



It's a big world out there.

100 BEST COMPANIES TO WORK FOR

# Quarterly Results

Q2 2023-24



Let's get you signed in.

Realising *ambitions*  
**together.**

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- Building a long-term sustainable future
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## Speakers



**Gary Beckett**  
Group Managing Director  
and Chief Treasury Officer



**Ryan Etchells**  
Chief Commercial  
Officer



**Chris Adams**  
Group Finance Director

# Highlights

# Another strong and sustainable performance



**£699m**

Originations  
(Q2 '23: £637m)

**£6.8bn**

Loan Book  
(Q2 '23: £5.9bn)

**55.7%**

Loan Book LTV  
(Q2 '23: 53.4%)

**£147.1m**

Underlying EBITDA <sup>(1)</sup>  
(Q2 '23: £91.0m)

**£47.7m**

Underlying PBT <sup>(1)</sup>  
(Q2 '23: £25.8m)

**£704m**

Cash receipts  
(Q2 '23: £560m)

**£1.4bn**

Facility headroom  
(Q2 '23: £1.3bn)

**£1.1bn**

Shareholder funds  
(Q2 '23: £1.0bn)

**“BB”**

TFSL Fitch ratings  
upgrade in Oct 2023  
(previously BB-)



## Successfully transitioned to higher rate environment

- Controlled growth in originations at attractive margins
- Loan book up to £6.8bn with prudent LTVs and conservative gearing
- Group remains highly profitable and cash generative

## Continuing to shape our business for the future

- Further progressed our strategic change and sustainability agendas
- Maintained funding momentum to support growth plans
- Upgraded to ‘BB’ by Fitch in Oct '23
- Continue to invest in our Leadership team

## Well positioned to help more customers realise their ambitions

- Broad product offering and ability to underwrite more complex transactions leaves us well placed to support increasing numbers of customers
- Launch of our “Opening Doors since 1974” brand marketing campaign

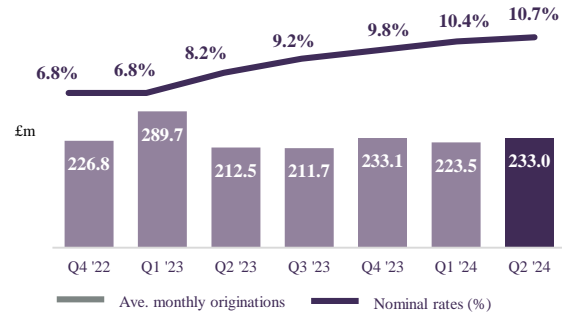
“ Together achieved another strong set of results, reflecting the sustainability of our business model and the commitment and dedication of our team.”

*Mike McTighe*  
Chairman

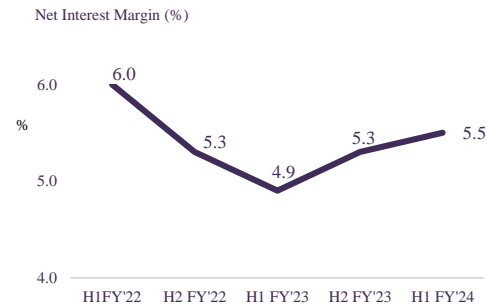
<sup>(1)</sup> Adjusted in accordance with Appendix: Adjustments in respect of exceptional costs

# Our focus during the period

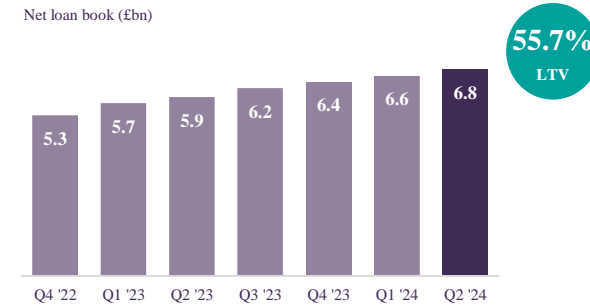
## Continued controlled increase in lending ...



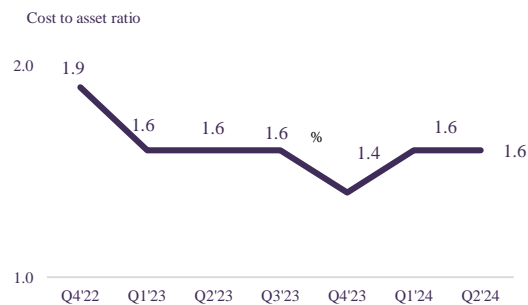
## ... to maintain attractive margin ...



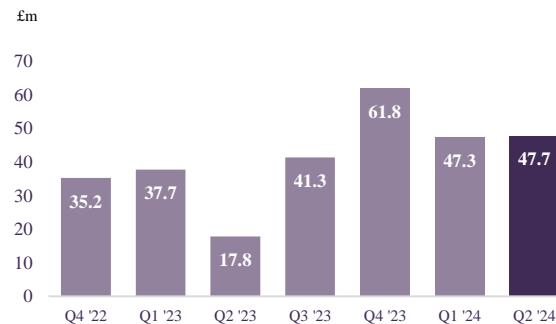
## ... and grow the loan book at prudent LTVs ...



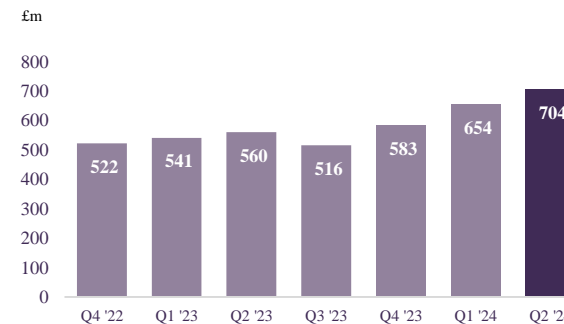
## ... while managing costs ...



## ... delivering strong profitability ...



## ... and high cash generation



## Awards and recognitions



Bridging Lender of the Year  
Secured Loan Lender of the Year



5\* Lender



Tanya Elmaz  
Marc Goldberg



Funder of the Year



Best Printed report –  
Unlisted

**Building a long-term  
sustainable future**

# A purpose driven and sustainable business model

With a 50 year track record spanning multiple economic cycles, Together's sustainable business model is driven by our purpose and underpinned by our unique family-like culture and entrepreneurial spirit, deep property expertise, long-term relationships and diversified funding structure

## Our purpose

Realising people's ambitions by making finance work

## We deploy our unique strengths and resources

### People and culture

a purpose-driven culture with real people making real decisions to help our customers solve problems and realise opportunities

### Established partnerships

with customers, brokers, mortgage networks and clubs and intermediaries

### Property lending expertise

for providing common sense solutions to help customers realise their ambitions

### Full service model

with quick and efficient in-house originations, servicing and collections

### Strong flexible funding

combining listed bonds, private and public securitisations, revolving credit facility and shareholder funds

### Successful multi-cycle track record

spanning nearly 50 years

## Our vision

To be the most valued lending company in the UK

## ... to make finance work

### Residential mortgages

1st and 2nd charge mortgages for owner occupiers

### Buy-to-let mortgages

for customers ranging from single property accidental landlords to professional portfolio landlords

### Bridging loans

regulated and unregulated loans for residential and commercial property acquisitions

### Commercial term loans

1st and 2nd charge loans secured on a variety of property types to support business growth

### Development finance

tailored finance for residential new build and conversions to commercial constructions

## ... for all of our stakeholders



### Our customers and partners



Individuals and families



Later life customers



Entrepreneurs



SMEs and businesses



Landlords



Developers



### Our colleagues



### Our regulators



### Our communities and our planet



### Our shareholder and our investors



# Strategy focused on shaping our business for a sustainable future



## Delivering the right experience for our customers and partners

We are committed to making finance work to help our customers realise their ambitions by offering common sense solutions with speed and certainty

### Objectives

- Achieve customer experience ratings we can be proud of
- Achieve a great net promoter score
- Be externally accredited for our customer service

### Related KPI

Customer Experience Rating:



## Empowering our colleagues to grow and deliver value to our stakeholders

We value diversity of thinking, ideas and backgrounds and are committed to providing an inspiring purpose and investing in our colleagues so they can realise their potential

### Objectives

- Be recognised externally as a great place for our employees to work
- Achieve external accreditation that we do the best in supporting and developing our colleagues
- Developing and supporting our graduate and apprentices programs

### Related KPI

Silver Investors in People Accreditation



UK Employer of the Year: 250+ people



## Maintaining proactive relationships with our regulators

We have a culture that treats customers fairly and seeks to achieve good outcomes. We want to be an exemplar in the market and foster a proactive relationship with our regulators

### Objectives

- Maintain a high level of personal conduct
- Treat customers fairly and be recognised externally for:
  - Our treatment of vulnerable customers
  - Our clear customer communications

We continually focuses on delivering and evidencing good outcomes for our customers



## Creating long-term sustainable value for our shareholder and investors

We are recognised for creating sustainable value and pride ourselves on building long-term relationships, offering appropriate returns and being open and transparent

### Objectives

- Continue to grow a high-quality profitable and sustainable secured loan book within agreed risk appetites
- Invest in our future by increasing our agility, efficiency and scalability using “One Together”
- Build long-term trusted relationships with Investors
- Build a strong experienced leadership team
- Improve our corporate credit strength

### Related KPI

Fitch Ratings upgrade in the quarter



## Delivering on our Sustainability strategy

We are passionate about protecting the planet, supporting our communities and enabling our customers to live more energy efficiently to help protect the future for generations to come

### Objectives

- Improve the environments we live and work in
- Actively support a wide range of local, regional and national charities
- Develop next generation by promoting diversity, inspiring creativity and encouraging young entrepreneurs

### Related KPI

Charitable donations made in the year:



# Progressing our Sustainability agenda

## H1 '24 achievements

**c. 780**

affordable properties now financed vs 1,000 target as at 31 Dec '23

**c. 4,000**

affordable housing tenants supported at 31 Dec '23

**88%**

of company fleet electric or hybrid at 31 Dec '23

**1,927**

colleague volunteering hours in H1 '24

**£291k**

deployed in our communities in H1 '24

## Some of the good causes we supported in H1 '24



**Community Trust**



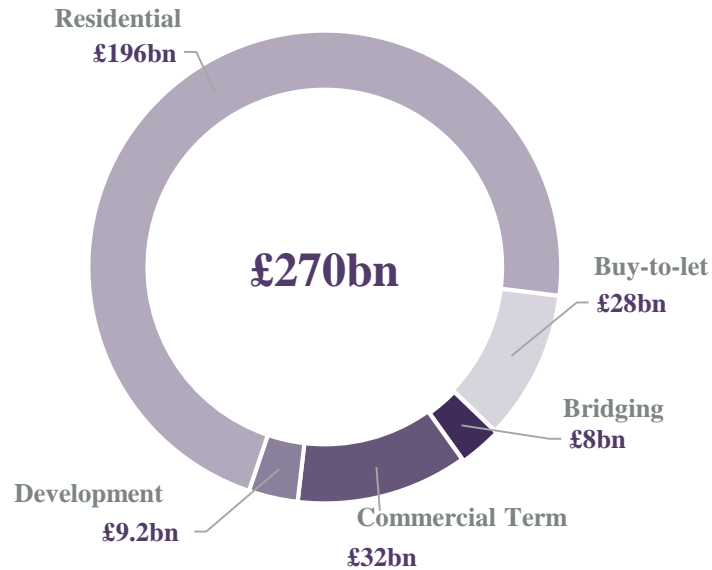
**Seashell**



# Markets & Products

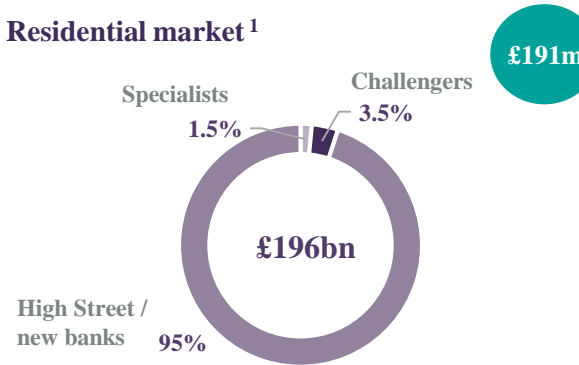
# Market review

We have developed our product range through multiple economic cycles and have a deep knowledge of our markets. This market knowledge and history of developing products and propositions to meet diverse customer needs enables us to deliver on our purpose of realising people's ambitions by making finance work.



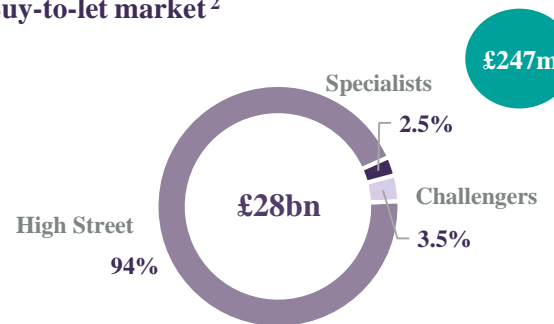
## Market segment review

### Residential market <sup>1</sup>



- Residential 1st charge and 2nd charge market subdued as elevated interest rates and household costs suppressed purchase activity, although borrowers using 2nd charge loans as an alternative to remortgaging low rate mortgages in a rising rate environment
- 1<sup>st</sup> charge market commoditised, segmented and dominated by high street lenders; 2<sup>nd</sup> charge is wholly dominated by specialist and challenger bank lenders
- Specialists benefit from flexibility on income / property types and customer service
- Together's ability to underwrite on merit as opposed to automated models allows for greater depth and breadth of income and affordability criteria and surety of funding are key differentiators

### Buy-to-let market <sup>2</sup>

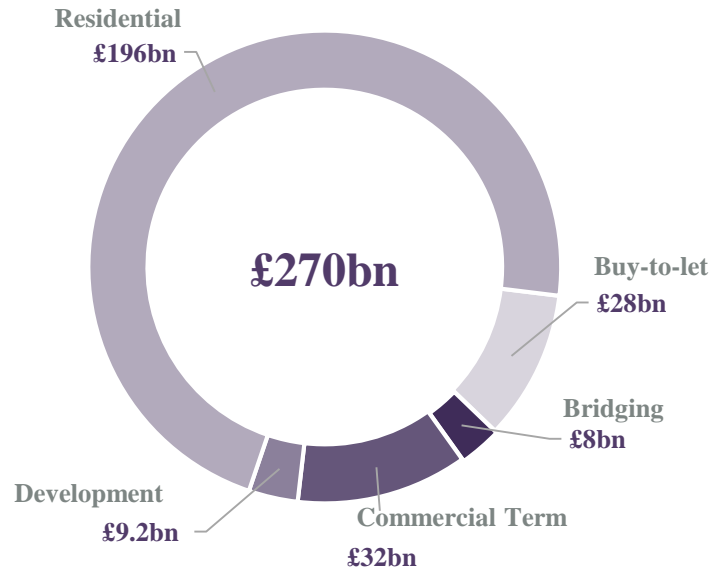


- BTL market forecast to have contracted from £55bn in 2022 to £28bn in 2023, as affordability pressures impacted some borrowers' ability to refinance or transact
- Market remains commoditised, segmented by price and dominated by high street lenders
- Together has dominant position in specialist sector
  - Ability to process complex transactions quickly a key differentiator
  - Prudent approach to LTV mitigates risk

Together originations FY24 H1

1. UK Finance; Mortgage Market Forecasts 2023-2025 - Segments are management estimates using rolling 4Q average - % of business at fixed rates above bank rate – Mortgage Lenders & Administrators Statistics 20223 Q3, Table 1.22 Residential loans to individuals [Regulated], and Residential loans to individuals [Non-regulated]  
 2. Based on Mintel Bridging Loans 2023, and FCA supplied lending data

# Market review cont.



## Market segment review

### Bridging market<sup>3</sup>



£624m

- Opaque market of c£8.0bn returned to pre-pandemic norms
- c. 70% of market non-interest serviced
- Market expected to grow at 5-10% pa for next 5 years (Mintel)
- Bridging is a very strong product for Together, with our dominant position in unregulated segments focused on speed, flexibility and certainty of funding to help customers realise opportunities

### Commercial Term Market<sup>4</sup>



£209m

- Market contracted to £32bn in 2023 although transaction volume did not fall in line with lending. Investment in 2024 expected to recover as capital values and yields stabilise
- Opaque market driven by relationships and flexibility which offer opportunities for specialists as high street lenders and some challengers retrench from market
- Together focus on smaller-scale CRE, with prudent LTVs and affordability, leveraging our ability to underwrite on merit that allows for greater depth and breadth of criteria to support SME and independent traders

### Development market<sup>4</sup>



£99m

- High street lenders retrenching from market, creating opportunities for specialist lenders to support SME developers
- Cross party recognition that 300k new houses per year is required across next 5 years
- Specialists tend to focus on smaller projects (c. 6-12 dwellings)
- Together's multi-cycle experience and flexibility are key differentiators

Together originations FY24 H1

3. Mintel Commercial Mortgages – May 2023

4. Management estimate (Bayes 2022 Commercial Real Estate lending report YE 2022, Mintel Commercial Mortgages – May 2023, and Savills Mortgage market in minutes, Hampton Lambert Smith UKIT report, Colliers UK Property snapshot)

# ‘Opportunities & Outlook: The future of commercial property’

Report published by Together (January 2024) into commercial property from 2023 to 2028 <sup>(1)(2)</sup>

**32%**

the predicted rise in total secured commercial lending - from an estimated £90bn in 2023 to £118bn in 2028



**69%**

Just over two thirds of respondents anticipate the amount they **will** borrow to support their investment strategy will rise in the next 12 months



**59%**



A majority of landlords plan to increase rent across their portfolios in the coming year



**22%**

More than one in five respondents are not confident about being able to access additional finance if they wanted/needed to



**72%**

Almost three quarters of property developers with a portfolio of properties surveyed feel optimistic about the outlook for their business for the next 12 months



**31%**

around a third of professional landlords, property investors and developers are expecting to buy more properties in the next 12 months

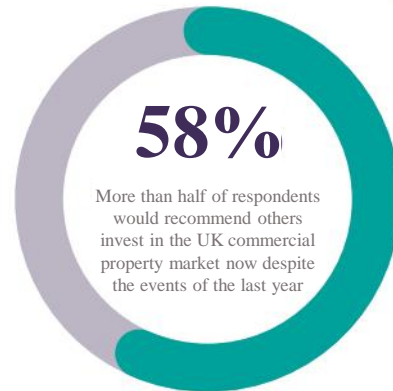


the average planned rental rise over the next 12 months among professional landlords



**25%**

A quarter of respondents plan to refinance some of their properties to support their business objectives



**58%**

More than half of respondents would recommend others invest in the UK commercial property market now despite the events of the last year

**52%**

Over half of commercial landlords, investors and developers feel specialist lenders are best equipped to deal with their lending needs



## Forecast commercial sector growth <sup>(1)</sup>

**+ 50%**

**Buy-to-Let lending**  
by 2028 <sup>(3)</sup>

**+ 19%**

**Bridging finance**  
by 2028

**+ 22%**

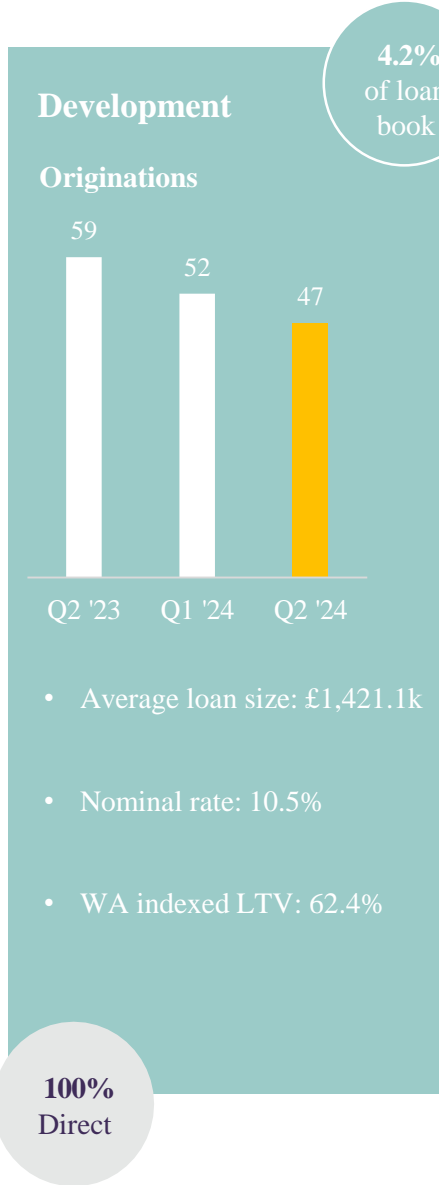
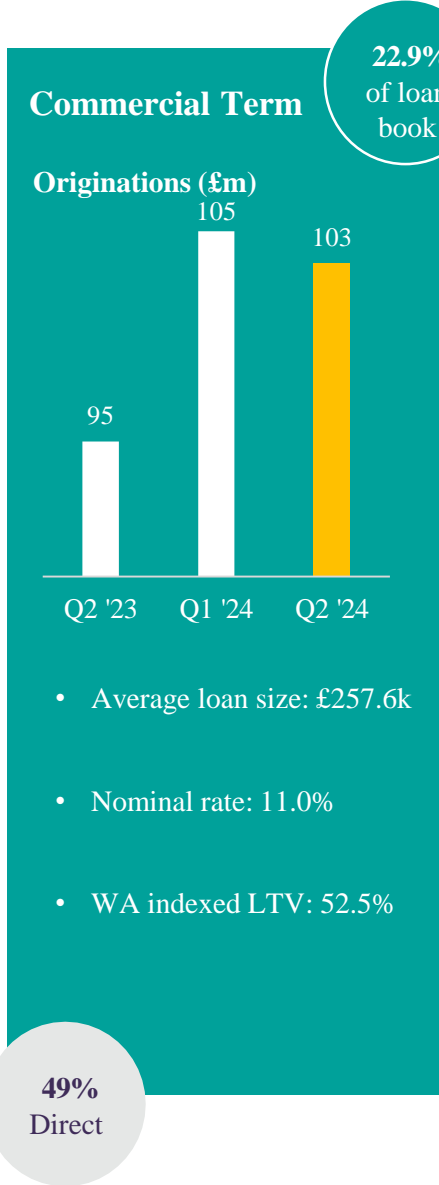
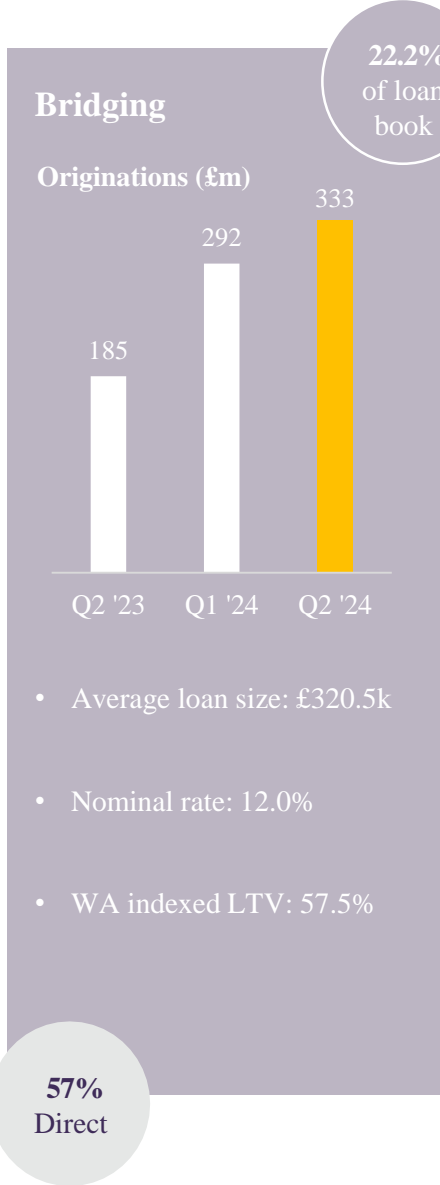
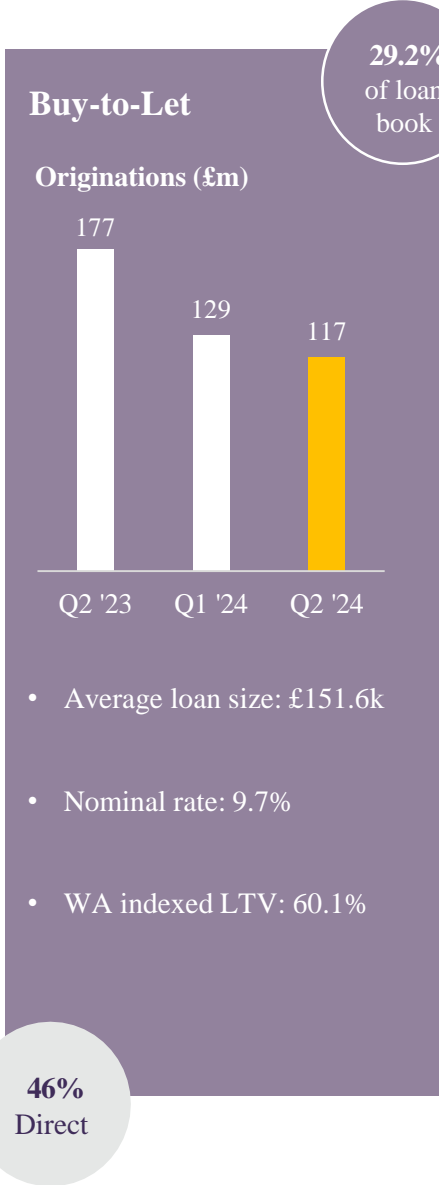
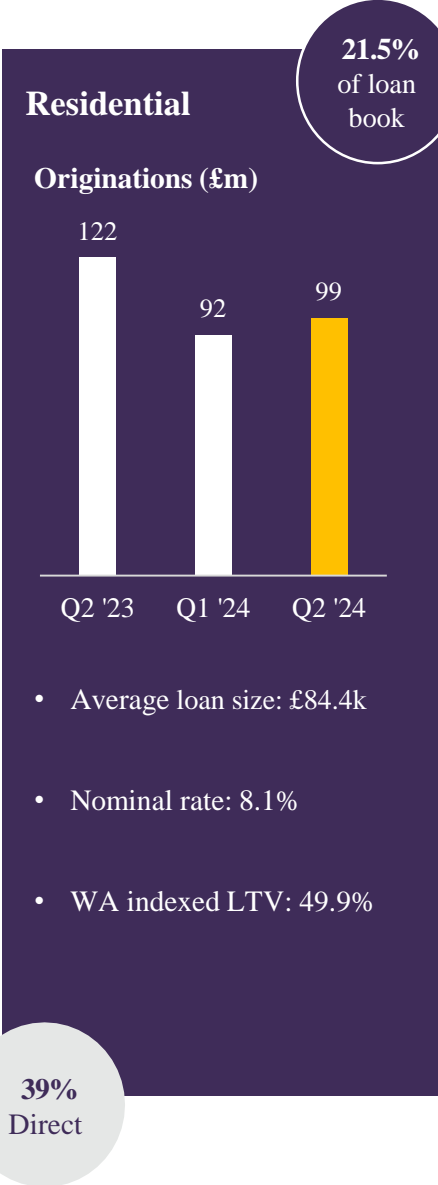
**Commercial property lending**  
by 2028

**+ 28%**

**Development finance**  
by 2028

1. Economic analysis by Rob Thomas, Economist and Principal Researcher at the Intermediary Mortgage Lenders Association (IMLA)  
 2. Research conducted by Censurwide, among a sample of 500 UK respondents (aged 18+) who have taken out a commercial mortgage product in the past, with at least 4 properties in their portfolio - data collected in October 2023.  
 3. This partly reflects a very weak number in 2023, as affordability pressures impact some borrowers' ability to refinance or transact.

# Originations by product



# Opening doors since 1974

A milestone year

Targeting the right customers

Creative execution



**Money Makers**  
High net worth households focused on the pursuit of exciting assets, health, high-velocity, to give financial security

**Established Investors**  
Highly motivated with high discretionary income, seek out an advisor to financial manager

**Executive Dividends**  
High asset households with large detached homes in exclusive suburbs, working actively to maximize their portfolios

**Prime Capital**  
Super-rich households in prime city properties who are comfortable taking risks for big returns

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When opportunity knocks, our door is always open.

Any property used as security, including your home, may be repossessed if you don't repay your mortgage.

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Unlocking your property ambitions for 50 years,

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Unlock opportunities with auction finance.

Any property used as security, including your home, may be repossessed if you don't repay your mortgage.

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Open the door to common sense lending.

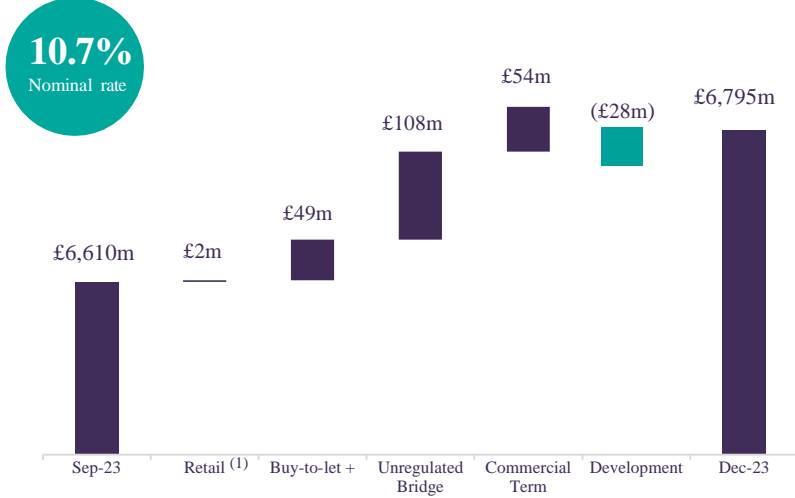
Any property used as security, including your home, may be repossessed if you don't repay your mortgage.



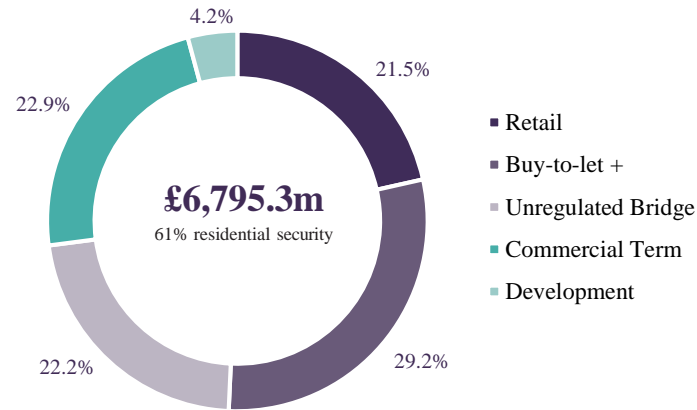
# Operating & Financial Review

# Robust originations driving continued loan book growth

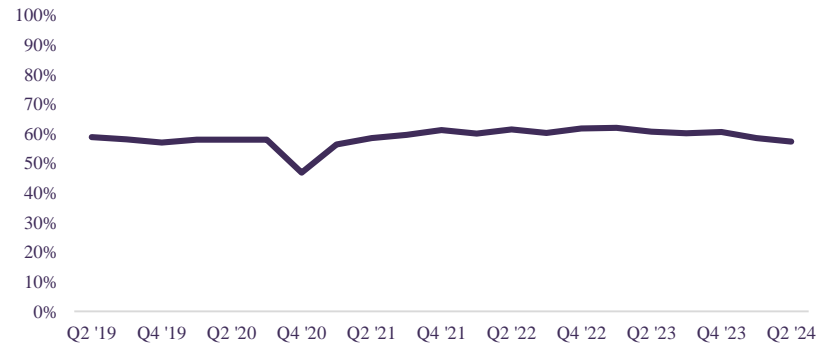
## Continued growth in new lending resulting in...



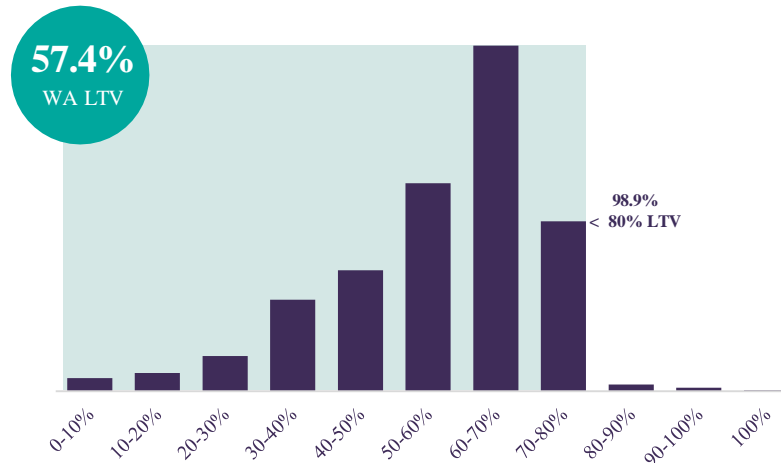
## ...a diversified secured loan book... (2)



## Conservative origination LTVs maintained over time...



## ...and reflected in origination LTV distribution



New lending continues to demonstrate both our strong market presence and proven ability to balance return and risk through economic cycles

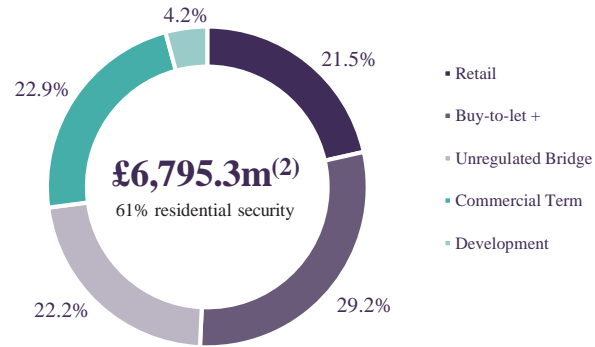
- Q2'24 average monthly originations of £233.0m up 4.1% compared to Q1'24 (£223.5m) and 9.7% on Q2'23 (£212.5m)
- New business nominal rate up to 10.7% (10.4% in the prior quarter and 8.2% in Q2'23)
- Robust credit quality maintained with weighted average origination LTVs remaining very conservative at 57.4% (Q2'23: 60.8%)
- Over half (52%) of originations in the quarter were derived from direct distribution channels

(1) Includes CBTL and Regulated Bridge accounting for £4.8m and £25.2m of Q1'24 originations compared to £8.1m and £16.3m, respectively, in Q1'23

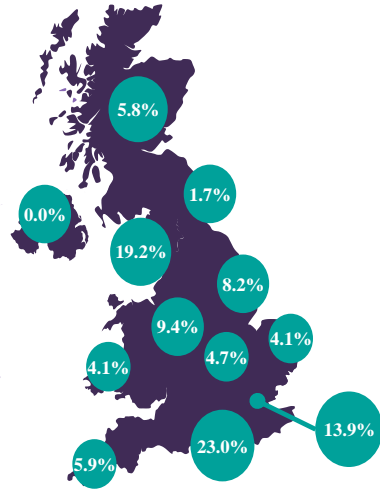
(2) Loan book analysis for core operating subsidiaries is presented after allowances for impairments but excludes shortfall balances and related impairments, resulting in a small difference to the loan book carrying value in the statement of financial position.

# Sustainable success built on solid foundations

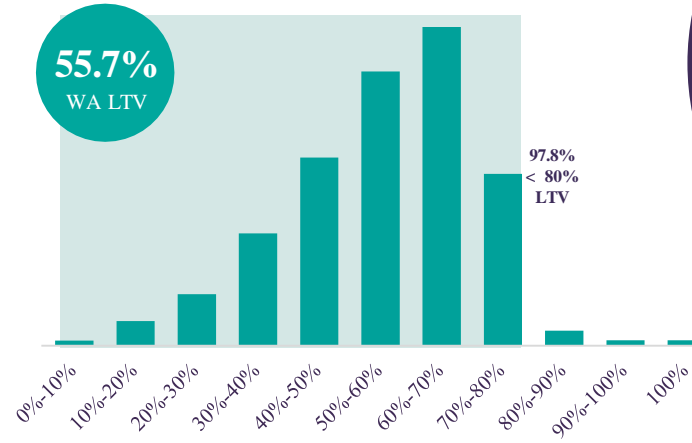
## High quality loan book...



## ...diversified by product and geography...



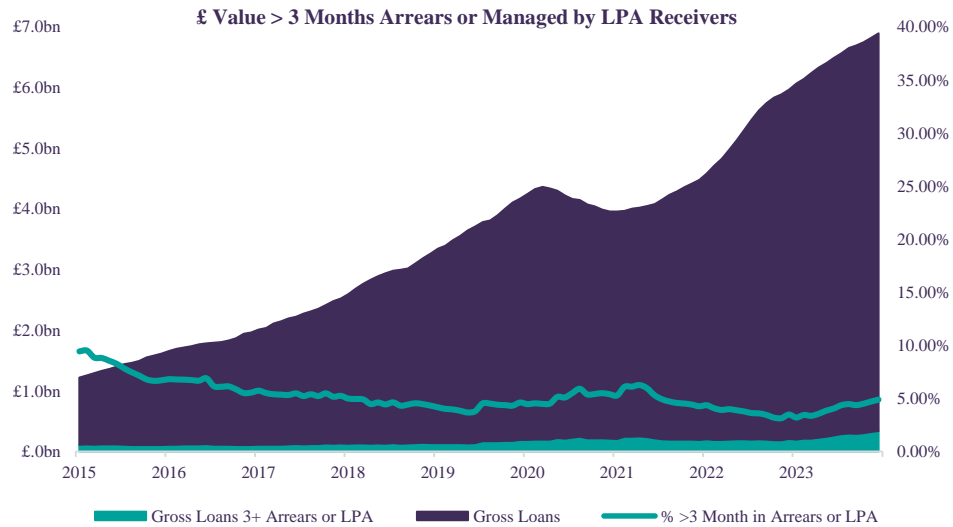
## ...secured with low LTVs...



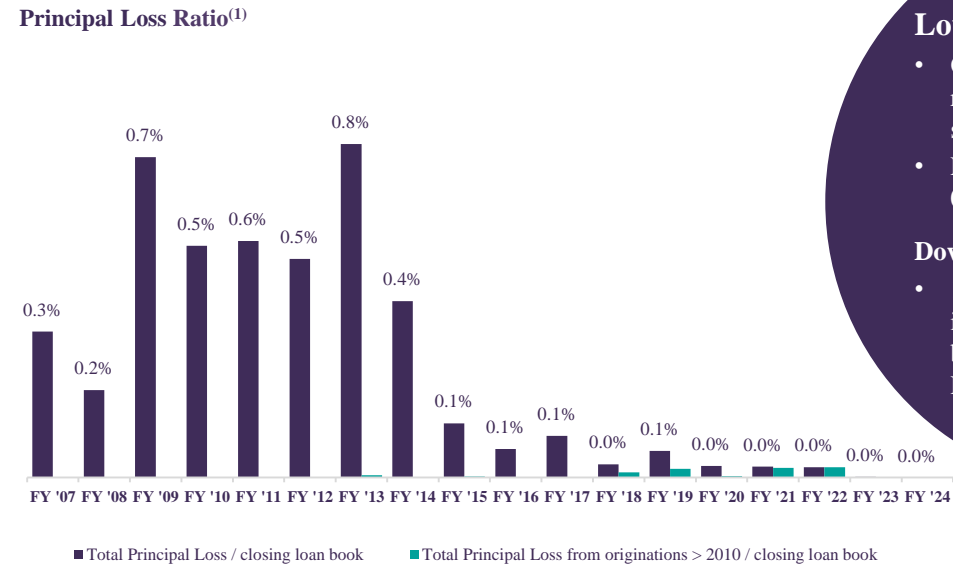
## Low levels of negative equity exposure

- Negative equity exposure **£39.1m** (0.7% of total loans, by value)
  - Compared to **£126.7m** of IFRS9 impairment allowances
- Only **£31.1m** additional Group exposure to negative equity from 20% fall in property values

## ...arrears cases continue to be carefully managed...



## ...and we see consistently low levels of realised losses



## Low levels of realised losses

- Only 0.8% during financial crisis, reducing to negligible levels subsequently
- Loss ratios consistently below 0.03% since 2010

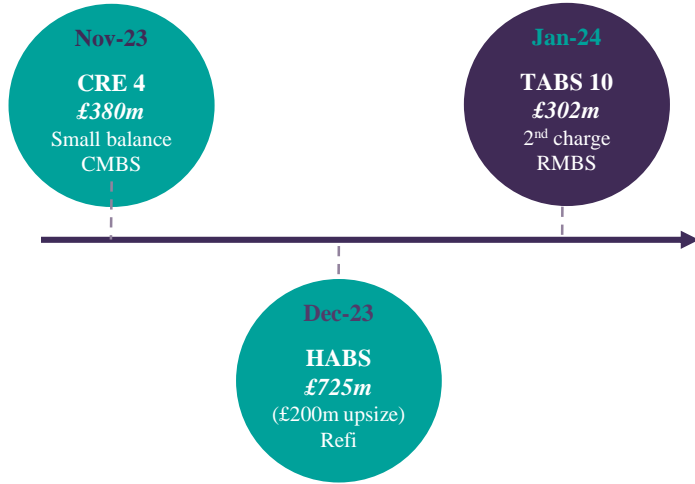
## Downside scenario analysis - IFRS9

- 100% severe downside would increase impairment allowances by **£96.4m** compared to LTM Profit before tax of **£198.0m**

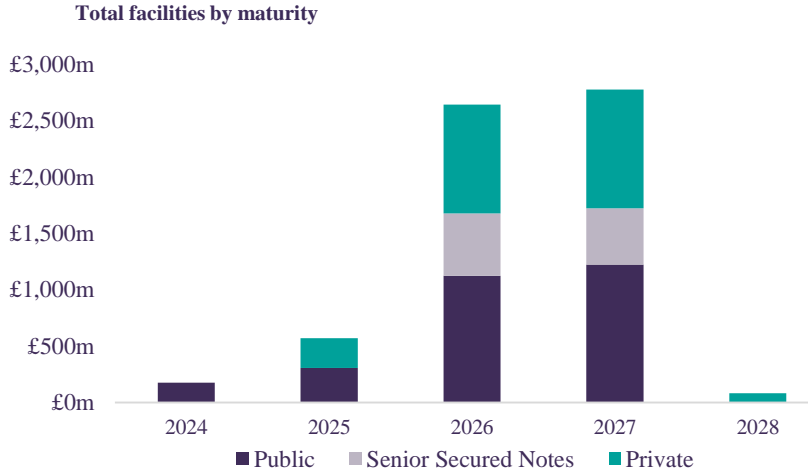
(1) Principal losses = total principal advances + 3rd party costs (i.e. foreclosure costs) less total receipts.  
 (2) Loan book analysis for core operating subsidiaries is presented after loss allowances

# Established issuer, diversified funding with depth of maturity

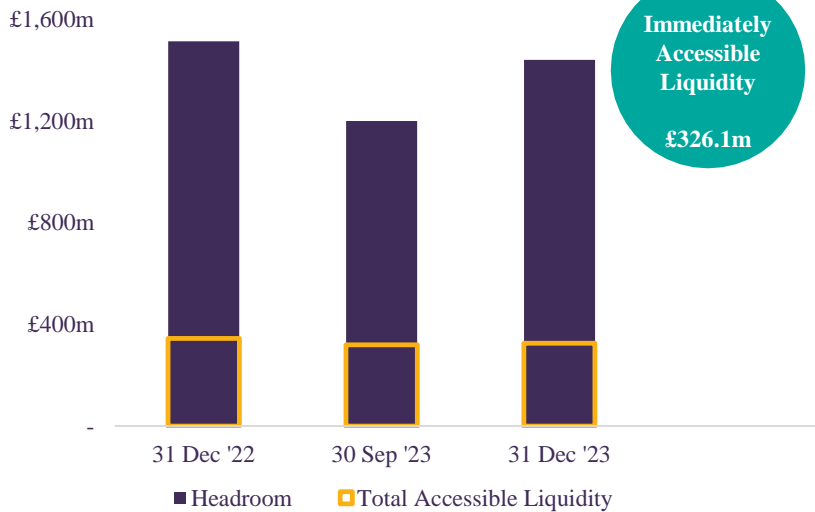
## Q2 '23: £1.1bn raised or refinanced



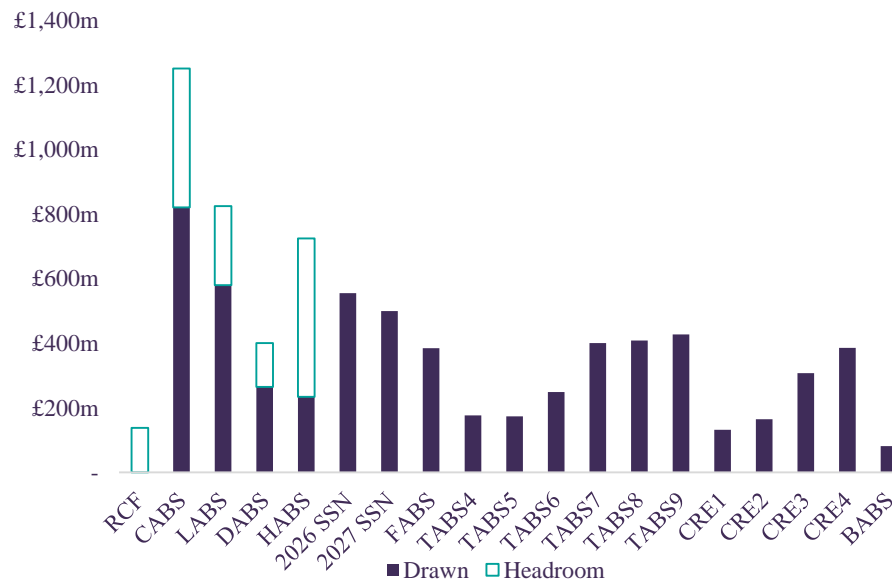
## 2.9 years average weighted maturity at 31-Dec<sup>(1)</sup>



## £1.4bn facility headroom at 31-Dec



## Individual facility drawing and headroom at 31-Dec



## Significant borrower group and bond investor protection afforded

- Security package underpinned by:
  - £1.4bn secured loan portfolio
  - £573m retained securitization positions
  - £209m securitization deferred purchase consideration received in the last twelve months
- Borrower group portfolio LTV of just 57.9% and gearing of 66.7% (implied borrower group “look-through” LTV of just 38.3%) and significant covenant headroom
- Fitch Ratings upgrade to ‘BB’ received in October 2023, citing sound financial performance and resilient business profile

(1) Based on drawn balances – years are calendar years

# Strong momentum in financial performance continues

## Results for the quarter

The results for the quarter to 31 December 2023 are summarised:

	Q2'24 £m	Q1'24 £m	Q2'23 £m
<b>Net interest income</b>	<b>91.8</b>	89.0	69.8
Net fair-value (loss)/gain on derivatives	(5.7)	(3.0)	(0.9)
Net fee and other income	1.7	1.3	0.6
<b>Operating income</b>	<b>87.8</b>	87.3	69.5
Administrative expenses	(27.9)	(27.6)	(32.8)
<b>Operating profit</b>	<b>59.9</b>	59.7	36.7
Impairment losses	(12.2)	(12.4)	(18.9)
<b>Profit before tax</b>	<b>47.7</b>	47.3	17.8
<b>Underlying profit before tax</b>	<b>47.7</b>	47.3	25.8

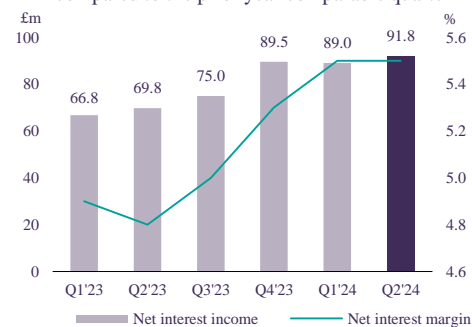
### Notable accounting and timing items within Operating profit

Net fair-value (loss)/gain on derivatives	(5.7)	(3.0)	(0.9)
All colleague bonus accrual – FY23	-	(1.3)	-

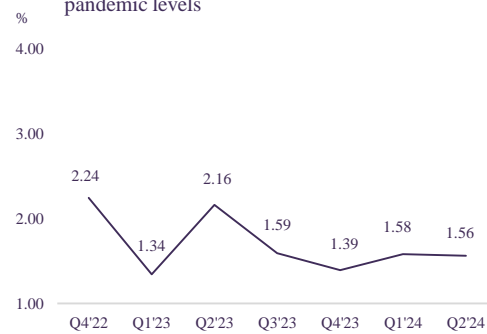
## Key profit-related performance indicators

	Q2'24	Q1'24	Q2'23
Net interest margin (%) <sup>1</sup>	5.5	5.5	4.8
Underlying net interest margin (%) <sup>2</sup>	5.5	5.5	4.8
Cost-to-income ratio (%) <sup>1</sup>	31.8	31.6	47.2
Underlying Cost-to-income ratio (%) <sup>2</sup>	31.8	31.6	35.7
Return on equity (%) <sup>1</sup>	13.3	13.0	5.8
Underlying return on equity (%) <sup>2</sup>	13.3	13.0	8.3
Cost-to-asset ratio (%) <sup>1</sup>	1.6	1.6	2.2
Underlying cost to asset ratio (%) <sup>2</sup>	1.6	1.6	1.6
Cost of risk <sup>1</sup>	0.7	0.8	1.3

The Group continued to enjoy strong net interest income owing to consistent pricing strategy applied to a growing loan book. Net interest margin has increased by approximately 70bps compared to the prior year comparable quarter



The Group's strong growth and focus on cost management continues to see its underlying cost-asset ratio remain consistent and below pre-pandemic levels



## Strong financial results continue positive momentum for Q2

- Strong levels of profitability once again delivered in the quarter
- Net interest income and operating profit remain similarly strong
- NIM recovery from prior year has been managed in line with our expectations as we have successfully transitioned to a higher rate environment
- IFRS 9 impairment charge and cost of risk reflect maintenance of coverage levels on a growing loan book
- Mortgage book continues to perform well overall

(1) As defined within the appended Glossary

(2) Underlying indicators include exceptional items detailed in Appendix "Adjustments in respect of exceptional costs"

# Strong balance sheet with significant asset cover

## Financial Position

The Group's closing financial position was as follows:

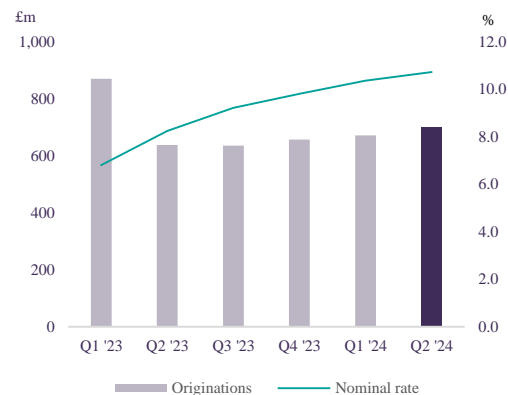
	Q2'24 £m	Q1'24 £m	Q2'23 £m
Loans and advances to customers	6,794.9	6,610.2	5,891.9
Cash	346.6	358.7	317.5
Fixed and other assets	78.5	105.6	106.1
<b>Total assets</b>	<b>7,220.0</b>	<b>7,074.5</b>	<b>6,315.5</b>
Borrowings	6,036.4	5,885.7	5,206.8
Other liabilities	119.1	89.4	95.2
<b>Total liabilities</b>	<b>6,155.5</b>	<b>5,975.1</b>	<b>5,302.0</b>
<b>Total equity</b>	<b>1,064.5</b>	<b>1,099.4</b>	<b>1,013.5</b>
<b>Total equity and liabilities</b>	<b>7,220.0</b>	<b>7,074.5</b>	<b>6,315.5</b>

## Key credit metrics

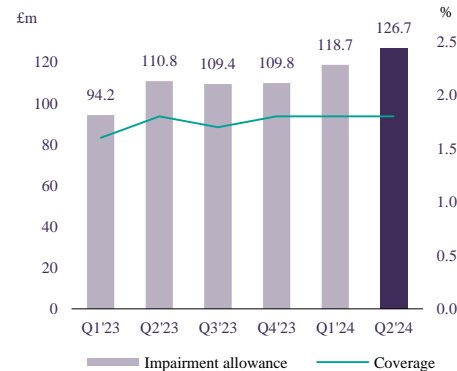
	Consolidated group			Senior borrower group		
	Q2'24	Q1'24	Q2'23	Q2'24	Q1'24	Q2'23
Gearing (%) <sup>1,3,4</sup>	83.1	83.0	82.3	66.7	68.9	67.8
EBITDA (£m) <sup>4</sup>	147.1	142.8	83.0	64.2	65.6	36.3
Underlying EBITDA (£m) <sup>2</sup>	147.1	142.8	91.0	64.2	65.6	44.3
Net debt : underlying EBITDA <sup>2,3</sup>	9.6	9.6	13.4	3.9	3.9	5.5
Gross debt : Shareholder funds <sup>1,3</sup>	5.5	5.1	4.9	1.8	1.7	1.7
Interest cover ratio <sup>4</sup>	1.5	1.5	1.3	4.3	3.9	2.1
Underlying interest cover ratio <sup>2</sup>	1.5	1.5	1.4	4.3	3.9	2.6
Asset cover (%) <sup>1,3,4</sup>	46.3	46.6	44.4	39.4	39.8	38.4

- (1) Subordinated shareholder loans and notes treated as equity
- (2) Underlying indicators include exceptional items detailed in Appendix "Adjustments in respect of exceptional costs"
- (3) Excludes lease liability classified as borrowings
- (4) As defined within the appended Glossary

Controlled and consistent origination activity, anchored by prudent LTV positions, has been consistent with recent quarters



ECL coverage (defined as total ECL provisions as a percentage of gross loans) has remained broadly consistent this quarter, in the context of a larger loan book, compared to the previous quarter



## Balance sheet growth underpinned by conservative underwriting

- Net loan book grew to a record £6.8bn underpinned by controlled originations at prudent LTV levels
- Gearing levels remain consistent in the context of funding said balance sheet growth, with significant covenant headroom at the senior borrower group level
- 100% weighting to the severe IFRS 9 downside scenario would increase impairment allowances by £96.4m, relative to LTM profit before tax of £198.0m and shareholder funds of £1.1bn

# Prudent approach to impairment provisioning

## Increased loss allowances owing to the macro environment

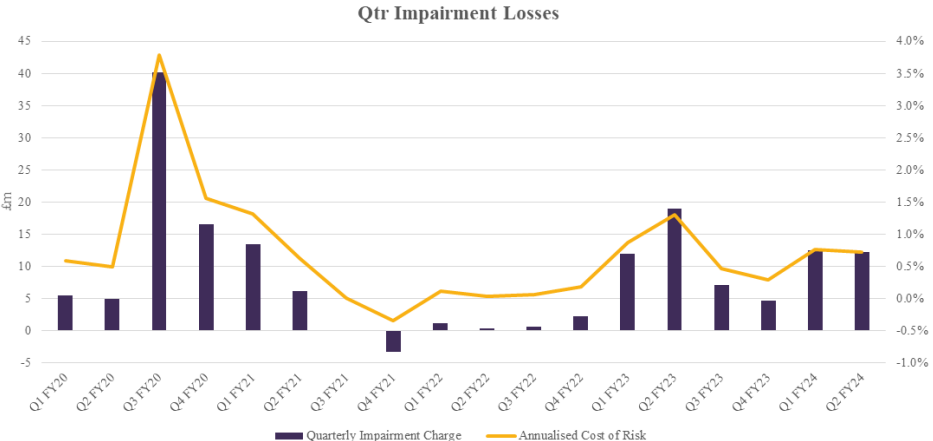
	31 December 2023 (£m)			
	Stage 1	Stage 2	Stage 3 & POCI	Total
Gross loans and advances	5,286.9	1,061.6	573.1	6,921.6
Loss allowance	(15.6)	(26.8)	(84.3)	(126.7)
	<b>5,271.3</b>	<b>1,034.8</b>	<b>488.8</b>	<b>6,794.9</b>
ECL coverage	0.3%	2.5%	14.7%	1.8%

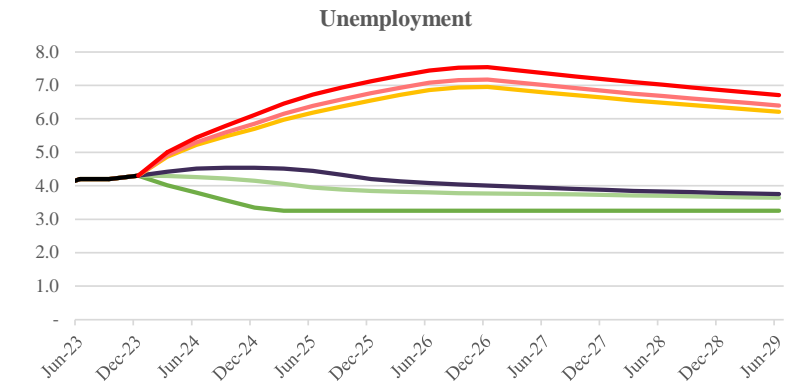
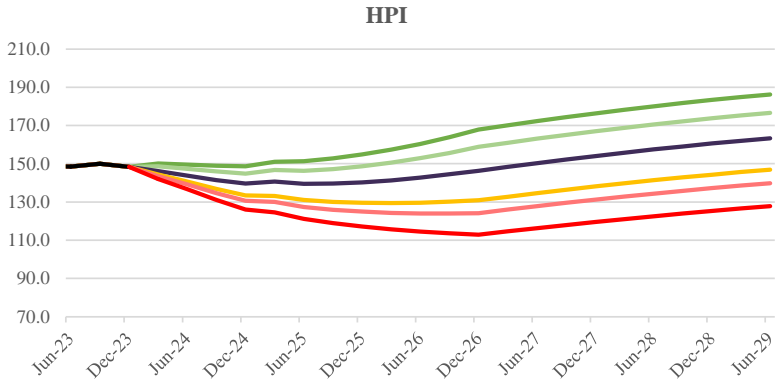
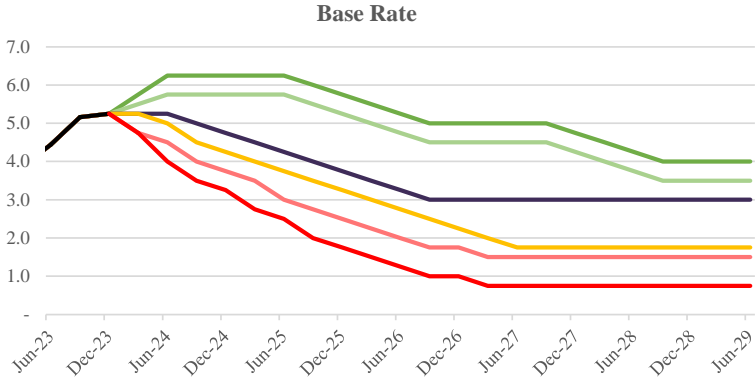
	30 September 2023 (£m)			
	Stage 1	Stage 2	Stage 3 & POCI	Total
Gross loans and advances	5,153.1	1,054.1	521.7	6,728.9
Loss allowance	(18.3)	(29.3)	(71.1)	(118.7)
	<b>5,134.8</b>	<b>1,024.8</b>	<b>450.6</b>	<b>6,610.2</b>
ECL coverage	0.4%	2.8%	13.6%	1.8%

**Prudent coverage levels remain in place**

- Coverage levels held steady on a growing loan book
- Some increases in arrears but broadly in line with those areas anticipated by our IFRS 9 modelling



## Latest key IFRS 9 economic scenario inputs



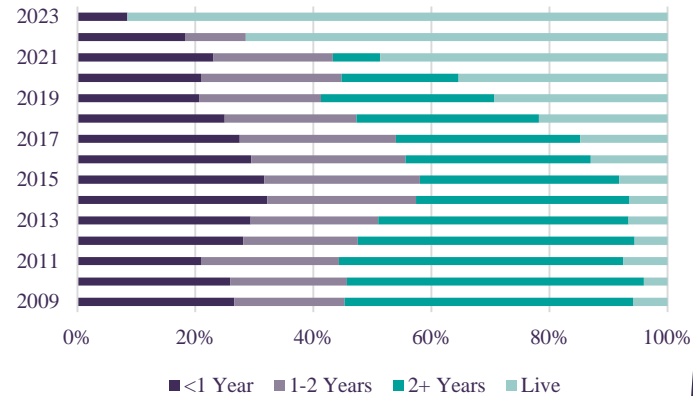
— Upside      — Mild Upside      — Base  
— Stagnation      — Downside      — Severe Downside

# High cash generation and cash flow

## Summary Consolidated Statement of Cash Flows

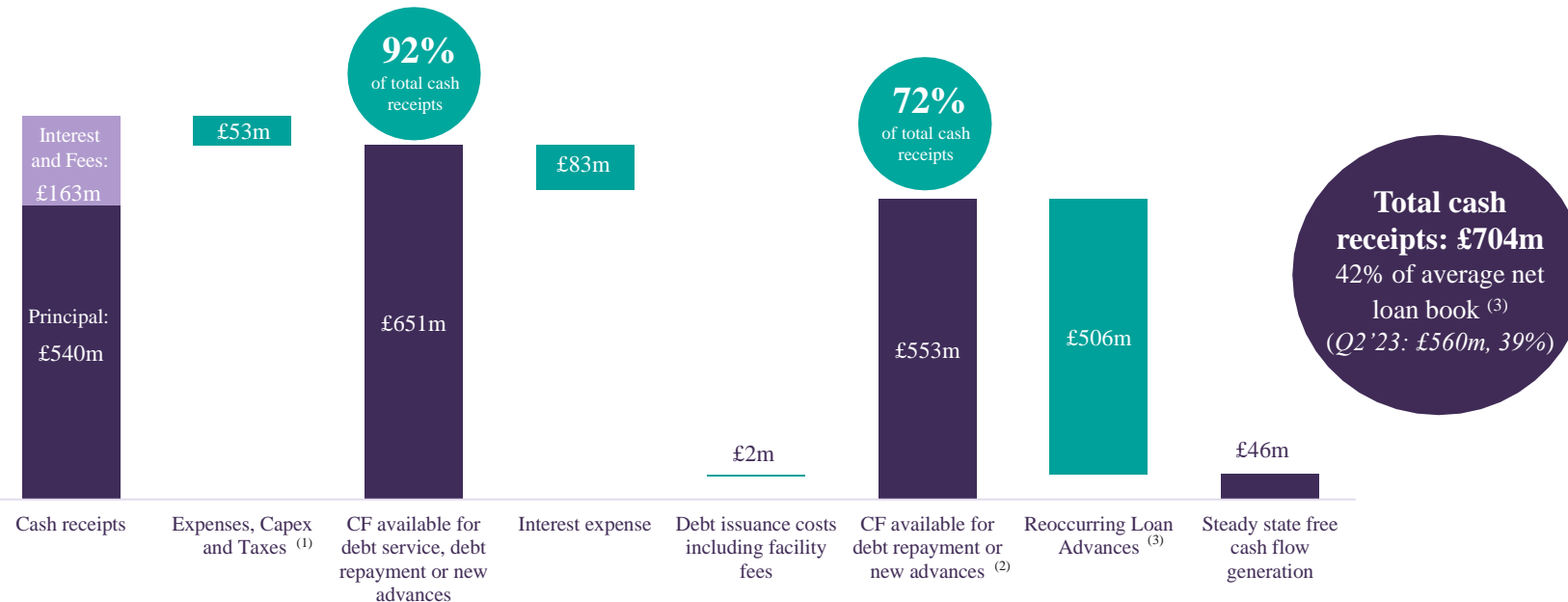
	Q2'24 £m	Q1'24 £m	Q2'23 £m
<b>Net cash generated/(used in):</b>			
Operating activities	(44.0)	(62.6)	(130.5)
Investing activities	(2.5)	(2.0)	(2.4)
Financing activities	34.4	100.5	126.5
Net increase in cash and cash equivalents	(12.1)	35.9	(6.4)
<b>Cash and cash equivalents at the beginning of this period</b>	<b>358.7</b>	<b>322.8</b>	<b>323.9</b>
<b>Cash and cash equivalents at the end of this period</b>	<b>346.6</b>	<b>358.7</b>	<b>317.5</b>

## Redemption rates (by loan vintage)



## Strong cash profile

- The Group manages liquidity to remain within defined risk appetites, informed by stress testing of different severities and redemption profiles, inclusive of applicable liquidity constraints such as facility headroom and financial covenants
- The cash flow profile of the business is supported by a series of successful financing franchise with three new issuance or refinancing transactions since prior quarter
- Record levels of redemptions as seen in this quarter continue to facilitate consistent ability to service debt obligations



(1) Expenses principally represents staff costs and overheads as well as new business cost.

(2) Recurring Loan Advances are loan advances required to maintain the size of the gross loan book at the beginning of period. Calculated as loans originated in the last quarter less growth in loans & advances over the last quarter

(3) Based on quarterly values annualised



# Summary & Outlook

# Another robust and sustainable performance



**£699m**

Originations  
(Q2 '23: £637m)

**£6.8bn**

Loan Book  
(Q2 '23: £5.9bn)

**55.7%**

Loan Book LTV  
(Q2 '23: 53.4%)

**£147.1m**

Underlying EBITDA <sup>(1)</sup>  
(Q2 '23: £91.0m)

**£47.7m**

Underlying PBT <sup>(1)</sup>  
(Q2 '23: £25.8m)

**£704m**

Cash receipts  
(Q2 '23: £560m)

**£1.4bn**

Facility headroom  
(Q2 '23: £1.3bn)

**£1.1bn**

Shareholder funds  
(Q2 '23: £1.0bn)

**“BB”**

TFSL Fitch ratings  
upgrade in Oct 2023  
(previously BB-)

## Successfully transitioned to higher rate environment

- Controlled growth in originations at attractive margins
- Loan book up to £6.8bn with prudent LTVs and conservative gearing
- Group remains highly profitable and cash generative

## Continuing to shape our business for the future

- Further progressed our strategic change and sustainability agendas
- Maintained funding momentum to support growth plans
- Upgraded to ‘BB’ by Fitch in Oct '23
- Launch of our “Opening Doors since 1974” brand marketing campaign

## Trading environment remains positive

- While inflation has continued to fall suggesting interest rates have now peaked and house prices appear to have stabilised, GDP growth is forecast to remain subdued
- Despite some prevailing economic uncertainties, we remain cautiously optimistic
- Together will continue to help our customers realise their ambitions and play our part in supporting UK economy

<sup>(1)</sup> Adjusted in accordance with Appendix: Adjustments in respect of exceptional costs

Q&A

# Appendix

# Adjustments in respect of exceptional costs

Metric	Q2 '24	Q1 '24	Q2 '23
EBITDA	147.1	142.8	83.0
Discretionary Bonus	-	-	8.4
Strategic Review Costs	-	-	(0.4)
<b>Underlying EBITDA</b>	<b>147.1</b>	<b>142.8</b>	<b>91.0</b>
PBT	47.7	47.3	17.8
Discretionary Bonus	-	-	8.4
Share Incentive Scheme Charges	-	-	-
Customer Redress Provisions	-	-	-
Strategic Review Costs	-	-	(0.4)
<b>Underlying PBT</b>	<b>47.7</b>	<b>47.3</b>	<b>25.8</b>
Administrative Expenses	27.9	27.6	32.8
Discretionary Bonus	-	-	(8.4)
Strategic Review Costs	-	-	0.4
<b>Underlying Administrative Expenses</b>	<b>27.9</b>	<b>27.6</b>	<b>20.2</b>

# Funding Structure as at 31<sup>st</sup> Dec 2023

**Bracken Midco1 Plc**  
**Senior PIK Toggle Notes 2027 (6yr NC2)**  
**£380m**  
**S&P: BB-; Fitch: B+**

## Together Financial Services Limited

### Together Commercial Finance

(unregulated)

BTL+, Commercial term, Bridging Loans, Developments

### Together Personal Finance

(FCA regulated)

1st & 2nd Lien Mortgages, Regulated Bridging Loans, Consumer BTL

#### Bonds and Bank Facilities

##### SSN 2026

6yr NC2

£555m

S&P BB; Fitch: BB

##### SSN 2027

6yr NC2

£500m

S&P BB; Fitch: BB

##### RCF 2026

£138.3m Commitment

#### Public RMBS

##### TABS4

£142.6m rated notes<sup>(1)(2)</sup> – 60.3% rated AAA

##### TABS5

£157.4m rated notes<sup>(1)(2)</sup> – 87.9% rated AAA

##### TABS6

£236.7m rated notes<sup>(1)(2)</sup> – 66.2% rated AAA

##### TABS7

£370.5m rated notes<sup>(1)(2)</sup> – 86.5% rated AAA

##### TABS8

£395.6m rated notes<sup>(1)(2)</sup> – 86.7% rated AAA

##### TABS9

£418.9m rated notes<sup>(1)(2)</sup> – 89.9% rated AAA

##### CRE1

£118.9m rated notes<sup>(1)(2)</sup> – 70.1% rated AAA

##### CRE2

£146.4m rated notes<sup>(1)(2)</sup> – 70.6% rated AAA

##### CRE3

£274.8m rated notes<sup>(1)(2)</sup> – 86.3% rated AAA

##### CRE4

£376.4m rated notes<sup>(1)(2)</sup> – 81.0% rated AAA

#### Private Securitisations

##### CABS 2027

£1,251 Commitment  
 Moody's: Aa2(sf); DBRS:  
 AA(sf)(1)

##### LABS 2026

£825m Commitment

##### DABS 2 2025

£400m Commitment

##### HABS 2027

£725m Commitment

##### BABS 2028

£90.0m Commitment<sup>(2)</sup>

##### FABS 2026

£467m Commitment

Figures as at 31 Dec'23 - reflecting latest amortisation of facilities

**Total shareholder funding £1,099.3m<sup>(3)</sup>**

(1) Rating in respect to the senior notes only

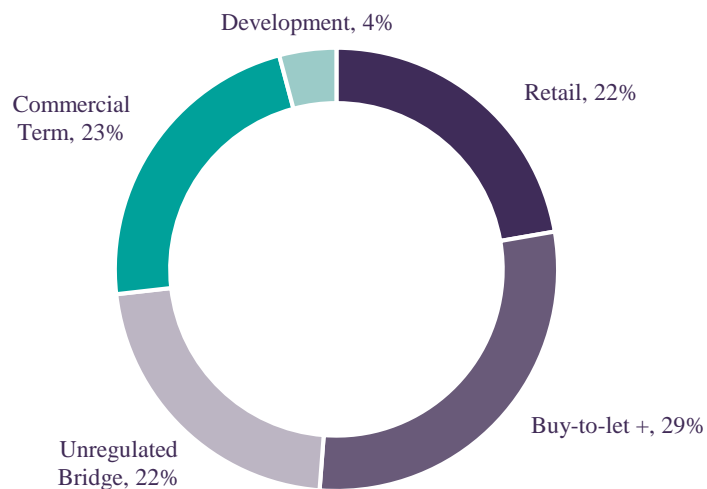
(2) As at 31 Dec 2023, net of cash receipts received in the month to be applied to reduce notes. Brooks ABS reflects the current senior note position. Brooks ABS is an amortising (non revolving) facility

(3) Includes shareholder debt

# Diversified Loan Book – Consolidated Group

## Loan portfolio breakdown by loan purpose

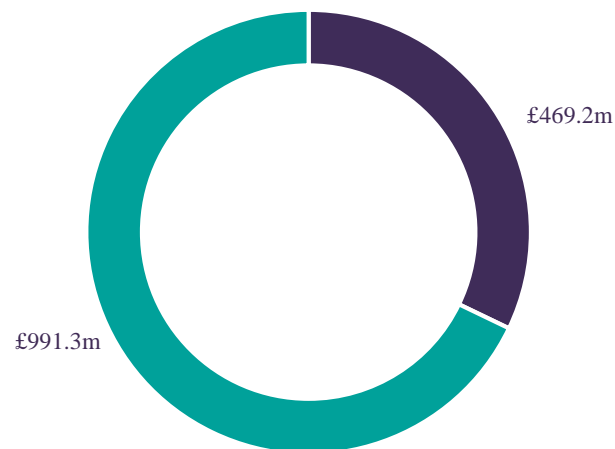
Total <sup>(1)</sup> £6,795.3m



61% secured on residential security

	Average Loan Size £k	WA Nominal Rate	WA Indexed LTV
<b>Total Loan Book</b>			
<b>Retail</b>	84.4	8.1%	49.9%
<b>Commercial</b>	221.9	10.7%	57.3%
<b>Total</b>	<b>164.3</b>	<b>10.2%</b>	<b>55.7%</b>

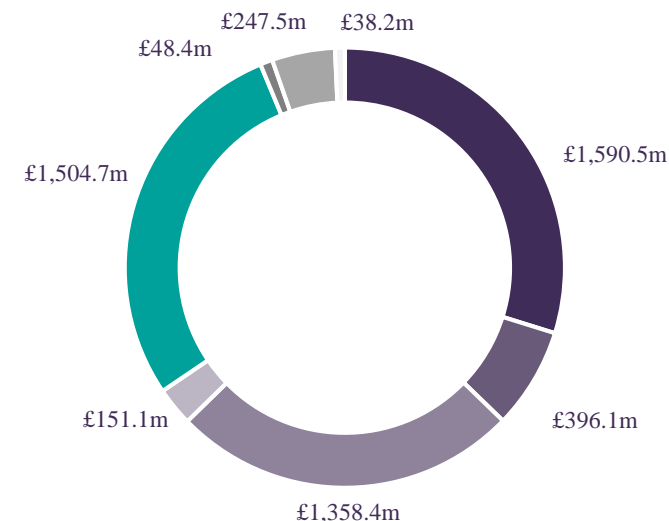
## Retail loan book breakdown



100% secured on residential security

	Average Loan Size £k	WA Nominal Rate	WA Indexed LTV
<b>Total Loan Book</b>			
■ 1 <sup>st</sup> Charge	114.8	7.4%	48.3%
■ 2 <sup>nd</sup> Charge	54.1	9.6%	53.3% <sup>(2)</sup>

## Commercial loan book breakdown



51% secured on residential security

	Average Loan Size £k	WA Nominal Rate	WA Indexed LTV
<b>Total Loan Book</b>			
■ Buy-to-let 1 <sup>st</sup> Chg.	187.7	9.2%	61.3%
■ Buy-to-let 2 <sup>nd</sup> Chg.	85.5	11.3%	55.5% <sup>(3)</sup>
■ Unreg. Bridge 1 <sup>st</sup> Chg.	341.5	11.8%	57.4%
■ Unreg. Bridge 2 <sup>nd</sup> Chg.	206.4	13.6%	58.2% <sup>(4)</sup>
■ Comm. Term 1 <sup>st</sup> Chg.	260.5	11.0%	52.5%
■ Comm. Term 2 <sup>nd</sup> Chg.	192.2	11.3%	49.9% <sup>(5)</sup>
■ Development 1 <sup>st</sup> Chg.	1,628.2	10.4%	63.5%
■ Development 2 <sup>nd</sup> Chg.	778.6	11.2%	55.7% <sup>(6)(7)</sup>

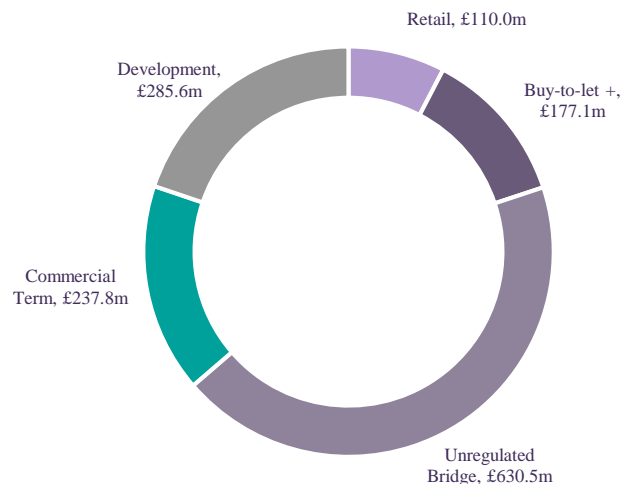
(1) Loan book analysis for core operating subsidiaries is presented after allowances for impairments.  
 (2) The 1<sup>st</sup> charge attachment point for the 2<sup>nd</sup> charge retail loan book is 37.1%  
 (3) The 1<sup>st</sup> charge attachment point for the 2<sup>nd</sup> charge buy-to-let+ loan book is 35.3%  
 (4) The 1<sup>st</sup> charge attachment point for the 2<sup>nd</sup> charge unregulated bridge loan book is 29.8%

(5) The 1<sup>st</sup> charge attachment point for the 2<sup>nd</sup> charge commercial term loan book is 22.5%  
 (6) The 1<sup>st</sup> charge attachment point for the 2<sup>nd</sup> charge development loan book is 17.1%  
 (7) LTV of development loans based on origination advance plus further advances divided by valuation at origination plus further advances

# Diversified Loan Book – Senior Borrower Group

## Loan portfolio breakdown by loan purpose

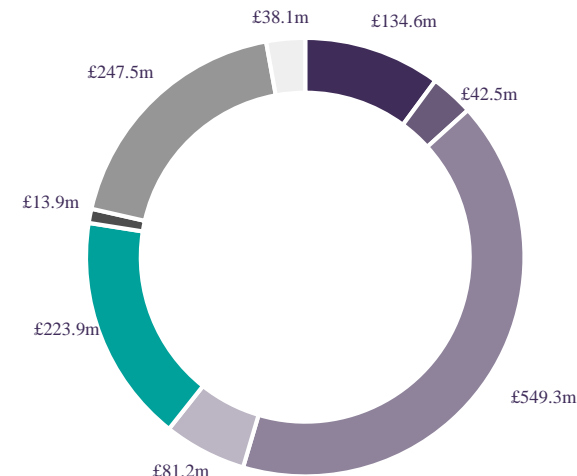
Total <sup>(1)</sup> £1,441.0m



## Retail loan book breakdown



## Commercial loan book breakdown



### 36% secured on residential security

	Average Loan Size £k	WA Nominal Rate	WA Indexed LTV
<b>Total Loan Book</b>			
<b>Retail</b>	68.7	7.6%	53.7%
<b>Commercial</b>	445.4	10.9%	58.2%
<b>Total</b>	<b>313.9</b>	<b>10.7%</b>	<b>57.9%</b>

### 100% secured on residential security

	Average Loan Size £k	WA Nominal Rate	WA Indexed LTV
<b>Total Loan Book</b>			
<b>1<sup>st</sup> Charge</b>	137.6	8.7%	50.3%
<b>2<sup>nd</sup> Charge</b>	50.2	6.9%	56.3% <sup>(2)</sup>

### 35% secured on residential security

	Average Loan Size £k	WA Nominal Rate	WA Indexed LTV
<b>Total Loan Book</b>			
<b>Buy-to-let 1<sup>st</sup> Chg.</b>	288.2	9.6%	60.0%
<b>Buy-to-let 2<sup>nd</sup> Chg.</b>	94.4	10.6%	52.7% <sup>(3)</sup>
<b>Unreg. Bridge 1<sup>st</sup> Chg.</b>	451.8	11.7%	58.5%
<b>Unreg. Bridge 2<sup>nd</sup> Chg.</b>	309.8	12.4%	51.3% <sup>(4)</sup>
<b>Comm. Term 1<sup>st</sup> Chg.</b>	616.9	10.1%	54.8%
<b>Comm. Term 2<sup>nd</sup> Chg.</b>	462.9	10.5%	57.9% <sup>(5)</sup>
<b>Development 1<sup>st</sup> Chg.</b>	1,628.2	10.4%	63.5%
<b>Development 2<sup>nd</sup> Chg.</b>	793.5	11.2%	55.7% <sup>(6) (7)</sup>

(1) Loan book analysis for core operating subsidiaries is presented after allowances for impairments.  
 (2) The 1<sup>st</sup> charge attachment point for the 2<sup>nd</sup> charge retail loan book is 39.8%  
 (3) The 1<sup>st</sup> charge attachment point for the 2<sup>nd</sup> charge buy-to-let+ loan book is 27.9%  
 (4) The 1<sup>st</sup> charge attachment point for the 2<sup>nd</sup> charge unregulated bridge loan book is 29.3%

(5) The 1<sup>st</sup> charge attachment point for the 2<sup>nd</sup> charge commercial term loan book is 23.4%  
 (6) The 1<sup>st</sup> charge attachment point for the 2<sup>nd</sup> charge development loan book is 17.1%  
 (7) LTV of development loans based on origination advance plus further advances divided by valuation at origination plus further advances



# Glossary

Term	Definitions
<b>Accessible liquidity</b>	Includes Borrower Group unrestricted cash, undrawn available commitments under the RCF and cash available from securitisations through sale of existing eligible assets and takes into account the gearing constraints under our SSN indentures and RCF.
<b>Asset cover ratio</b>	Calculated as net debt, divided by the value of net loans and advances to customers, multiplied by the weighted average indexed LTV of net loans and advances to customers.
<b>Cost of risk</b>	Impairment charge expressed as a percentage of the average of the opening and closing gross loans and advances to customers.
<b>Cost to asset ratio</b>	Administrative expenses expressed as a percentage of the average of the opening and closing total assets.
<b>Cost to income ratio</b>	Administrative expenses including depreciation and amortisation divided by operating income.
<b>EBITDA</b>	Profit before taxation adding back interest payable and similar charges and depreciation and amortisation.
<b>Facility headroom</b>	Represents undrawn amounts on existing facilities including private securitisations and undrawn RCF through sale of existing and origination of new eligible assets.
<b>Gearing</b>	Net debt expressed as a percentage of loans and advances to customers.
<b>Gross debt</b>	Gross debt consists of certain borrowings facilities excluding any premiums.
<b>Interest cover ratio</b>	Represents EBITDA divided by interest payable expense.
<b>Net debt</b>	Net debt consists of certain borrowings facilities excluding any premiums, less cash and cash equivalents.
<b>Net interest margin</b>	Net interest income as a percentage of the average of the opening and closing net loans and advances to customers.
<b>Reoccurring loan advances</b>	Reoccurring loan advances are loan advances required to maintain the size of the gross loan book at the beginning of period, calculated as loans originated in the last 12 months less growth in loans & advances over the last 12 months.
<b>Return on equity</b>	Calculated as the return to shareholder funds expressed as a percentage of the average of the opening and closing shareholder funds.
<b>Shareholder funds</b>	This is equity plus subordinated shareholder loans.

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