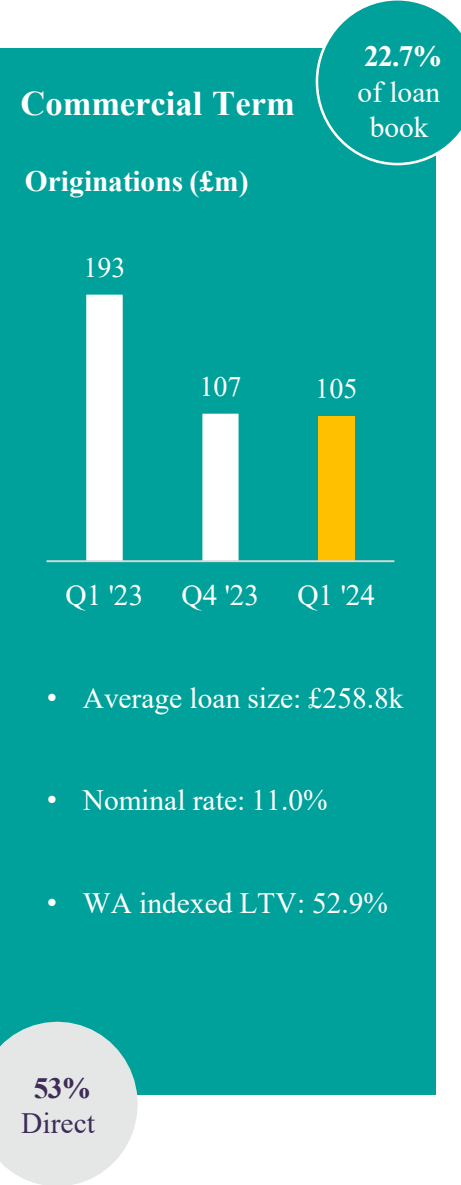
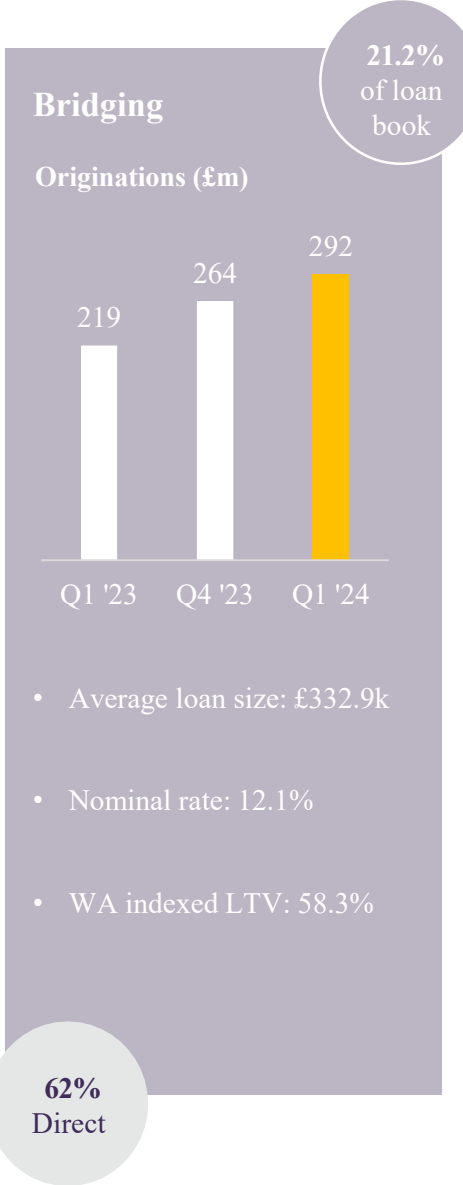
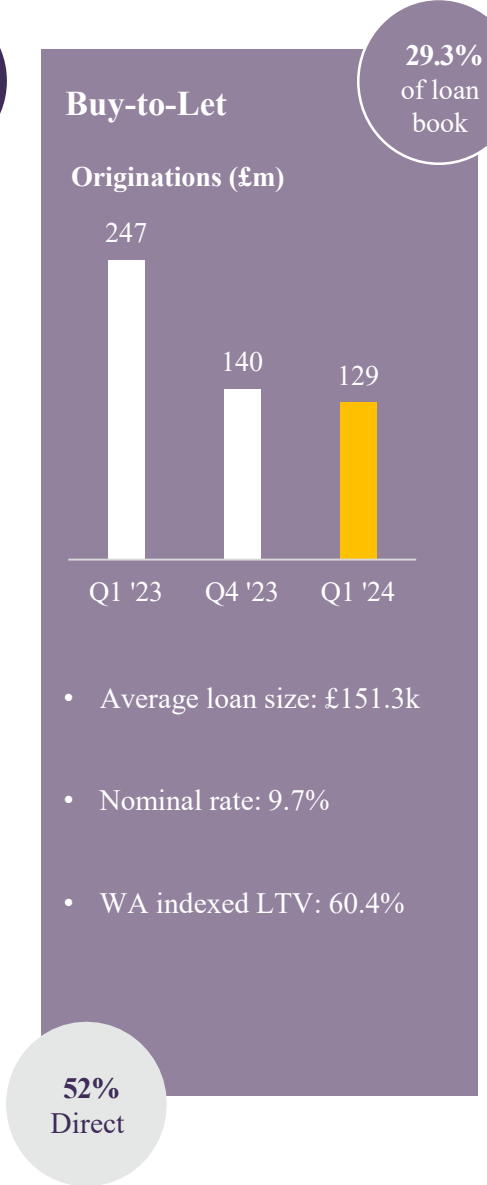
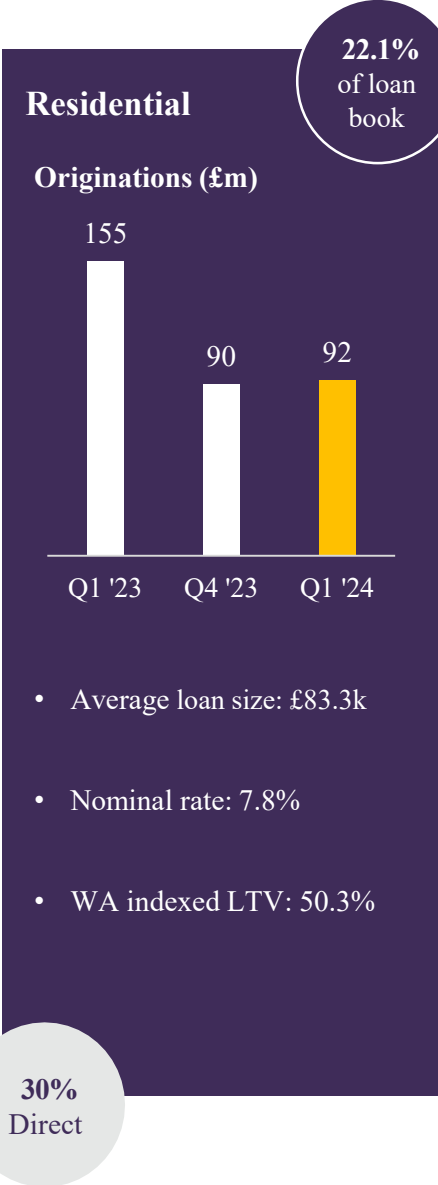
New lending continues to demonstrate both our strong market presence and proven ability to balance return and risk through economic cycles

- Q1'24 average monthly originations of £223.5m down compared to Q1'23 (£289.7m) but up 2.3% on prior quarter (Q4 '23: £218.6m)
- New business nominal rate up to 10.4% (9.8% in the prior quarter and 6.8% in Q1'23)
- Robust credit quality maintained with weighted average origination LTVs remaining very conservative at 58.6% (Q1 '23: 62.0%)
- Over half (54%) of originations in the quarter were derived from direct distribution channels

(1) Includes CBTL and Regulated Bridge accounting for £5.1m and £15.9m of Q1 '24 originations compared to £9.6m and £9.8m, respectively, in Q1 '23

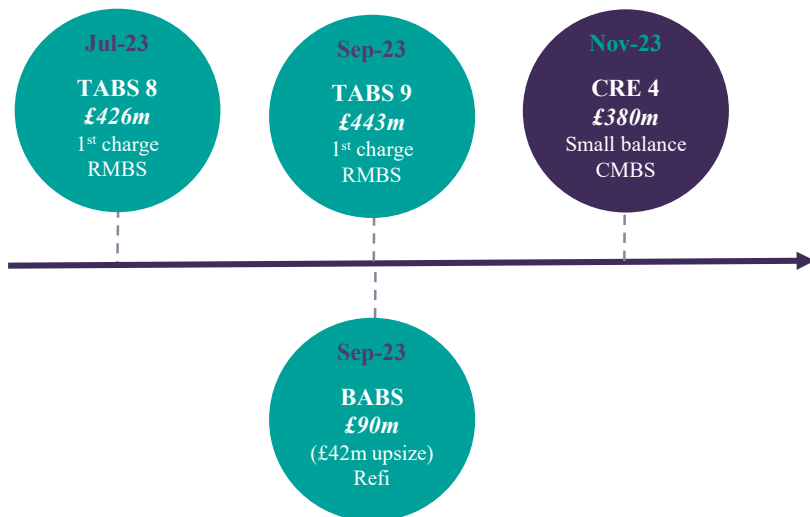
(2) Loan book analysis for core operating subsidiaries is presented after allowances for impairments but excludes shortfall balances and related impairments, resulting in a small difference to the loan book carrying value in the statement of financial position

Originations by product



Established issuer, diversified funding with depth of maturity

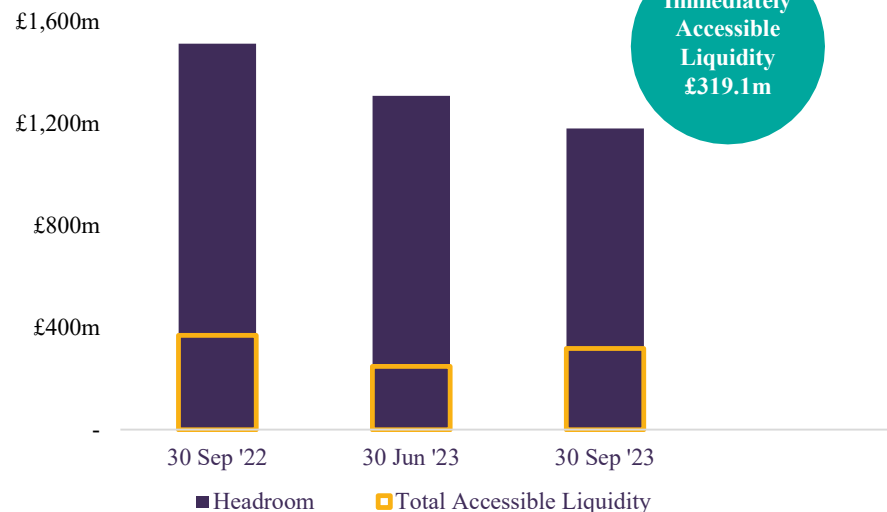
Q1'24: Over £950m raised or refinanced



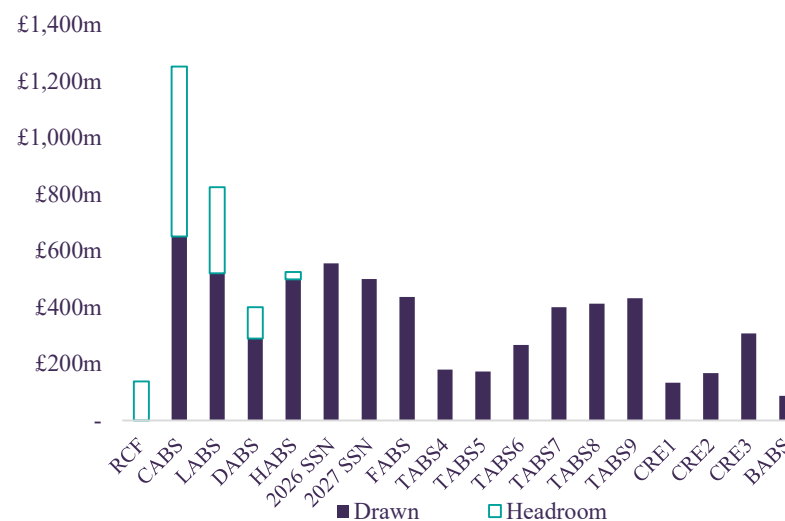
2.9 years average weighted maturity at 30-Sep⁽¹⁾



£1.2bn facility headroom at 30-Sep



Individual facility drawing and headroom at 30-Sep



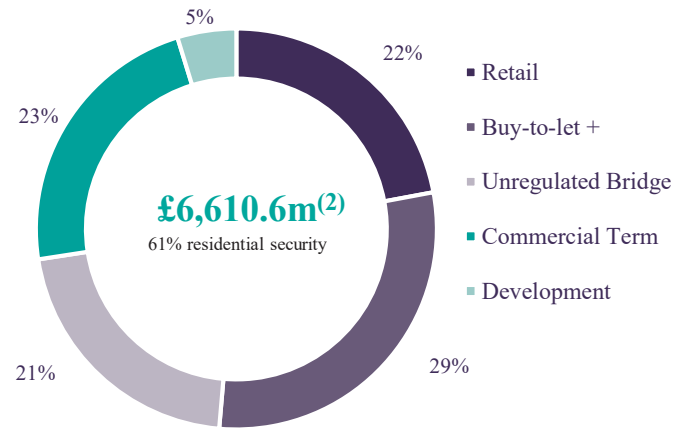
Significant protection for borrower group and bond investors

- Security package underpinned by:
 - £1.4bn secured loan portfolio
 - Retained subordinated loans and junior notes in public and private securitisations, totalling c£572m
 - Deferred purchase consideration receivable from public and private securitisations (£59m in Q1'24; £183m on LTM basis)
- Borrower group portfolio LTV of just 58.6% and gearing of 68.9% (implied borrower group “look-through” LTV of just 40.4%) and significant covenant headroom
- Fitch Ratings upgrade to ‘BB’ received in October 2023, citing sound financial performance and resilient business profile

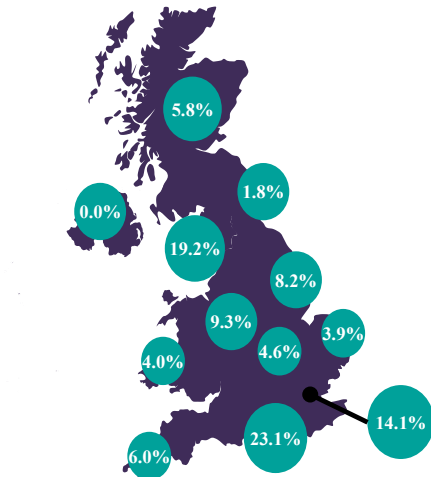
(1) Based on drawn balances and calendar years

Sustainable success built on solid foundations

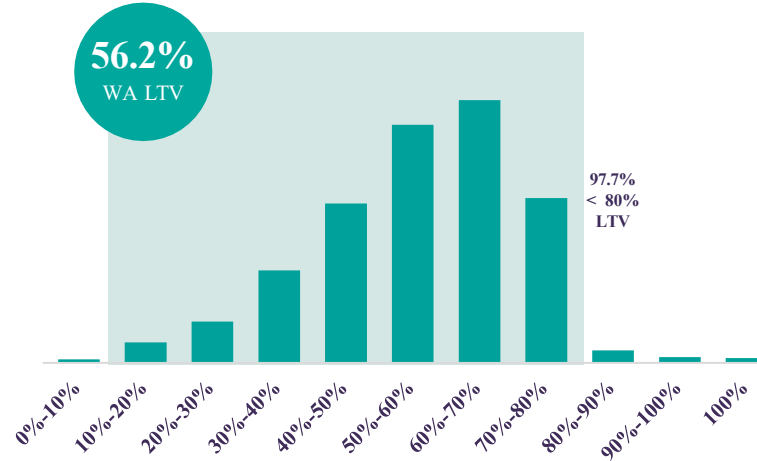
High quality loan book...



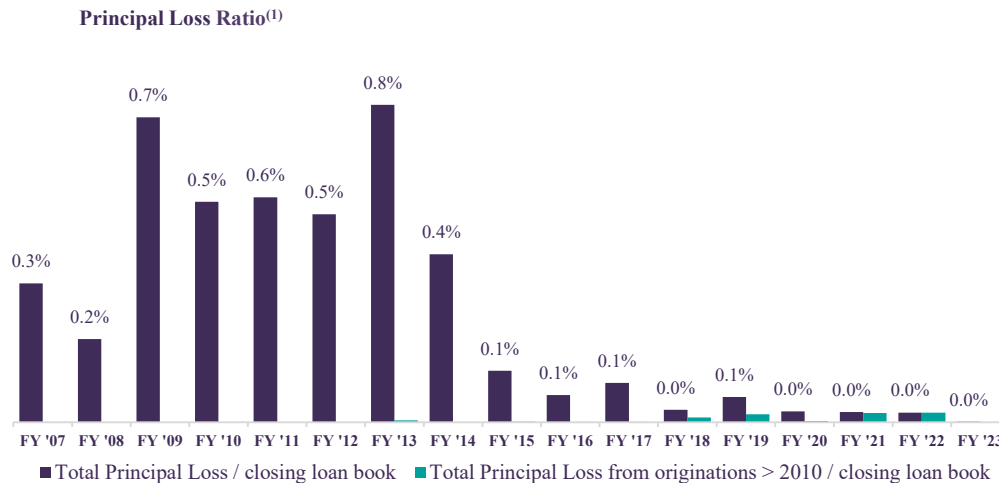
... diversified by product and geography...



...secured with low LTVs...



...and consistently low levels of realised losses



Low levels of negative equity exposure

- Negative equity exposure £45.1m (0.7% of total loans, by value)
 - Compared to £118.7m of IFRS9 impairment allowances
- Only £31.4m additional Group exposure to negative equity from 20% fall in property values

Low levels of realised losses

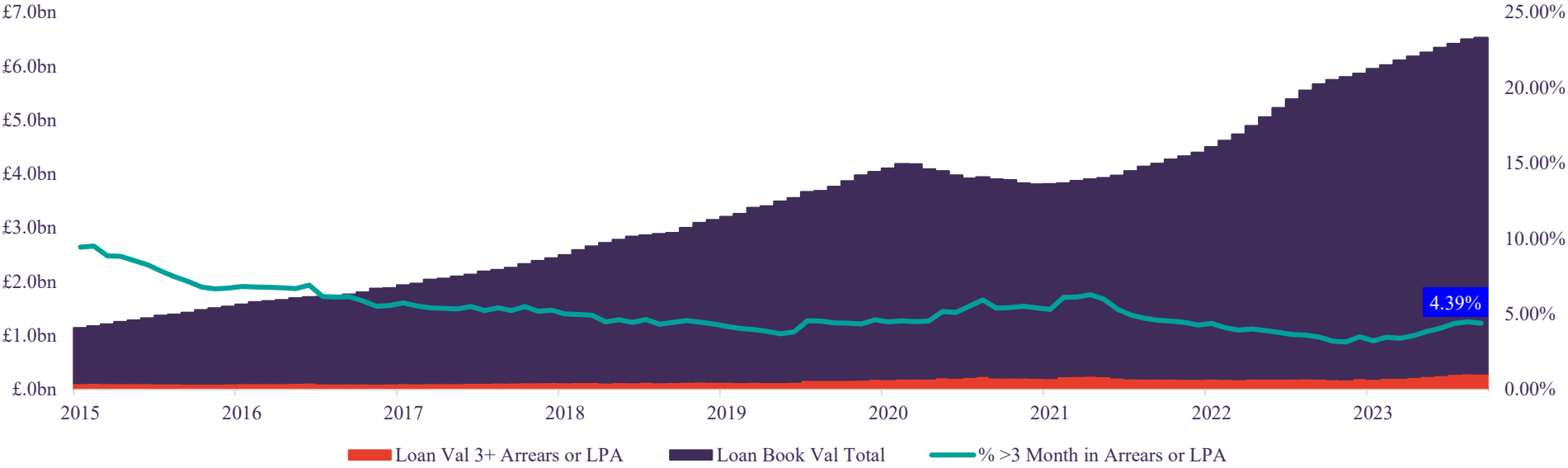
- Only 0.8% during financial crisis, reducing to negligible levels subsequently
- Loss ratios consistently below 0.03% since 2010

Downside scenario analysis - IFRS9

- 100% severe downside would increase impairment allowances by £92.9m compared to LTM Profit before tax of £168.2m

(1) Principal losses = total principal advances + 3rd party costs (i.e. foreclosure costs) less total receipts
 (2) Loan book analysis for core operating subsidiaries is presented after loss allowances

Focus on loan book performance

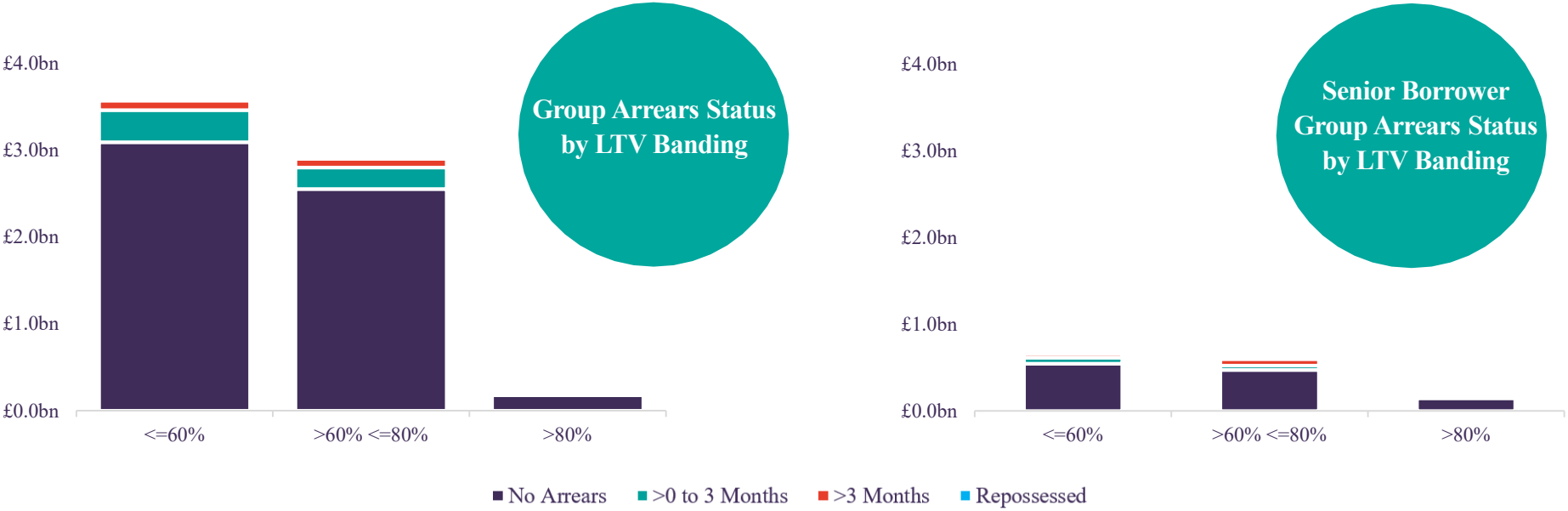


- Arrears, whilst increasing, remain below pre-pandemic levels and a small proportion of the loan book overall

- 74.9% of the loan book as at the end of Q1 now on variable/reversionary rate. Senior Borrower Group equivalent is 86.7%

- Significant majority of loan book has therefore already been managing any potential interest rate shock as rate rises have been passed on

- Vast majority of arrears and repossession cases have LTVs of less than 80%



Financial Review

Strong momentum in financial performance continues

Results for the quarter

The results for the quarter to 30 September 2023 are summarised:

	Q1'24	Q4'23	Q1'23
	£m	£m	£m
Net interest income	89.0	89.5	66.8
Net fair-value (loss)/gain on derivatives	(3.0)	0.5	1.4
Net fee and other income	1.3	(0.2)	0.6
Operating income	87.3	89.8	68.8
Administrative expenses	(27.6)	(23.3)	(19.2)
Operating profit	59.7	66.5	49.6
Impairment losses	(12.4)	(4.6)	(11.9)
Profit before tax	47.3	61.9	37.7
Underlying profit before tax	47.3	61.9	34.7

Notable accounting and timing items within Operating profit

	Q1'24	Q4'23	Q1'23
Effective interest rate catch up adjustment	-	5.9	-
Net fair-value (loss)/gain on derivatives	(3.0)	0.5	1.4
All colleague bonus accrual – FY23	(1.3)	3.2	-

Key profit-related performance indicators

Calculated using annualised quarterly totals:

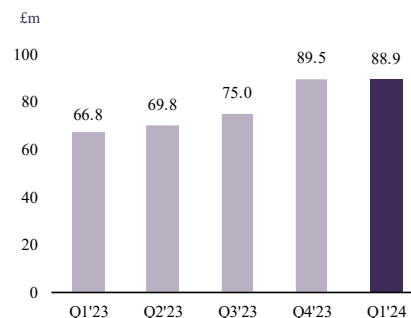
	Q1'24	Q4'23	Q1'23
Net interest margin (%) ^{1,3}	5.5	5.7	4.9
Underlying net interest margin (%) ^{2,3}	5.5	5.7	4.9
Cost-to-income ratio (%) ¹	31.6	25.9	28.0
Underlying Cost-to-income ratio (%) ²	31.6	25.9	32.3
Return on equity (%) ¹	13.0	18.3	12.0
Underlying return on equity (%) ²	13.0	18.3	11.1
Cost-to-asset ratio (%) ¹	1.58	1.38	1.32
Underlying cost to asset ratio (%) ²	1.58	1.38	1.56
Cost of risk (%) ¹	0.8	0.3	0.9

(1) As defined within the appended Glossary

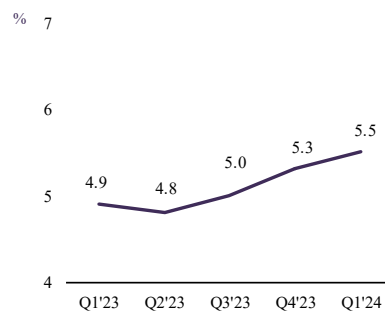
(2) Underlying indicators include exceptional items detailed in Appendix “Adjustments in respect of exceptional costs”

(3) Q4'23 NIM excludes effective interest rate catch-up adjustment in the period

The Group continued to enjoy strong net interest income owing to consistent pricing strategy applied to a growing loan book



Net interest margin³ continues to recover as pace of central bank rate rises eases and our pricing strategy remains consistent



Strong financial results continue positive momentum from year end

- Strong levels of profitability once again delivered in the quarter
- Net interest income and operating profit remain similarly strong
- NIM recovery from prior year persists as pricing strategy remains consistent (whilst prior quarter NIM benefitting from modest one-off release)
- IFRS 9 impairment charge and cost of risk reflect increased impairment coverage ratios maintained on loan book
- Mortgage book continues to perform well overall

Strong balance sheet with significant asset cover

Financial Position

The Group's closing financial position was as follows:

	Q1'24 £m	Q4'23 £m	Q1'23 £m
Loans and advances to customers	6,610.2	6,410.2	5,684.9
Cash	358.7	322.8	323.9
Fixed and other assets	105.6	124.1	109.5
Total assets	7,074.5	6,857.1	6,118.3
Borrowings	5,885.7	5,680.3	4,972.5
Other liabilities	89.4	92.5	84.3
Total liabilities	5,975.1	5,772.8	5,056.8
Total equity	1,099.4	1,084.3	1,061.5
Total equity and liabilities	7,074.5	6,857.1	6,118.3

Key credit metrics

Calculated using annualised quarterly income statement totals where applicable:

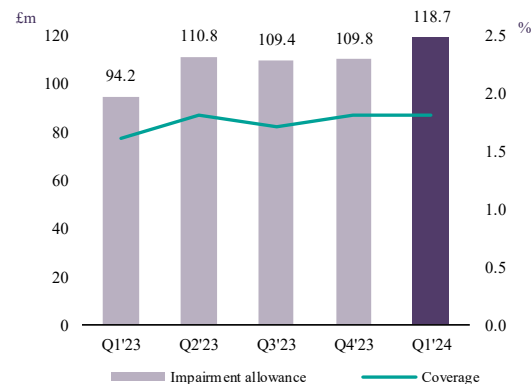
	Consolidated group			Senior borrower group		
	Q1'24	Q4'23	Q1'23	Q1'24	Q4'23	Q1'23
Gearing ^{1,3,4}	83.0%	82.9%	81.2%	68.9%	70.1%	65.2%
EBITDA (£m) ⁴	142.8	145.4	91.3	65.6	52.5	55.9
Underlying EBITDA (£m) ²	142.8	145.4	88.3	65.6	56.9	52.9
Net debt : underlying EBITDA ^{2,3}	9.6	9.1	13.1	3.6	4.3	4.7
Gross debt : Shareholder funds ^{1,3}	5.1	5.0	4.6	1.7	1.7	1.6
Interest cover ratio ⁴	1.5	1.8	1.8	3.9	3.3	3.3
Underlying interest cover ratio ²	1.5	1.8	1.7	3.9	3.6	3.2
Asset cover (%) ^{1,3,4}	46.6	45.8	42.1	39.8	34.5	36.2

- (1) Subordinated shareholder loans and notes treated as equity
- (2) Underlying indicators include exceptional items detailed in Appendix "Adjustments in respect of exceptional costs"
- (3) Excludes lease liability classified as borrowings
- (4) As defined within the appended Glossary

Controlled and consistent origination activity, anchored by prudent LTV positions, has been broadly consistent with recent quarters



ECL coverage (defined as total ECL provisions as a percentage of gross loans) has remained broadly consistent this quarter, in the context of a larger loan book, compared to the previous quarter



Balance sheet growth underpinned by conservative underwriting

- Net loan book grew to a record £6.6bn underpinned by controlled originations at prudent LTV levels
- Gearing levels remain consistent in the context of funding strong lending, with significant covenant headroom at the senior borrower group level
- 100% weighting to the severe IFRS 9 downside scenario would increase impairment allowances by £92.9m, relative to LTM profit before tax of £168.2m and shareholder funds of £1.1bn

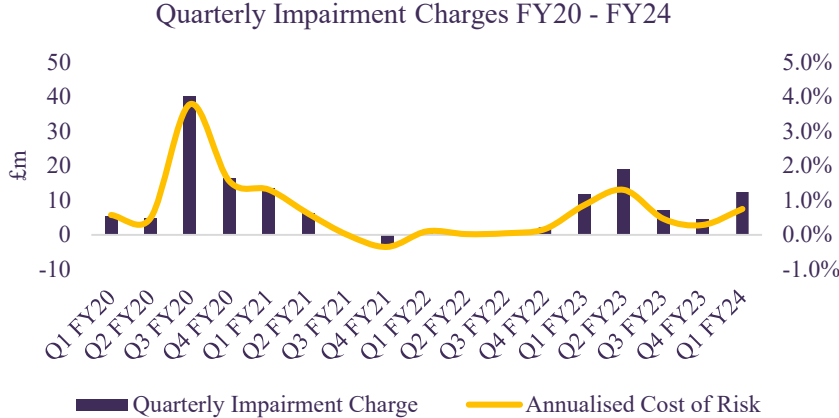
Marginal increase in coverage levels

	30 September 2023 (£m)			
	Stage 1	Stage 2	Stage 3 & POCI	Total
Gross loans and advances	5,153.1	1,054.1	521.7	6,728.9
Loss allowance	(18.3)	(29.3)	(71.1)	(118.7)
ECL coverage	5,134.8	1,024.8	450.6	6,610.2
ECL coverage	0.4%	2.8%	13.6%	1.8%

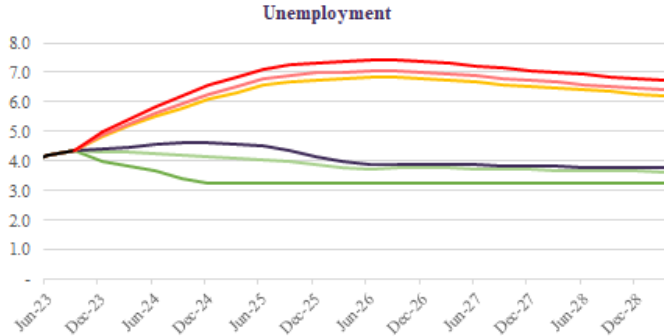
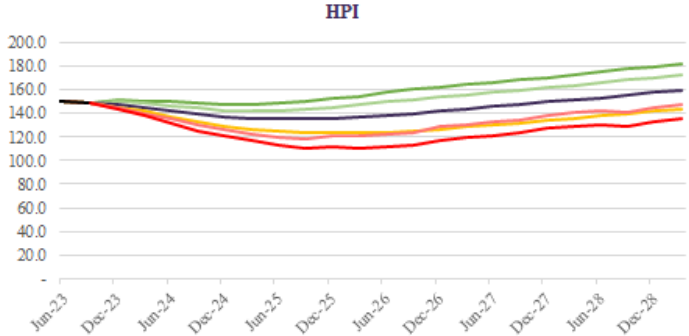
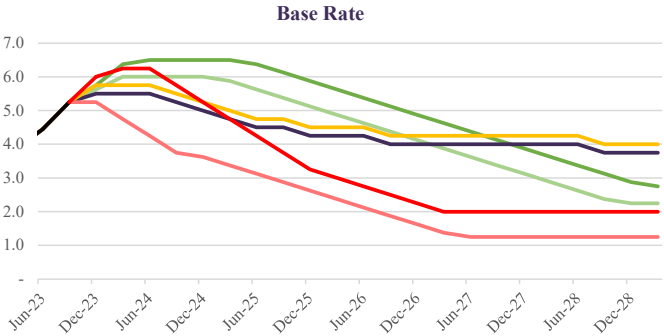
	30 June 2023 (£m)			
	Stage 1	Stage 2	Stage 3 & POCI	Total
Gross loans and advances	4,575.3	1,459.5	485.2	6,520.0
Loss allowance	(17.6)	(30.6)	(61.6)	(109.8)
ECL coverage	4,557.7	1,428.9	423.6	6,410.2
ECL coverage	0.4%	2.1%	12.7%	1.7%

Marginal increase in coverage levels

- Coverage levels increased from prior quarter in context of a growing loan book
- Main driver of charge attributable to arrears profile reflecting broader market trends



Latest key IFRS 9 economic scenario inputs



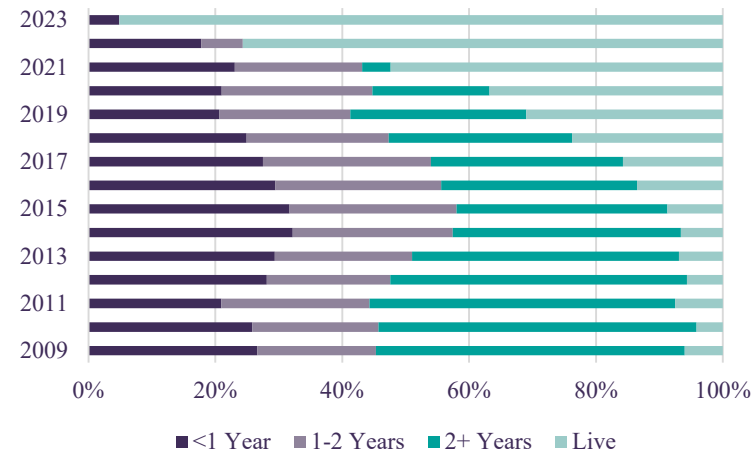
— Upside — Mild Upside — Base Case
— Stagnation — Downside — Severe Downside

High cash generation and cash flow

Summary Consolidated Statement of Cash Flows

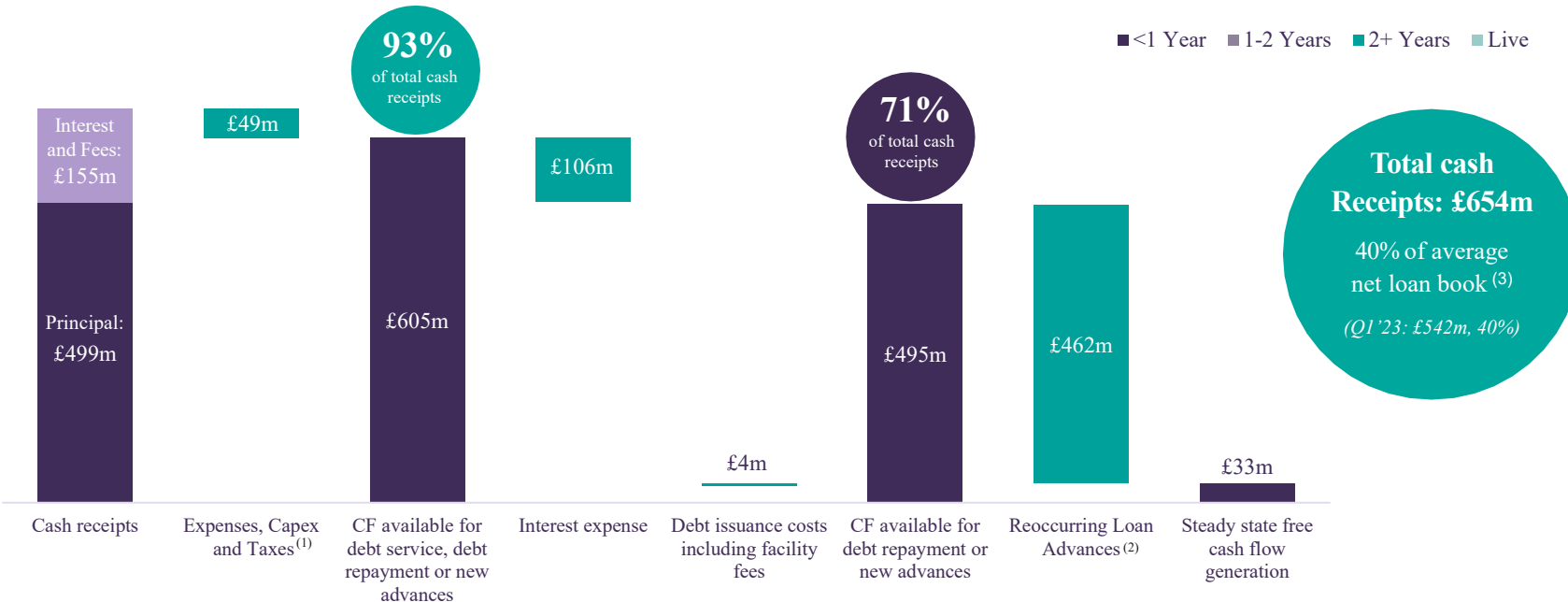
	Q1'24 £m	Q4'23 £m	Q1'23 £m
Net cash generated/(used in):			
Operating activities	(62.6)	(131.4)	(368.5)
Investing activities	(2.0)	(2.9)	(1.5)
Financing activities	100.5	132.6	429.4
Net increase/(decrease) in cash and cash equivalents	35.9	(1.7)	59.4
Cash and cash equivalents at the beginning of this period	322.8	324.5	264.5
Cash and cash equivalents at the end of this period	358.7	322.8	323.9

Redemption rates (by loan vintage)



Strong cash profile

- The Group manages liquidity to remain within defined risk appetites, informed by stress testing of different severities and redemption profiles, inclusive of applicable liquidity constraints such as facility headroom and financial covenants
- Unrestricted cash at Q1'24 was £98.1m (Q4'23: £84.3m, Q1'23: £70.4m)
- The cash flow profile of the business is supported by a series of successful financing transactions to increase and extend our funding facilities. This includes a further three refinancings that occurred during the quarter
- Strong levels of redemptions facilitate consistent ability to service debt obligations



(1) Expenses principally represents staff costs and overheads as well as new business cost

(2) Reoccurring Loan Advances are loan advances required to maintain the size of the gross loan book at the beginning of period. Calculated as loans originated in the last quarter less growth in loans & advances over the last quarter

(3) Based on quarterly values annualised

Delivering value for our stakeholders

Investing in our colleagues ...

National Inclusion Week September



Learnfest Week October



DEI¹ Workshops November / December



... and supporting our communities



Community Trust



Donated £125,000 to Stockport County Community Trust to help launch a pioneering Schools Programme, providing free educational programmes for all Stockport schools and targeting students most at need



Donated £30k to Cash for Kids Mission Christmas appeal. Together have also committed to match fund colleague gifts, providing presents for underprivileged children in Manchester



Donated £50,000 to St Ann's Hospice to fund a Family Overnight Room at their new hospice, set to open in 2025

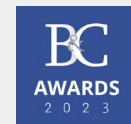


Supporting this year's Wrap up Manchester Appeal - 133 coats collected for homeless shelters, elderly organisations, women's refuges and children's centres for vulnerable people across Manchester

Recent awards



UK Employer of the Year
250+ people: Silver



Specialist BTL Lender



Bronze
Best Printed report – Unlisted

Summary & Outlook

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5* customer reviews ⁽²⁾
(Q1 '23: 75%)

⁽¹⁾ Adjusted in accordance with Appendix: Adjustments in respect of exceptional costs

⁽²⁾ Based on 175 reviews collated by Feefo, Trustpilot and Google Reviews during Q1 '24

Continued strong momentum in face of macro-economic headwinds

- Loan book up 16.3% on Q1 '23 at low LTVs
- Originations remain strong and consistent with Q4 '23
- Underlying quarterly PBT up 36.2% YoY to £47.3m
- Q1 '24 annualised underlying ROE 13.0%
- Group gearing remains conservative at 83.0%

Well placed for future growth

- Further strengthened and diversified funding
- Significant facility headroom and immediately available liquidity
- Upgraded to BB by Fitch in October 2023
- Received multiple awards recognising our continued stakeholder investment

Outlook

- UK economic outlook remains challenging with interest rates expected to remain higher into 2024
- Against this backdrop many more customers may look to specialist lenders to help them realise opportunities
- Together remains well placed to help increasing numbers of underserved customers and support the UK economy

Q&A

Appendix

Adjustments in respect of exceptional costs

Metric	Q1 '24	Q4 '23	Q1 '23
EBITDA	142.8	145.4	91.3
Strategic Review Costs	-	-	(3.0)
Underlying EBITDA	142.8	145.4	88.3
PBT	47.3	61.9	37.7
Strategic Review Costs	-	-	(3.0)
Underlying PBT	47.3	61.9	34.7
Net Interest Income	88.9	89.5	66.8
Underlying Net Interest Income	88.9	89.5	66.8
Operating Income	87.2	89.8	68.8
Underlying Operating Income	87.2	89.8	68.8
Administrative Expenses	27.6	23.3	19.3
Strategic Review Costs	-	-	3.0
Underlying Administrative Expenses	27.6	23.3	22.3

Funding Structure as at 30th Sep 2023

Bracken Midco1 Plc
Senior PIK Toggle Notes 2027 (6yr NC2)
£380m
S&P: BB-; Fitch: B+

Together Financial Services Limited

Together Commercial Finance
 (unregulated)
 BTL+, Commercial term, Bridging Loans, Developments

Together Personal Finance
 (FCA regulated)
 1st & 2nd Lien Mortgages, Regulated Bridging Loans, Consumer BTL

Bonds and Bank Facilities

SSN 2026
 6yr NC2
£555m
 S&P BB; Fitch: BB

SSN 2027
 6yr NC2
£500m
 S&P BB; Fitch: BB

RCF 2026
£138.3m Commitment

Public RMBS

TABS4
£155.8m rated notes⁽¹⁾⁽²⁾ – 63.7% rated AAA

TABS5
£157.4m rated notes⁽¹⁾⁽²⁾ – 87.9% rated AAA

TABS6
£254.6m rated notes⁽¹⁾⁽²⁾ – 68.4% rated AAA

TABS7
£395.8m rated notes⁽¹⁾⁽²⁾ – 87.4% rated AAA

TABS8
£408.7m rated notes⁽¹⁾⁽²⁾ – 86.7% rated AAA

TABS9
£427.7m rated notes⁽¹⁾⁽²⁾ – 90.1% rated AAA

CRE1
£123.3m rated notes⁽¹⁾⁽²⁾ – 72.0% rated AAA

CRE2
£154.5m rated notes⁽¹⁾⁽²⁾ – 72.2% rated AAA

CRE3
£289.6m rated notes⁽¹⁾⁽²⁾ – 86.9% rated AAA

Figures as at 30 Sep '23 reflecting latest amortisation of facilities

Private Securitisations

CABS 2027
£1,251 Commitment
 Moody's: Aa2(sf); DBRS:
 AA(sf)(1)

LABS 2026
£825m Commitment

DABS 2 2025
£400m Commitment

HABS 2025
£525m Commitment

BABS 2028
£90.0m Commitment⁽²⁾

FABS 2026
£467m Commitment

Total shareholder funding £1,133.7m⁽³⁾

(1) Rating in respect to the senior notes only

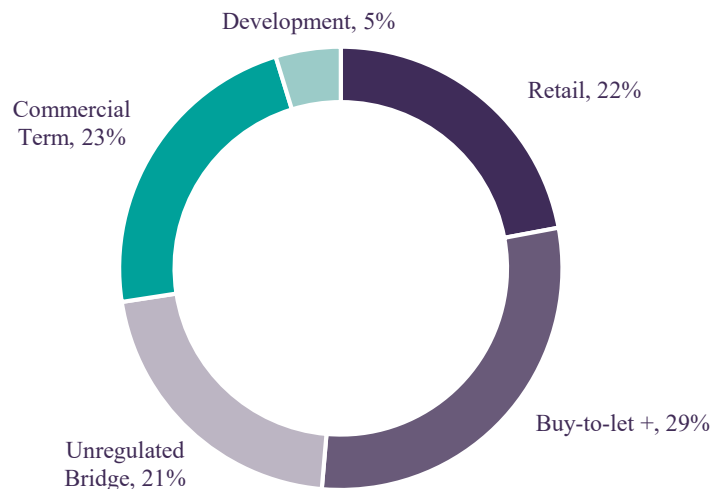
(2) As at 30 Sep 2023, net of cash receipts received in the month to be applied to reduce notes. Brooks ABS reflects the current senior note position. Brooks ABS is an amortising (non revolving) facility

(3) Includes shareholder debt

Diversified Loan Book – Consolidated Group

Loan portfolio breakdown by loan purpose

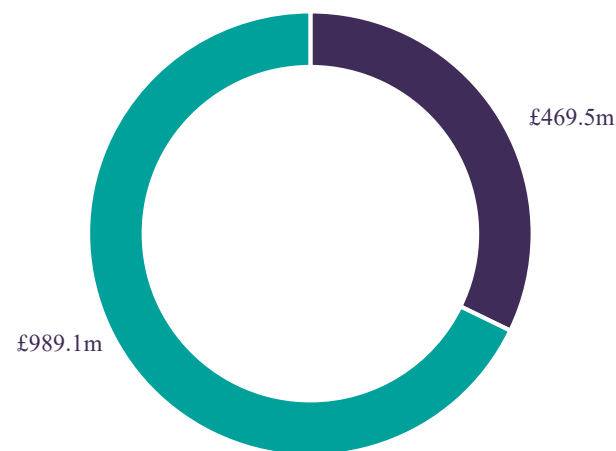
Total ⁽¹⁾ £6,610.6m



61% secured on residential security

	Average Loan Size £k	WA Nominal Rate	WA Indexed LTV
Total Loan Book			
Retail	83.3	7.8%	50.3%
Commercial	224.0	10.8%	57.9%
Total	163.2	10.1%	56.2%

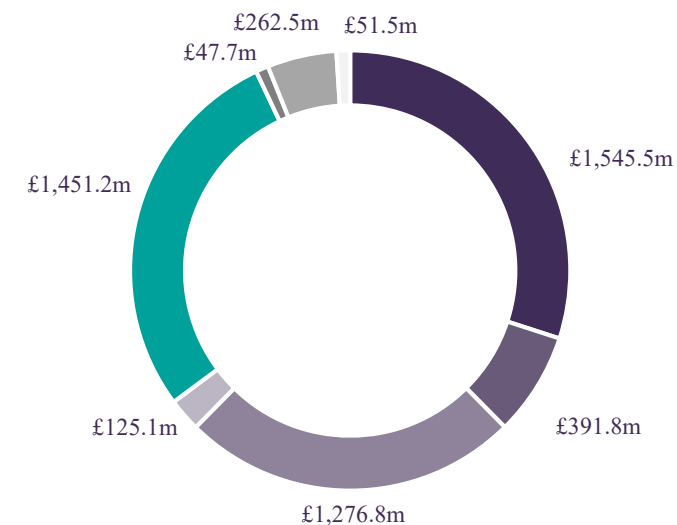
Retail loan book breakdown



100% secured on residential security

	Average Loan Size £k	WA Nominal Rate	WA Indexed LTV
Total Loan Book			
■ 1 st Charge	114.5	7.2%	48.9%
■ 2 nd Charge	53.0	9.3%	53.1% ⁽²⁾

Commercial loan book breakdown



50% secured on residential security

	Average Loan Size £k	WA Nominal Rate	WA Indexed LTV
Total Loan Book			
■ Buy-to-let 1 st Chg.	188.2	9.3%	61.6%
■ Buy-to-let 2 nd Chg.	85.3	11.3%	55.4% ⁽³⁾
■ Unreg. Bridge 1 st Chg.	356.7	11.9%	58.1%
■ Unreg. Bridge 2 nd Chg.	198.0	14.4%	60.2% ⁽⁴⁾
■ Comm. Term 1 st Chg.	261.9	11.0%	53.0%
■ Comm. Term 2 nd Chg.	190.8	11.3%	50.5% ⁽⁵⁾
■ Development 1 st Chg.	1,785.7	10.1%	66.9%
■ Development 2 nd Chg.	1,010.5	11.4%	52.3% ⁽⁶⁾⁽⁷⁾

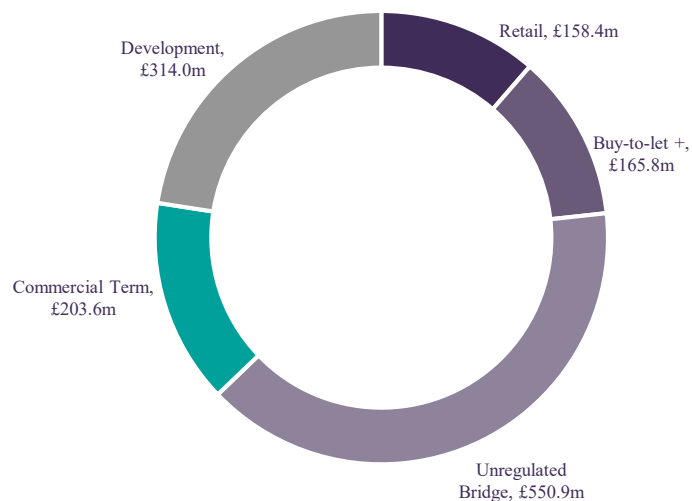
(1) Loan book analysis for core operating subsidiaries is presented after allowances for impairments.
 (2) The 1st charge attachment point for the 2nd charge retail loan book is 37.2%
 (3) The 1st charge attachment point for the 2nd charge buy-to-let+ loan book is 35.2%
 (4) The 1st charge attachment point for the 2nd charge unregulated bridge loan book is 29.4%

(5) The 1st charge attachment point for the 2nd charge commercial term loan book is 23.1%
 (6) The 1st charge attachment point for the 2nd charge development loan book is 12.0%
 (7) LTV of development loans based on origination advance plus further advances divided by valuation at origination plus further advances

Diversified Loan Book – Senior Borrower Group

Loan portfolio breakdown by loan purpose

Total ⁽¹⁾ £1,392.6m



37% secured on residential security

	Average Loan Size £k	WA Nominal Rate	WA Indexed LTV
Total Loan Book			
Retail	73.7	8.7%	51.4%
Commercial	450.1	10.9%	59.5%
Total	284.8	10.6%	58.6%

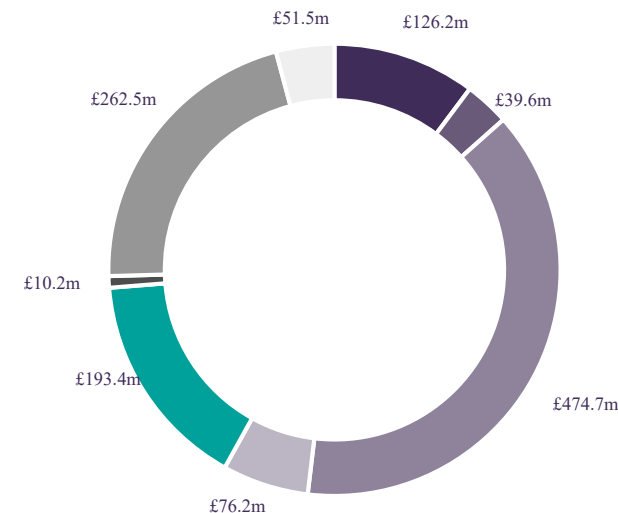
Retail loan book breakdown



100% secured on residential security

	Average Loan Size £k	WA Nominal Rate	WA Indexed LTV
Total Loan Book			
■ 1st Charge	123.1	9.9%	47.3%
■ 2nd Charge	54.2	7.6%	55.2% ⁽²⁾

Commercial loan book breakdown



28% secured on residential security

	Average Loan Size £k	WA Nominal Rate	WA Indexed LTV
Total Loan Book			
■ Buy-to-let 1 st Chg.	226.9	9.6%	60.8%
■ Buy-to-let 2 nd Chg.	72.0	10.7%	53.2% ⁽³⁾
■ Unreg. Bridge 1 st Chg.	546.2	11.7%	58.6%
■ Unreg. Bridge 2 nd Chg.	313.5	12.5%	50.1% ⁽⁴⁾
■ Comm. Term 1 st Chg.	646.9	9.9%	58.1%
■ Comm. Term 2 nd Chg.	364.1	10.6%	54.6% ⁽⁵⁾
■ Development 1 st Chg.	1,785.7	10.1%	66.9%
■ Development 2 nd Chg.	1,029.4	11.4%	52.3% ^{(6) (7)}

(1) Loan book analysis for core operating subsidiaries is presented after allowances for impairments.
 (2) The 1st charge attachment point for the 2nd charge retail loan book is 39.1%
 (3) The 1st charge attachment point for the 2nd charge buy-to-let+ loan book is 33.3%
 (4) The 1st charge attachment point for the 2nd charge unregulated bridge loan book is 28.6%

(5) The 1st charge attachment point for the 2nd charge commercial term loan book is 21.7%
 (6) The 1st charge attachment point for the 2nd charge development loan book is 11.9%
 (7) LTV of development loans based on origination advance plus further advances divided by valuation at origination plus further advances

Glossary

Term	Definitions
Accessible liquidity	Includes Borrower Group unrestricted cash, undrawn available commitments under the RCF and cash available from securitisations through sale of existing eligible assets and takes into account the gearing constraints under our SSN indentures and RCF.
Asset cover ratio	Calculated as net debt, divided by the value of net loans and advances to customers, multiplied by the weighted average indexed LTV of net loans and advances to customers.
Cost of risk	Impairment charge expressed as a percentage of the average of the opening and closing gross loans and advances to customers.
Cost to asset ratio	Administrative expenses expressed as a percentage of the average of the opening and closing total assets.
Cost to income ratio	Administrative expenses including depreciation and amortisation divided by operating income.
EBITDA	Profit before taxation adding back interest payable and similar charges and depreciation and amortisation.
Facility headroom	Represents undrawn amounts on existing facilities including private securitisations and undrawn RCF through sale of existing and origination of new eligible assets.
Gearing	Net debt expressed as a percentage of loans and advances to customers.
Gross debt	Gross debt consists of certain borrowings facilities excluding any premiums.
Interest cover ratio	Represents EBITDA divided by interest payable expense.
Net debt	Net debt consists of certain borrowings facilities excluding any premiums, less cash and cash equivalents.
Net interest margin	Net interest income as a percentage of the average of the opening and closing net loans and advances to customers.
Reoccurring loan advances	Reoccurring loan advances are loan advances required to maintain the size of the gross loan book at the beginning of period, calculated as loans originated in the last 12 months less growth in loans & advances over the last 12 months.
Return on equity	Calculated as the return to shareholder funds expressed as a percentage of the average of the opening and closing shareholder funds.
Shareholder funds	This is equity plus subordinated shareholder loans.

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